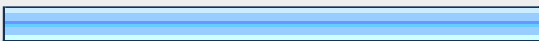
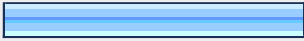

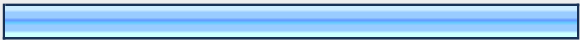
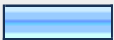


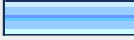
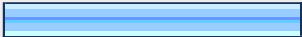




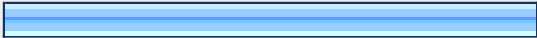

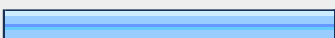


Online Student Survey Spring 2008

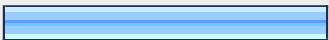
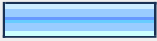
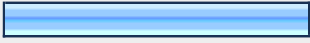


1. Why did you choose to take this class online?			
		Response Percent	Response Count
I prefer online classes to on-campus classes		59.2%	603
I prefer on-campus classes, but could not take this class at the times the class was offered on campus		33.0%	336
I prefer on-campus classes, but the class was only offered online		7.9%	80
answered question			1019
skipped question			7

2. If you prefer online classes, what is the most important reason that you prefer them over on-campus classes?			
		Response Percent	Response Count
My family or work schedule makes it difficult for me to attend classes on-campus		63.2%	638
I feel more comfortable studying and learning at home		11.6%	117
It saves money, as I don't have to pay for gas, parking, child care, etc.		8.2%	83
I think online courses are easier		2.9%	29
I don't prefer online classes		14.1%	142
answered question			1009
skipped question			17


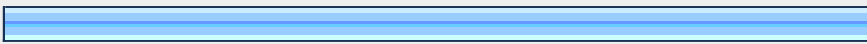
3. How did you learn about the online offering of this class?			
		Response Percent	Response Count
The printed class schedule		32.7%	334
The Chabot website		43.5%	444
The class was recommended by a friend, relative, or co-worker		12.9%	132
The class was recommended by a Chabot counselor or instructor		7.3%	75
I saw an ad or brochure about the online course(s)		3.5%	36
		answered question	1021
		skipped question	5

4. Are you taking classes on the Chabot campus this semester in addition to this online course?			
		Response Percent	Response Count
Yes, I'm taking one or more classes on campus this semester		58.7%	597
I'm taking one or more classes on campus, but at another college		4.8%	49
I'm only taking online classes this semester		36.5%	371
		answered question	1017
		skipped question	9

5. How many online classes have you taken prior to this one?

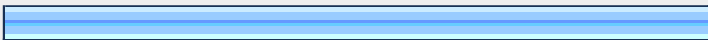

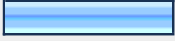



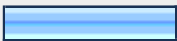
		Response Percent	Response Count
None		35.4%	362
1		16.3%	167
2-4		33.5%	342
5-10		12.4%	127
11 or more		2.3%	24
		<i>answered question</i>	1022
		<i>skipped question</i>	4


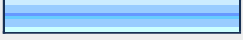
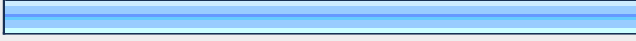
6. What type of internet connection do you have on the main computer you use for this class?

		Response Percent	Response Count
Dial-up modem		4.4%	45
High-speed (cable or DSL) modem		95.6%	968
		<i>answered question</i>	1013
		<i>skipped question</i>	13



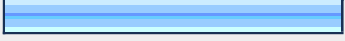
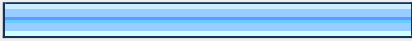
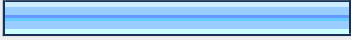
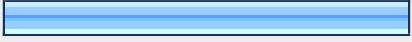

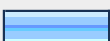
7. How would you rate the computer you most often use for this class?			
		Response Percent	Response Count
Quite new and very reliable—no problems		68.4%	695
It's good, but I do have occasional problems that kick me off the Internet or make completing assignments in this class a challenge		29.2%	297
I don't feel confident that my computer will work for me when I need it for my online class		2.4%	24
		answered question	1016
		skipped question	10

8. What type of computer do you have?			
		Response Percent	Response Count
Apple Mac		5.7%	58
PC (any computer other than a Mac)		92.0%	938
I don't personally own a computer		2.4%	24
		answered question	1020
		skipped question	6



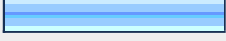



9. Where do you do the majority of your computer-related work for this class?				
			Response Percent	Response Count
At home			77.8%	796
At work			7.1%	73
Split between work and home			18.6%	190
At the Chabot library or computer lab			8.0%	82
At another public facility (town library, Internet café, etc.)			4.5%	46
At a friend's or relative's home			5.9%	60
On my laptop, wherever I happen to be			18.7%	191
			answered question	1023
			skipped question	3

10. How would you describe your computer/Internet skills?				
			Response Percent	Response Count
I use the computer rarely outside of this class			4.3%	44
I have fair computer skills, and am familiar with the Internet and word processing programs			25.9%	263
I feel very comfortable on a computer			69.8%	710
			answered question	1017
			skipped question	9

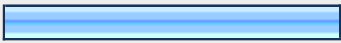


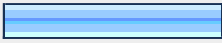

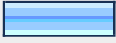
**11. As an online student, what are the most important features of an online class in terms of your ability to be successful?
Please select up to 3 of the answers below.**

		Response Percent	Response Count
The organization of the course, so I can find what I need		76.7%	781
The materials that the instructor provides beyond the textbook to help me learn, such as e-lectures, Internet links, and additional reading materials and resources		46.9%	477
The discussion board, as I like sharing ideas with my classmates		37.2%	379
The availability and responsiveness of my instructor to answer my questions		45.0%	458
The involvement of my instructor in the class, both in discussions and in providing me with individual feedback and suggestions		38.0%	387
The quick grading and useful feedback by the instructor on the assignments that I submit		44.5%	453
The availability of tutoring in the subject		6.9%	70
The availability of Blackboard technical support if I have problems		11.5%	117
		<i>answered question</i>	1018
		<i>skipped question</i>	8

12. As an online student, what do you believe is the most important thing you need to do to be successful in your class? Please select 1 or 2 of the answers below.

		Response Percent	Response Count
Manage my time so I can complete all the required work		92.9%	939
Understand how I learn best, and how to do that in an online class		43.1%	436
Ask for help on the content of the course when I need it		24.0%	243
Understand how to use Blackboard better		10.1%	102
Get an orientation about the class from the instructor in person or in an interactive online session before the class begins		6.3%	64
Get an orientation to Blackboard in person or in an interactive online session before the class begins		3.6%	36
		<i>answered question</i>	1011
		<i>skipped question</i>	15


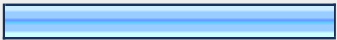
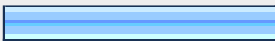
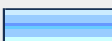
13. If you have taken a class on campus at Chabot, what is the one thing you most miss about the on campus experience that you'd like to see in your online course? Please choose 1 or 2 of the answers below.

		Response Percent	Response Count
The opportunity to interact with my instructor as I'm learning the course material		36.8%	365
The lecture—seeing the class material on Powerpoint slides or on a blackboard		18.8%	186
The lecture—hearing the instructor talk about the class material		36.5%	362
The activities that we do in class that enable me to learn from and interact with my classmates		23.8%	236
The opportunity to get to know my instructor and my classmates on a more personal level		28.4%	281
Not applicable, as I haven't taken a class on campus		11.9%	118
		<i>answered question</i>	991
		<i>skipped question</i>	35

14. If you have taken a class on campus at Chabot, what is the one thing about your online class that you'd most like to experience in your on-campus classes? Please choose 1 or 2 of the answers below.

		Response Percent	Response Count
The opportunity to learn from my classmates on the discussion board		26.5%	262
The quick feedback on my quizzes, discussions and other assessments		53.6%	530
The opportunity to interact with my instructor throughout the week		23.8%	235
The availability of other course materials that help me learn the subject		24.5%	242
Not applicable, as I haven't taken a class on campus		13.1%	130
	<i>answered question</i>		989
	<i>skipped question</i>		37


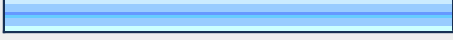
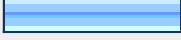
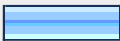
15. If you have taken a class on campus at Chabot, how would you rate your participation in the class (discussions, projects, etc.) vs. your online class(es)?

		Response Percent	Response Count
I participate more in on campus class discussions and group projects		21.9%	220
I participate equally in the on campus and online discussions and group projects		36.5%	366
I participate more in online class discussions and group projects		29.8%	299
Not applicable, as I haven't taken a class on campus		11.9%	119
	<i>answered question</i>		1004
	<i>skipped question</i>		22

16. If you have taken a class on campus at Chabot, how would you rate the amount of time you need to spend completing the work for the on-campus class each week (including the time you would spend in class for an on-campus class) vs. your online class?

		Response Percent	Response Count
If you have taken a class on campus at Chabot, how would you rate the amount of time you need to spend completing the work for the on-campus class each week (including the time you would spend in class for an on-campus class) vs. your online class?		2.3%	23
I spend more hours each week for my on-campus classes		25.8%	260
The on-campus classes and the online classes are equivalent in terms of the hours I spend each week to do the work		35.6%	359
I spend more time each week for my online classes		23.9%	241
Not applicable, as I haven't taken a class on campus		12.4%	125
		<i>answered question</i>	1008
		<i>skipped question</i>	18

17. If you have taken a class on campus at Chabot, how would you rate the difficulty of the on-campus class each week (the difficulty of achieving the grade you'd like to achieve) vs. your online class?

		Response Percent	Response Count
The on-campus classes are more difficult		18.9%	191
The on-campus classes and the online classes are equivalent in terms of the difficulty of achieving the grade I'd like to achieve		49.4%	498
The online classes are more difficult		19.3%	195
Not applicable, as I haven't taken a class on campus		12.4%	125
		<i>answered question</i>	1009
		<i>skipped question</i>	17