


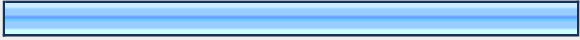
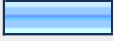


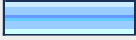
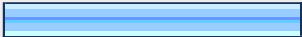




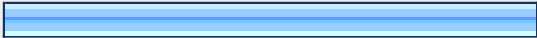

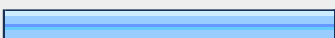


# Online Student Survey Spring 2008

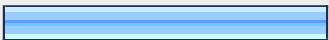
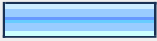
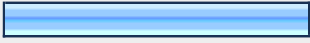


1. Why did you choose to take this class online?			
		Response Percent	Response Count
I prefer online classes to on-campus classes		59.2%	603
I prefer on-campus classes, but could not take this class at the times the class was offered on campus		33.0%	336
I prefer on-campus classes, but the class was only offered online		7.9%	80
<b>answered question</b>			<b>1019</b>
<b>skipped question</b>			<b>7</b>

2. If you prefer online classes, what is the most important reason that you prefer them over on-campus classes?			
		Response Percent	Response Count
My family or work schedule makes it difficult for me to attend classes on-campus		63.2%	638
I feel more comfortable studying and learning at home		11.6%	117
It saves money, as I don't have to pay for gas, parking, child care, etc.		8.2%	83
I think online courses are easier		2.9%	29
I don't prefer online classes		14.1%	142
<b>answered question</b>			<b>1009</b>
<b>skipped question</b>			<b>17</b>


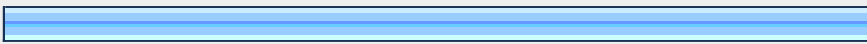
3. How did you learn about the online offering of this class?			
		Response Percent	Response Count
The printed class schedule		32.7%	334
<b>The Chabot website</b>		<b>43.5%</b>	444
The class was recommended by a friend, relative, or co-worker		12.9%	132
The class was recommended by a Chabot counselor or instructor		7.3%	75
I saw an ad or brochure about the online course(s)		3.5%	36
		<b>answered question</b>	<b>1021</b>
		<b>skipped question</b>	<b>5</b>

4. Are you taking classes on the Chabot campus this semester in addition to this online course?			
		Response Percent	Response Count
<b>Yes, I'm taking one or more classes on campus this semester</b>		<b>58.7%</b>	597
I'm taking one or more classes on campus, but at another college		4.8%	49
I'm only taking online classes this semester		36.5%	371
		<b>answered question</b>	<b>1017</b>
		<b>skipped question</b>	<b>9</b>

**5. How many online classes have you taken prior to this one?**

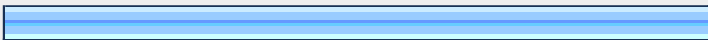

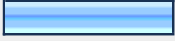



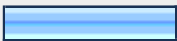
		Response Percent	Response Count
None		35.4%	362
1		16.3%	167
2-4		33.5%	342
5-10		12.4%	127
11 or more		2.3%	24
		<b>answered question</b>	<b>1022</b>
		<b>skipped question</b>	<b>4</b>


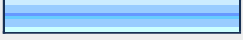
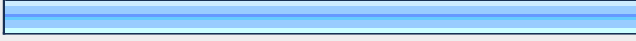
**6. What type of internet connection do you have on the main computer you use for this class?**

		Response Percent	Response Count
Dial-up modem		4.4%	45
High-speed (cable or DSL) modem		95.6%	968
		<b>answered question</b>	<b>1013</b>
		<b>skipped question</b>	<b>13</b>

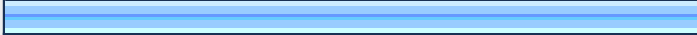
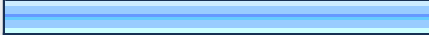
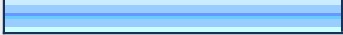
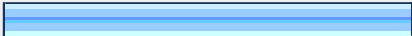
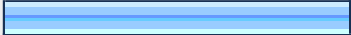
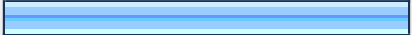

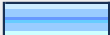
7. How would you rate the computer you most often use for this class?			Response Percent	Response Count
Quite new and very reliable—no problems		68.4%	695	
It's good, but I do have occasional problems that kick me off the Internet or make completing assignments in this class a challenge		29.2%	297	
I don't feel confident that my computer will work for me when I need it for my online class		2.4%	24	
			<b>answered question</b>	<b>1016</b>
			<b>skipped question</b>	<b>10</b>

8. What type of computer do you have?			Response Percent	Response Count
Apple Mac		5.7%	58	
PC (any computer other than a Mac)		92.0%	938	
I don't personally own a computer		2.4%	24	
			<b>answered question</b>	<b>1020</b>
			<b>skipped question</b>	<b>6</b>



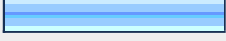



<b>9. Where do you do the majority of your computer-related work for this class?</b>			
		<b>Response Percent</b>	<b>Response Count</b>
<b>At home</b>		<b>77.8%</b>	<b>796</b>
At work		7.1%	73
Split between work and home		18.6%	190
At the Chabot library or computer lab		8.0%	82
At another public facility (town library, Internet café, etc.)		4.5%	46
At a friend's or relative's home		5.9%	60
On my laptop, wherever I happen to be		18.7%	191
		<b>answered question</b>	<b>1023</b>
		<b>skipped question</b>	<b>3</b>

<b>10. How would you describe your computer/Internet skills?</b>			
		<b>Response Percent</b>	<b>Response Count</b>
I use the computer rarely outside of this class		4.3%	44
I have fair computer skills, and am familiar with the Internet and word processing programs		25.9%	263
<b>I feel very comfortable on a computer</b>		<b>69.8%</b>	<b>710</b>
		<b>answered question</b>	<b>1017</b>
		<b>skipped question</b>	<b>9</b>

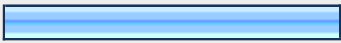


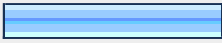

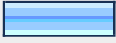
**11. As an online student, what are the most important features of an online class in terms of your ability to be successful?  
Please select up to 3 of the answers below.**

		<b>Response Percent</b>	<b>Response Count</b>
<b>The organization of the course, so I can find what I need</b>		<b>76.7%</b>	<b>781</b>
The materials that the instructor provides beyond the textbook to help me learn, such as e-lectures, Internet links, and additional reading materials and resources		46.9%	477
The discussion board, as I like sharing ideas with my classmates		37.2%	379
The availability and responsiveness of my instructor to answer my questions		45.0%	458
The involvement of my instructor in the class, both in discussions and in providing me with individual feedback and suggestions		38.0%	387
The quick grading and useful feedback by the instructor on the assignments that I submit		44.5%	453
The availability of tutoring in the subject		6.9%	70
The availability of Blackboard technical support if I have problems		11.5%	117
		<b><i>answered question</i></b>	<b>1018</b>
		<b><i>skipped question</i></b>	<b>8</b>

12. As an online student, what do you believe is the most important thing you need to do to be successful in your class? Please select 1 or 2 of the answers below.

		Response Percent	Response Count
<b>Manage my time so I can complete all the required work</b>		92.9%	939
Understand how I learn best, and how to do that in an online class		43.1%	436
Ask for help on the content of the course when I need it		24.0%	243
Understand how to use Blackboard better		10.1%	102
Get an orientation about the class from the instructor in person or in an interactive online session before the class begins		6.3%	64
Get an orientation to Blackboard in person or in an interactive online session before the class begins		3.6%	36
		<b><i>answered question</i></b>	<b>1011</b>
		<b><i>skipped question</i></b>	<b>15</b>


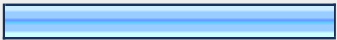
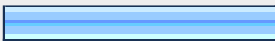
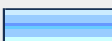
13. If you have taken a class on campus at Chabot, what is the one thing you most miss about the on campus experience that you'd like to see in your online course? Please choose 1 or 2 of the answers below.

		Response Percent	Response Count
<b>The opportunity to interact with my instructor as I'm learning the course material</b>		36.8%	365
The lecture—seeing the class material on Powerpoint slides or on a blackboard		18.8%	186
The lecture—hearing the instructor talk about the class material		36.5%	362
The activities that we do in class that enable me to learn from and interact with my classmates		23.8%	236
The opportunity to get to know my instructor and my classmates on a more personal level		28.4%	281
Not applicable, as I haven't taken a class on campus		11.9%	118
		<b><i>answered question</i></b>	<b>991</b>
		<b><i>skipped question</i></b>	<b>35</b>

14. If you have taken a class on campus at Chabot, what is the one thing about your online class that you'd most like to experience in your on-campus classes? Please choose 1 or 2 of the answers below.

		Response Percent	Response Count
The opportunity to learn from my classmates on the discussion board		26.5%	262
<b>The quick feedback on my quizzes, discussions and other assessments</b>		<b>53.6%</b>	530
The opportunity to interact with my instructor throughout the week		23.8%	235
The availability of other course materials that help me learn the subject		24.5%	242
Not applicable, as I haven't taken a class on campus		13.1%	130
	<b>answered question</b>		<b>989</b>
	<b>skipped question</b>		<b>37</b>


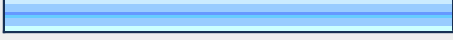
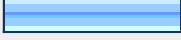
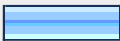
15. If you have taken a class on campus at Chabot, how would you rate your participation in the class (discussions, projects, etc.) vs. your online class(es)?

		Response Percent	Response Count
I participate more in on campus class discussions and group projects		21.9%	220
<b>I participate equally in the on campus and online discussions and group projects</b>		<b>36.5%</b>	366
I participate more in online class discussions and group projects		29.8%	299
Not applicable, as I haven't taken a class on campus		11.9%	119
	<b>answered question</b>		<b>1004</b>
	<b>skipped question</b>		<b>22</b>

**16. If you have taken a class on campus at Chabot, how would you rate the amount of time you need to spend completing the work for the on-campus class each week (including the time you would spend in class for an on-campus class) vs. your online class?**

		Response Percent	Response Count
If you have taken a class on campus at Chabot, how would you rate the amount of time you need to spend completing the work for the on-campus class each week (including the time you would spend in class for an on-campus class) vs. your online class?		2.3%	23
I spend more hours each week for my on-campus classes		25.8%	260
<b>The on-campus classes and the online classes are equivalent in terms of the hours I spend each week to do the work</b>		<b>35.6%</b>	<b>359</b>
I spend more time each week for my online classes		23.9%	241
Not applicable, as I haven't taken a class on campus		12.4%	125
		<b><i>answered question</i></b>	<b>1008</b>
		<b><i>skipped question</i></b>	<b>18</b>

17. If you have taken a class on campus at Chabot, how would you rate the difficulty of the on-campus class each week (the difficulty of achieving the grade you'd like to achieve) vs. your online class?

		Response Percent	Response Count
The on-campus classes are more difficult		18.9%	191
<b>The on-campus classes and the online classes are equivalent in terms of the difficulty of achieving the grade I'd like to achieve</b>		<b>49.4%</b>	498
The online classes are more difficult		19.3%	195
Not applicable, as I haven't taken a class on campus		12.4%	125
		<b><i>answered question</i></b>	<b>1009</b>
		<b><i>skipped question</i></b>	<b>17</b>