



Where To Go For Help With...

Subject	First Level for Decision or Action	Second Level for Appeal of Decision or Action
Academic Matters	Instructor --->	Division Dean
	Division Dean --->	Vice President, Academic Services
Academic Probation or Dismissal	Director, Admissions & Records and Dean of Counseling	Vice President, Student Services
Admissions	Director, Admissions & Records	Vice President, Student Services
Advanced Registration	Director, Admissions & Records	Vice President, Student Services
ADA (Americans with Disabilities) Complaints	Vice President, Student Services	President
Attendance	Director, Admissions & Records	Vice President, Student Services
Course Substitution/Waiver of Program Requirement	Division Dean	Dean of Counseling
Discipline, Student	Vice President, Student Services	President
Discrimination Matters	Vice President, Student Services	President
Fee Payments or Refunds & Non-Resident Tuition	Director, Admissions & Records	Vice President, Student Services
Financial Aid	Director, Financial Aid	Vice President, Student Services
Grade Maintenance	Director, Admissions & Records	Vice President, Student Services
Matriculation	Dean of Counseling	Vice President, Student Services
Posting	Director, Student Life	Vice President, Student Services
Prerequisite Challenge	Division Dean	Dean of Counseling
Residency Determination	Director, Admissions & Records	Vice President, Student Services
Registration	Director, Admissions & Records	Vice President, Student Services
Security & Parking	Director, Campus Safety & Security	Vice President, Business Services

Student Services home

- [VPSS Staff Directory](#)
- [Where to go for help](#)
- [Student Conduct & Due Process](#)
- [Student Grievance Policy](#)

Sexual Harassment: Students	Vice President, Student Services	President
Sexual Harassment: Employees	District Director of Human Resources	District Chancellor
Student Records	Director, Admissions & Records	Vice President, Student Services
Withdrawal with Extenuating Circumstances	Dean of Counseling	Vice President, Student Services

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