

**CLIENT'S BILL OF RIGHTS  
AS A CLIENT IN THE CHABOT COLLEGE, DENTAL HEALTH  
PROGRAMS, HAYWARD, CALIFORNIA  
YOU HAVE THE RIGHT, CONSISTENT WITH LAW, TO**

- 1) Understand and use these rights. If for any reason you do not understand or you need help, the clinic will provide Assistance.
- 2) Receive treatment without discrimination as to race, color, religion, sex, national origin, disability, sexual orientation, or source of payment.
- 3) Receive considerate and respectful care in a clean and safe environment free of unnecessary restraints.
- 4) Know the names, positions and functions of any dental and dental hygiene instructors, staff and students in the dental hygiene or dental assisting clinic who are involved in your care.
- 5) Refuse treatment, examination, or observation by any instructor or students.
- 6) Know in advance the type and expected cost of treatment.
- 7) Expect dental health professionals to use appropriate infection controls, such as gloves, masks, and eyewear.
- 8) A no-smoking area. Please use the designated outdoor smoking area.
- 9) Receive complete information about any referral that is advised.
- 10) Receive all the information that you need to give informed consent for any proposed procedure or treatment. This information shall include the possible risks and benefits of the procedure or treatment.
- 11) Refuse treatment and be told what effect this may have on your health.
- 12) Privacy while in the clinic room and confidentiality of all information and records regarding your care.
- 13) Participate in all decisions about your treatment at this dental health facility.
- 14) Review your dental record. Obtain a copy of your dental hygiene record for which the clinic can charge a reasonable fee.
- 15) Complain without fear of reprisals about the care and services you are receiving and have the clinic respond to you if you request it, a written response. If you are not satisfied with the clinic's response, you can complain to the California Dept. of Consumer Affairs. The clinic must provide you with the Departments phone number.
- 16) Received continuity and completion of treatment.
- 17) Received treatment consistent with the profession of Dental Hygiene.

Adapted from the "Client's Bill of Rights" published by The Onondaga Community  
College and "Patient Bill of Rights" from the California Dental Association.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_