## Chabot College

## Bottlenecks <br> Supply and demand for courses needed for transfer and/or degrees

Bottlenecks are courses that students need in order to transfer or get a degree, which do not have enough seats to accommodate the students who need and want to take them.

In other words, the supply of the courses that students need is exceeded by the demand.

## Groups of Courses

GE Areas: Groups of General Education courses required for either UC or CSU. Also apply to Degrees.

- English Language Communication
- Scientific Inquiry \& Quantitative Reasoning
- Physical Science, Life Science, and Mathematics
- Arts and Humanities
- Social Sciences (includes US History, Constitution, and American Ideals)
- Lifelong Learning \& Self Development


## Bottlenecks were identified in three stages.

## 1) All Need:

The courses that all students need to transfer are:
English 1A, 4 or 7
Comm 1, 20, or 46
Math $20,31,33,37,40$, or 43

## 2) Documented supply:

The total number of seats available in an area, and how many students can be served per semester. A bottleneck is the area with the lowest number of students who can complete their requirements in each area each semester. This limits the number of students who can transfer or get a degree.

## 3) Documented demand:

The total number of students on the waitlist in each area. A bottleneck is the area or course with the highest number of waitlisted students.

- Almost all courses had waitlists.
- Courses with the largest number of students on the waitlist:
- HIS 7, 8
- POSC 1
- SOC 1
- HLTH 1
- BIOL 31
- PSY 1
- ENGL 1A, 4, 7
- COMM 1
- MATH 43
- ARTH 1, PHIL 50, NUTR 1

The numbers on the waitlists can be translated into the number of sections needed to accommodate those students on each waitlist.

## Chabot College

# Determining Capacity and Demand for Basic Skills and College-level Courses 

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## Chabot Strategic Plan Goal

- Increase the number of students who achieve their educational goal in a reasonable time
Educational goals of most Chabot students: AA/AS degrees and/or transfer to four-year colleges
- Goal coincides with pressure from federal and state agencies to increase completion


## Major Questions

- Our completion rates of degrees, certificates, and transfers are always at the state average
- 14,000 students, 3,000 new students each year
- 700 degrees, 200 certificates, 900 transfers/year
-Why aren't more students completing?
How can we increase that number?


## Preliminary Answers

- Found bottlenecks in courses that students need

Bottlenecks cause continuing students to stay
Students who stay start swirling to other courses

- Swirling blocks access to other students
- Courses that new students need are already filled when they start to register

What could we do about this?

## What do our students need to complete?

To complete degrees or transfer
60 college-level units

- Courses in a major
- General Education distribution requirements

Including College-level English and Math

- But first:
$85 \%$ of new students need Basic Skills


## What do our students need?

11,000+ Continuing students need:
College-level courses

- General Education and in their major

3,000 New students need:

- Basic Skills English and Math
- Survey courses across curriculum


## What is our capacity?

- General Education Areas: students per year
- Communication:
- College English:
- Second College English: 1,200
1,600
- Life Science Lecture: 900
- Science Lab (non-majors) 700
- Arts and Humanities:

2,400

- Social Sciences:

4,100

- All classes fill and have wait lists $(11,000)$

Bottlenecks: classes with longest wait lists

## What is our capacity?

Basic Skills English and Math: students/year Basic Skills English 1,900

- Basic Math/pre-Algebra:

700

- Beginning Algebra:

1,100
Intermediate Algebra:
1,300

- Serving 3,000 new students would fill seats

Estimated 5,000 students need these courses

## Bottlenecks

Single-course bottlenecks
Comm Studies 1, History 7, Lab course

- Can take them any semester
- Multi-course sequence bottlenecks
- Long sequence in Math, short in English
- Delaying the first course delays completion
- More time at Chabot $\rightarrow$ swirling


## Swirling

- Required course(s) not open
- Need or want to accumulate units
- Take courses not needed

Fills seats in courses other students need
Other students start swirling
New students have last choice of courses

## Proposed solution to swirling

- Help most advanced students complete

Make room for newer students

- Completion as the new Access
- Students with $48+$ units

Close to completing 60 units for degree/ transfer

- High number of them: 5,900


## Needs of advanced students

5,900 Students with $48+$ units
3,000 (half) had not taken College English

- 3,900 (>half) had not taken Pre-coll Math


## Needs of advanced students: English

Of 5,900 Students with 48+ units

- 3,000 still needed College English

1,000 ready for College English

- Have 1,600 seats

2,000 still needed Basic Skills English

- Have 1,900 seats


## Needs of advanced students: Math

- Of 5,900 Students with 48+ units

3,900 had not taken Inter. Algebra
1,400 ready for Intermediate Algebra

- Have 1,300 seats
- 1,000 needed Beginning Algebra
- Have 1,100 seats

1,000 needed Basic Math/pre-Algebra

- Have 700 seats


## What was learned

Even high unit students have not yet taken Basic Skills English and Math
We barely have seats for high-unit students to take needed courses

- They also need seats in next courses in their sequences
- Seats needed for other continuing students
- Seats needed for new students


## How to allocate faculty time

- More Basic Skills English and Math?
- More College-level General Education?
- More science lab courses?

One more consideration...........

## Generating our funding base

- State funds based on number of students

English, Math, labs have small class sizes English: 25 students
Math: 35 students

- Labs: 25 students
- Need to offer courses with high class sizes to balance courses with small sizes


## How we balanced all this Example 1

- Chabot Enrollment Management Committee
- Proposed faculty allocations of:
- 50\% low class-size bottleneck courses
- 30\% medium class-size bottleneck courses
- General Education courses of 44 students
- 20\% high class-size courses
- Large lecture, PE classes


## How we balanced all this Example 2

- Chabot English Faculty
- Examined student demand for English courses
- Allocated faculty time equally

Basic Skills English

- College English
- First course (1A)
- Second course (4 and 7)


## How we balanced all this Example 3

- Chabot Faculty with General Ed Courses
- Examined course wait lists to identify:
- Classes that closed earliest
- Classes that had longest waiting lists
- Allocated faculty time to most needed courses


## Conclusion

- We can't completely meet the demand
- Most of our students need both Basic Skills and College-level courses
- We can alleviate some of the bottlenecks at each level
We can meet our funding base
If we balance all that
More of our students will complete their goals


## Chabot College

Demand and Supply of IGETC General Education Areas / Associates Graduation Requirements

| IGETC Area |  |  |  | Five Days before Spring 2012 semester |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Need for Transfer |  |  | Demand |  |  |
|  | $\begin{array}{\|\|c\|} \hline \hline \text { Num } \\ \text { crses } \\ \text { to } \\ \text { take } \\ \text { per } \\ \text { stud } \\ \hline \end{array}$ | Total number of seats as scheduled | Number students we can serve per semester | $\begin{array}{\|c} \text { Number } \\ \text { on Waitlist } \\ \text { (above } \\ \text { avail seats) } \end{array}$ | Number of seats per section | Number of sections needed to meet demand |
| AREA 1 English Communication <br>  1A English Composition (Eng 1A) <br>  1B Critical Thinking (Eng 4, 7) <br>  1C Oral Comm (CSU) COMM 1, 20, 46 | 1 1 1 | 837 594 600 | $\begin{array}{r}837 \\ 594 \\ 600 \\ \hline\end{array}$ | 294 257 247 | 27 27 27 | 11 10 9 |
| AREA 2 Mathematical Concepts \& Quant. Reasoning | 1 | 665 | 665 | 195 | 35 | - 6 |
| AREA 3 <br> *Arts and Humanities <br> (without Amer Cultures/Institutions) | 3 | 1,881 | 627 | 234 | 44 | 5 |
| AREA 4 \#* Social and Behavioral Sciences <br> (without Amer Cultures/Institutions) | 3 | 3,184 | 1,061 | 756 | 44 | 17 |
| AREA 5 Physical and Biological Sciences <br>  \#All Lecture <br>  All Lab <br>  \#Non-Major Lecture <br>  Non-Major Lab | 2 1 2 1 | $\begin{array}{r}2,155 \\ 1,183 \\ 972 \\ 399 \\ \hline\end{array}$ | $\begin{array}{r}1,078 \\ 1,183 \\ 486 \\ 399 \\ \hline\end{array}$ | $\begin{array}{r}683 \\ 462 \\ 172 \\ 59 \\ \hline\end{array}$ | 44 <br> 24 <br> 44 <br> 24 | $\begin{array}{r}16 \\ 19 \\ 4 \\ 2 \\ \hline\end{array}$ |
| Associates Graduation Requirement American Cultures <br> American Institutions <br> Physical Education <br> Areas of Health | 1 <br> 1 <br> 1 <br> 1 | $\begin{aligned} & 2,022 \\ & 1,716 \\ & 3,612 \\ & 1,105 \\ & \hline \hline \end{aligned}$ | $\begin{aligned} & 2,022 \\ & 1,716 \\ & 3,612 \\ & 1,105 \end{aligned}$ | $\begin{array}{r} 610 \\ 566 \\ -650 \\ 291 \\ \hline \end{array}$ | 44 44 44 | **14 |

* Includes HIS 1-4, which counts in AREAs 3 \& 4.
\# Includes ANTH 1, which counts in AREAs $3 \& 5$.
**Can add 14 sections of courses that meet both requirements - HIS 7, 8, 12, 27

Number of students we can serve in CSU transfer areas per year (based on Spring 12 and Fall 12 schedules)

| CSU GE area |  |  | Need for Transfer |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Num crses to take per stud | Total number of seats as scheduled | Number students we can serve per year |
| AREA A | English Langua <br> A1 Comm 1, 20 <br> A2 Eng 1A <br> A3 Engl 4, 7; C | Communication <br> 46 <br> 46, His 5, Math 12 | 1 1 1 | $\begin{aligned} & 1,225 \\ & 1,620 \\ & 1,296 \end{aligned}$ | $\begin{aligned} & 1,225 \\ & 1,620 \\ & 1,296 \end{aligned}$ |
| AREA B | Scientific Inqui B1 Physical Sci <br> B2 Life Science <br> B3 Science Lab <br> B4 Math | Quantitative Reasoning <br> Lecture: All <br> Non-majors only <br> ture: All <br> Non-majors only <br> ory: All <br> Non-majors only | 1 1 1 1 1 1 1 | $\begin{array}{r} 2,256 \\ 1,312 \\ 1,668 \\ 904 \\ 2,398 \\ 710 \\ 1,330 \end{array}$ | $\begin{array}{r} 2,256 \\ \mathbf{1 , 3 1 2} \\ 1,668 \\ \mathbf{9 0 4} \\ 2,398 \\ \mathbf{7 1 0} \\ \mathbf{1 , 3 3 0} \end{array}$ |
| AREA C | C1 Arts C2 Humanities | Arts and Humanities Total: | 3 | $\begin{aligned} & 2,560 \\ & 4,755 \\ & \hline 7,315 \\ & \hline \end{aligned}$ | 2,438 |
| AREA D | Social Sciences |  | 3 | 12,290 | 4,097 |
| AREA E | Lifelong Learni | S Self Development* | 1 | 3,130 | 3,130 |

