Chabot College Student Satisfaction Survey: Fall 2011 Highlights

Use of Campus Internet Services and Access to Computers

Most Chabot students now use CLASS-Web and Blackboard for their coursework and their other Chabot business, according to the Fall 11 Student Satisfaction Survey. In addition, about 70 percent are using the College Web site and Campus Wi-Fi. Only about one third of the students are using the Zone and Zone Email. Students are most likely to access these internet services using their own computer, the campus computers, or their own Smartphone. Half of the students sometimes or always use a friend or relative's computer.

The Student Satisfaction Survey was conducted in October 2011 in a representative sample of 68 classes. Surveys were completed by 1,597 students (59% full-time; 41% part-time). The margin of error is 3 points.

Chabot College Fall 11 Student Use of Campus Internet Services Percentage of students using each service for coursework or Chabot business 88% 84% 72% 70% 38% 31% 20% 0% **CLASS-Web** Campus **Chabot College** Student Zone website Wi-Fi

