Chabot College

Student Survey Results

Comparison of Similar Questions in biennial fall surveys: 1995-2017

		Percent who					
		are		ercentage	of those	respondi	0
Satisfaction with College Experiences		Satisfied or	Very Dis-	Dis-			Very
		Very Satisfied	satisfied	satisfied	Neither	Satisfied	Satisfied
Overall Experiences							
Overall experience at Chabot College	Fall 1995	70%	1%	5%	24%		11%
	Fall 1997	79%	1%	5%	16%	61%	18%
	Fall 1999	80%	1%	4%	14%		15%
	Fall 2001	85%	1%	4%	10%		19%
	Fall 2003	68%	1%	3%	27%		17%
	Fall 2005	79%	2%	3%	16%		18%
	Fall 2007	78%	1%	3%	17%		18%
	Fall 2009	78%	1%	4%	18%		21%
	Fall 2011	78%	1%	3%	19%		18%
	Fall 2013	81%	1%	2%	16%		21%
	Fall 2015	83%	1%	3%	14%	61%	22%
	Fall 2017	86%	0%	1%	13%	62%	24%
Overall experience with instructors	Fall 1995	67%	2%	7%	25%		15%
	Fall 1997	81%	0%	7%	11%	60%	21%
	Fall 1999	78%	1%	7%	15%		17%
	Fall 2001	80%	1%	8%	12%		19%
	Fall 2003	71%	1%	5%	23%		23%
	Fall 2005	78%	1%	3%	18%		20%
	Fall 2007	81%	1%	4%	14%		26%
	Fall 2009	81%	1%	4%	14%		26%
	Fall 2011	81%	1%	3%	15%		26%
	Fall 2013	84%	1%	2%	13%	56%	28%
	Fall 2015	81%	1%	3%	16%	55%	26%
	Fall 2017	84%	0%	2%	13%	58%	26%
Overall experience with counselors	Fall 1995	49%	7%	16%	28%		13%
	Fall 1997	54%	6%	11%	29%	38%	16%
	Fall 1999	51%	5%	13%	32%		14%
	Fall 2001	56%	6%	16%	22%	42%	14%
	Fall 2003	42%	5%	16%	36%		13%
	Fall 2005	52%	5%	11%	32%		16%
Overall experience with counselors *	Fall 2007	53%	5%	11%	31%		16%
	Fall 2009	50%	6%	13%	31%	34%	16%
	Fall 2011	53%	6%	11%	30%	36%	17%

Chabot Conege Student Survey Results. Comparing sh	^	Percent who					
		are	Pe	ercentage	of those	respondi	ng
Satisfaction with College Experiences (continued)		Satisfied or					Very
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		Very Satisfied	•		Neither	Satisfied	•
Overall Experiences		, , , , , , , , , , , , , , , , , , ,					
Overall experience with admission and records staff	Fall 1997	64%	3%	9%	24%	53%	11%
1	Fall 1999	64%	2%		26%	55%	9%
	Fall 2001	70%	3%	10%	17%	58%	12%
	Fall 2003	51%	3%	9%	36%	40%	11%
	Fall 2005	60%	2%	7%	31%	47%	13%
	Fall 2007	62%	2%	6%	30%	47%	15%
	Fall 2009	59%	2%	7%	31%	45%	14%
	Fall 2011	59%	2%	7%	31%	45%	15%
Overall experience with other college staff	Fall 1995	54%	2%	5%	38%	46%	8%
	Fall 1997	58%	2%	4%	37%	49%	9%
	Fall 1999	57%	1%	3%	39%	50%	8%
	Fall 2001	69%	2%	5%	24%	59%	10%
	Fall 2003	51%	1%		44%	42%	9%
	Fall 2005	59%	1%		37%	49%	10%
	Fall 2007	64%	2%		32%		13%
	Fall 2009	60%	1%		36%		14%
	Fall 2011	59%	1%	4%	36%	45%	14%
	Fall 2013	65%	1%	5%	30%	48%	17%
	Fall 2015	65%	1%	5%	29%	49%	16%
	Fall 2017	71%	1%	3%	25%	54%	17%
Progress towards my educational goal	Fall 1995						
	Fall 1997						
	Fall 1999						
	Fall 2001						
	Fall 2003						
	Fall 2005						
	Fall 2007						
	Fall 2009						
	Fall 2011						
	Fall 2013	70%	2%	7%	22%	49%	20%
	Fall 2015	70%	1%		22%		20%
	Fall 2017	76%	1%		20%		23%
	1 all 2017	7070	1 /0	<b>-</b> 7/0	2070	5570	237

Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2017

Chabot Conege Student Survey Results: Comparing		Percent who					
		are		ercentage	of those	respondi	ing
Satisfaction with College Experiences (continued)		Satisfied or	Very Dis-	Dis-		•	Very
		Very Satisfied	-	satisfied	Neither	Satisfied	Satisfied
Overall Experiences		•					
Preparation for transfer to four-year college or university	Fall 1995	49%		7%	26%	56%	9%
	Fall 1997	47%	3%	10%	40%	36%	11%
	Fall 1999	47%	4%	9%	40%	40%	7%
	Fall 2001	60%	2%	11%	27%	48%	12%
	Fall 2003	43%		13%	40%	33%	10%
	Fall 2005	49%		12%	35%	38%	11%
	Fall 2007	58%		9%	31%	45%	13%
	Fall 2009	53%		12%	32%	39%	14%
	Fall 2011	54%	3%	10%	32%	41%	13%
	Fall 2013	56%		9%	32%	42%	14%
	Fall 2015	55%	3%	11%	32%	41%	14%
	Fall 2017	61%	1%	7%	30%	44%	18%
Preparation for obtaining employment in my field of study	Fall 1995	42%	4%	14%	33%	41%	8%
	Fall 1997	43%	3%	10%	44%	30%	12%
	Fall 1999	39%	3%	8%	50%	31%	8%
	Fall 2001	47%	4%	13%	36%	34%	13%
	Fall 2003	40%	5%	10%	45%	28%	12%
	Fall 2005	41%	4%	11%	43%	30%	11%
	Fall 2007	48%	3%	8%	41%	34%	14%
	Fall 2009	42%	4%	11%	43%	30%	12%
	Fall 2011	42%	3%	11%	44%	30%	12%
	Fall 2013	48%	3%	9%	40%	32%	15%
	Fall 2015	43%	5%	10%	42%	31%	12%
	Fall 2017	51%	2%	9%	38%	35%	15%

	, <b>,</b>	Percent who	D	ercentage	of those	rognondi	ina
Satisfaction with College Facilities		are		U	of those	respond	0
Saustaction with Conege Facilities		Satisfied or Very Satisfied	satisfied		Naithar	Satisfied	Very Satisfied
College Physical Facilities		very Sausileu	satisfieu	satisfieu	Ivertilei	Satisfieu	Sausneu
Classroom (lecture) facilities	Fall 1995	55%	3%	12%	30%	49%	6%
	Fall 1997	75%	2%	13%	10%	62%	12%
	Fall 1999	76%	2%	12%	9%	68%	8%
	Fall 2001	73%	3%	12%	12%	62%	11%
	Fall 2003	56%	2%	11%	31%	45%	11%
	Fall 2005	65%	2%	11%	22%	54%	10%
	Fall 2007	63%	2%	11%	24%	51%	12%
	Fall 2009	70%	2%	9%	19%	53%	17%
	Fall 2011	77%	1%	6%	16%	58%	19%
	Fall 2013	75%	1%	4%	19%	56%	19%
	Fall 2015	77%	1%	4%	18%	58%	19%
Classroom (lecture and group work)	Fall 2017	76%	1%	3%	20%	57%	19%
Science laboratories (biology, chemistry, geology, physics)	Fall 1995	48%	4%	11%	37%	43%	5%
	Fall 1997	47%	2%	6%	45%	39%	8%
	Fall 1999	53%	2%	8%	38%	44%	9%
	Fall 2001	56%	2%	7%	35%	46%	10%
	Fall 2003	51%	3%	9%	38%	41%	10%
	Fall 2005	54%	2%	8%	37%	42%	12%
	Fall 2007	54%	3%	7%	35%	42%	12%
	Fall 2009	58%	2%	5%	35%	43%	14%
	Fall 2011	59%	1%	6%	34%	45%	14%
Science Labs: Bldg 2100 (Biology, Anatomy, Physio, Micro)	Fall 2013	45%	2%	4%	49%	32%	13%
	Fall 2015	59%	2%	7%	32%	43%	16%
	Fall 2017	<b>59%</b>	2%	6%	33%	43%	16%
Science Labs: Bldgs. 3900/1800 (Chemistry, Physics, Comp Sci)	Fall 2013	57%	2%	2%	38%	37%	20%
	Fall 2015	62%	1%	4%	32%	44%	19%
	Fall 2017	64%	2%	5%	29%	46%	18%
Technology laboratories (auto, electronics, drafting, welding)	Fall 1995	46%	4%	10%	41%	38%	8%
	Fall 1997	38%	1%	3%	57%	25%	14%
	Fall 1999	35%	1%	4%	60%	29%	6%
	Fall 2001	49%	2%	4%	45%	39%	11%
	Fall 2003	46%	2%	7%	44%	33%	14%
	Fall 2005	49%	2%	5%	44%	35%	14%
	Fall 2007	52%	3%	4%	41%		15%
	Fall 2009	51%	2%	4%	43%	32%	19%
	Fall 2011	55%	2%	4%	39%	36%	19%
Note: not collected in Fall 13, but back in Fall 15	Fall 2013	49%	1%	3%	46%	30%	19%
	Fall 2017	<b>62%</b>	1%	4%	32%	44%	19%

Chabot Conege Student Survey Results: Comparin		Percent who					
		are		ercentage	of those	resnondi	nσ
Satisfaction with College Facilities (continued)		Satisfied or		Dis-	or those	respond	Very
		Very Satisfied			Neither	Satisfied	•
College Physical Facilities		very Satisfied	satisfied	satisfied	Neither	Satisfied	Satisfieu
Computer laboratories in library and departments	Fall 1995	56%	7%	10%	27%	48%	8%
	Fall 1997	62%	5%	12%	20%	49%	14%
	Fall 1999	64%	2%	11%	23%	53%	11%
	Fall 2001	73%	2%	6%	19%	60%	13%
	Fall 2003	71%	1%	6%	22%	48%	22%
	Fall 2005	80%	2%	3%	16%	52%	27%
	Fall 2007	75%	2%	5%	18%	51%	24%
	Fall 2009	72%	2%	6%	20%	51%	21%
	Fall 2011	71%	2%	7%	19%	50%	22%
	Fall 2013	78%	1%	4%	17%	53%	25%
	Fall 2017	62%	1%	4%	32%	44%	19%
Availability/working order of equipment in labs	Fall 1995	46%	6%	13%	35%	40%	6%
	Fall 1997	47%	4%	12%	37%	40%	7%
	Fall 1999	55%	1%	10%	34%	47%	8%
	Fall 2001	61%	2%	8%	28%	49%	12%
	Fall 2003	62%	1%	6%	30%	49%	13%
	Fall 2005	69%	2%	7%	22%	52%	16%
	Fall 2007	66%	3%	6%	25%	48%	17%
	Fall 2009	64%	2%	7%	27%	47%	17%
	Fall 2011	64%	2%	9%	26%	47%	16%
Availibility/working order of equipment in all labs	Fall 2013	71%	1%	4%	24%	50%	21%
	Fall 2015	74%	1%	3%	22%	52%	23%
	Fall 2017	72%	1%	4%	23%	50%	23%
	Fall 2015	73%	1%	3%	24%	48%	25%
Bldg. 100 downstairs (lobby, tutoring study rooms, etc.)	Fall 2017	76%	1%	2%	21%	51%	26%
Bldg 700 downstairs(A&R, Fin Aid, Online Servs, Assessment)	Fall 2013	72%	2%	5%	21%	46%	26%
	Fall 2015	74%	2%	4%	20%	49%	25%
	Fall 2017	74%	1%	4%	21%	49%	24%
Bldg 700 upstairs (Counseling, Career/Trnsfr Ctr, Special Progs)	Fall 2013	69%	4%	6%	21%	42%	27%
	Fall 2015	70%	2%	5%	22%	47%	23%
	Fall 2017	71%	2%	6%	21%	46%	25%

Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2017

Chabot Conege Student Survey Results. Comparin		Percent who	-				
		are	Pe	ercentage	of those	respond	ing
Satisfaction with College Facilities (continued)		Satisfied or	Very Dis-	Dis-			Very
		Very Satisfied	satisfied	satisfied	Neither	Satisfied	Satisfied
College Physical Facilities							
Art/music/theatre/drama facilities	Fall 1995	50%	3%	8%	39%	43%	7%
	Fall 1997	47%	1%	5%	47%	37%	11%
	Fall 1999	42%	1%	4%	52%	35%	8%
	Fall 2001	55%	2%	5%	39%	43%	12%
	Fall 2003	55%	2%	5%	38%	39%	16%
	Fall 2005	66%	2%	4%	29%	47%	18%
	Fall 2007	67%	2%	4%	26%	49%	19%
	Fall 2009	68%	2%	3%	28%	46%	21%
	Fall 2011	67%	1%	5%	27%	43%	25%
	Fall 2013	69%	1%	2%	28%	43%	25%
Art/music/theatre/drama studios and performance areas	Fall 2015	69%	1%	3%	27%	48%	21%
	Fall 2017	<mark>66%</mark>	1%	2%	31%	42%	24%
Learning Resources Center/Library	Fall 1997	70%	3%	7%	20%	58%	13%
	Fall 1999	64%	3%	11%	21%	56%	8%
	Fall 2001	79%	2%	4%	15%	63%	16%
	Fall 2003	67%	2%	4%	27%	47%	21%
	Fall 2005	77%	1%	4%	18%	55%	22%
	Fall 2007	77%	2%	4%	16%	55%	22%
	Fall 2009	78%	2%	4%	16%	52%	26%
	Fall 2011	78%	2%	5%	15%		25%
	Fall 2013	77%	2%	5%	17%	50%	26%
Library	Fall 2015	80%	1%	3%	16%	50%	30%
	Fall 2017	83%	1%	3%	13%	50%	33%

Chabor Conce Student Survey Results. Comparin		Percent who			_		
		are	Pe	ercentage	of those	respondi	ing
Satisfaction with College Facilities (continued)		Satisfied or	Very Dis-	Dis-			Very
		Very Satisfied	satisfied	satisfied	Neither	Satisfied	Satisfied
College Physical Facilities							
Physical Education facilities	Fall 1995	64%	2%	6%	28%		13%
	Fall 1997	65%	1%	6%	28%	48%	17%
	Fall 1999	63%	2%	5%	30%	50%	14%
	Fall 2001	64%	2%	5%	29%	47%	17%
	Fall 2003	64%	2%	5%	29%	42%	22%
	Fall 2005	71%	1%	5%	23%	49%	23%
	Fall 2007	68%	3%	5%	24%	47%	21%
	Fall 2009	68%	1%	5%	26%	43%	25%
	Fall 2011	68%	2%	4%	26%	45%	23%
	Fall 2013	71%	1%	3%	24%	40%	31%
Physical Education and Athetics facilities	Fall 2015	73%	1%	3%	23%	46%	27%
	Fall 2017	72%	1%	2%	25%	45%	27%
Cafeteria	Fall 1995	51%	8%	14%	27%	44%	7%
	Fall 1997	63%	5%	13%	19%	53%	9%
	Fall 1999	66%	3%	12%	19%	58%	8%
	Fall 2001	72%	3%	9%	16%	61%	12%
	Fall 2003	54%	4%	9%	33%	42%	12%
	Fall 2005	62%	4%	11%	23%	48%	15%
	Fall 2007	59%	5%	11%	25%	47%	13%
	Fall 2009	63%	3%	9%	25%	46%	17%
	Fall 2011	61%	4%	10%	26%	45%	16%
	Fall 2013	56%	5%	10%	29%	39%	17%
	Fall 2015	54%	6%	14%	26%	40%	15%
	Fall 2017	<b>59%</b>	3%	10%	27%	41%	18%
Bookstore	Fall 1995	59%	6%	12%	23%	50%	10%
	Fall 1997	85%	2%	6%	6%	58%	27%
	Fall 1999	80%	4%	8%	8%	63%	17%
	Fall 2003	66%	4%	8%	22%	47%	19%
	Fall 2005	69%	5%	10%	17%	51%	17%
	Fall 2007	71%	5%	7%	17%	52%	19%
	Fall 2009	71%	3%	8%	19%	49%	22%
	Fall 2011	71%	4%	7%	18%	51%	20%

Chabot Conege Student Survey Results: Con	iparing sinnar questions in r	•		an 2017			
		Percent who					
		are	Pe	ercentage	of those	respondi	ng
Satisfaction with College Facilities (continued)		Satisfied or	Very Dis-	Dis-			Very
		Very Satisfied	satisfied	satisfied	Neither	Satisfied	Satisfied
College Physical Facilities							
Parking facilities	Fall 2001	52%	17%	20%	11%	43%	9%
C C	Fall 2003	29%	25%	23%	24%	23%	6%
	Fall 2005	37%		24%	21%	30%	6%
	Fall 2007	42%		20%	22%	35%	7%
	Fall 2009	50%		17%	21%	36%	14%
	Fall 2011	46%	14%	19%	21%	33%	13%
	Fall 2013	48%	11%	18%	23%	35%	13%
	Fall 2015	46%		18%	25%	35%	11%
	Fall 2017	43%	12%	20%	24%	31%	12%
Maintenance/cleanliness of buildings	Fall 1995	64%	4%	8%	24%	53%	11%
Maintenance/cleanliness of grounds	Fall 1995	64%	4%	7%	26%	53%	11%
Maintenance/cleanliness of buildings and grounds	Fall 1997	78%	2%	7%	13%	62%	16%
	Fall 1999	76%	3%	7%	14%	61%	14%
	Fall 2001	76%	4%	9%	11%	62%	14%
	Fall 2003	57%	3%	8%	31%	42%	15%
	Fall 2005	57%	5%	13%	25%	45%	12%
	Fall 2007	60%	6%	11%	22%	48%	12%
	Fall 2009	64%	4%	9%	23%	47%	18%
	Fall 2011	65%	4%	8%	23%	47%	18%
	Fall 2013	65%	4%	8%	23%	46%	20%
	Fall 2015	69%	4%	8%	19%	50%	19%
	Fall 2017	<b>65%</b>	3%	9%	23%	46%	19%

		Of those v	vho used	Percent o	f all	Percentage of those			
Experience and Satisfaction with		service,	pct who	Never	Heard of,	who u	sed serv	ice**	
Student Services and Programs		were satis	or very	Heard	Never	Not		Very	
0		Pct used it:	satis.**	of it	Used	Satisfied S	Satisfied	Satisfied	
Admissions and Records	Fall 1997	95%	90%	1%	3%	10%	72%	18%	
	Fall 1999	94%	93%	1%	5%	7%	77%	16%	
	Fall 2001	91%	87%	2%	7%	13%	75%	12%	
	Fall 2003	86%	85%	2%	12%	15%	73%	11%	
	Fall 2005	83%	90%	2%	14%	10%	78%	12%	
	Fall 2009	84%	89%	2%	14%	11%	76%	14%	
	Fall 2011	82%	88%	2%	16%	12%	74%	14%	
	Fall 2013	83%	87%	2%	15%	13%	71%	17%	
	Fall 2015	80%	88%	3%	18%	12%	72%	16%	
	Fall 2017	82%	89%	2%	16%	11%	71%	18%	
Orientation sessions	Fall 1997	54%	81%	6%	40%	19%	65%	16%	
	Fall 1999	55%	80%	7%	38%	20%	66%	14%	
	Fall 2001	52%	86%	7%	42%	14%	73%	13%	
	Fall 2003	44%	83%	14%	42%	17%	76%	7%	
	Fall 2005	49%	89%	11%	40%	11%	79%	10%	
	Fall 2007	51%	89%	12%	36%	11%	75%	13%	
	Fall 2009	47%	86%	14%	40%	14%	73%	13%	
	Fall 2011	54%	86%	11%	35%	14%	72%	14%	
Online Orientation	Fall 2013	60%	89%	10%	30%	11%	72%	16%	
	Fall 2015	74%	86%	6%	20%	14%	72%	14%	
	Fall 2017	80%	91%	4%	16%	9%	75%	16%	
Assessment Testing Center	Fall 1995	56%	74%	14%	31%	14%	36%	5%	
	Fall 1997	66%	80%	6%	27%	20%	67%	13%	
	Fall 1999	68%	82%	6%	26%	18%	70%	11%	
	Fall 2001	66%	83%	6%	28%	17%	74%	9%	
	Fall 2003	62%	82%	7%	31%	18%	73%	9%	
	Fall 2005	65%	87%	7%	27%	13%	76%	11%	
	Fall 2007	69%	86%	5%	25%	14%	72%	13%	
	Fall 2009	66%	88%	7%	27%	12%	74%	14%	
	Fall 2011	70%	89%	5%	25%	11%	75%	15%	
	Fall 2013	72%	90%	4%	23%	10%	73%	17%	
	Fall 2015	76%	89%	5%	19%	11%	73%	16%	
	Fall 2017	77%	93%	4%	19%	7%	76%	17%	

Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2017

Chabot Conce Student Survey Results. Comparing s	•	Of those w				Percentage of those			
Experience and Satisfaction with		service,	pct who	Never	Heard of,	who u	sed serv	ice**	
Student Services and Programs (continued)		were satis	or very	Heard	Never	Not		Very	
		Pct used it:	satis.**	of it	Used	Satisfied S	Satisfied	Satisfied	
Counseling	Fall 1997	77%	79%	2%	21%	21%	53%	26%	
	Fall 1999	78%	78%	1%	21%	22%	56%	22%	
	Fall 2001	78%	70%	2%	20%	30%	56%	14%	
	Fall 2003	69%	69%	3%	29%	31%	55%	14%	
	Fall 2005	74%	75%	2%	25%	25%	59%	15%	
	Fall 2007	74%	75%	1%	24%	25%	57%	19%	
	Fall 2009	74%	73%	1%	25%	27%	56%	17%	
	Fall 2011	71%	75%	2%	27%	25%	56%	19%	
Counseling Appointments	Fall 2013	71%	69%	3%	26%	31%	50%	19%	
	Fall 2015	73%	69%	2%	24%	31%	52%	17%	
	Fall 2017	77%	75%	1%	22%	25%	56%	19%	
Front Desk Counseling (quick questions)	Fall 2013	70%	80%	5%	25%	20%	60%	20%	
	Fall 2015	69%	82%	5%	26%	18%	63%	19%	
	Fall 2017	69%	85%	5%	26%	15%	66%	19%	
Financial Aid Office	Fall 1995	47%	80%	4%	50%	10%	22%	15%	
	Fall 1997	42%	85%	3%	55%	15%	44%	41%	
	Fall 1999	44%	79%	2%	54%	21%	55%	24%	
	Fall 2001	42%	77%	4%	54%	23%	59%	18%	
	Fall 2003	41%	75%	4%	55%	25%	59%	16%	
	Fall 2005	47%	78%	3%	50%	22%	60%	19%	
	Fall 2007	47%	81%	2%	51%	19%	57%	25%	
	Fall 2009	55%	79%	2%	43%	21%	57%	22%	
	Fall 2011	64%	74%	2%	34%	26%	55%	19%	
	Fall 2013	68%	78%	2%	30%	22%	57%	21%	
	Fall 2015	68%	79%	2%	30%	21%	60%	19%	
	Fall 2017	68%	81%	1%	31%	19%	61%	21%	

Chabot College Student Survey Results	Comparing similar questions in	Fall surveys from Fall 1995 to Fall 2017
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	•	Of those w	vho used	Percent o	of all	Percer	tage of	those
Experience and Satisfaction with		service,	pct who	Never	Heard of,	who u	sed serv	ice**
Student Services and Programs (continued)		were satis	or very	Heard	Never	Not		Very
		Pct used it:	satis.**	of it	Used	Satisfied S	Satisfied	Satisfied
Transfer Center	Fall 1995	37%	72%	15%	48%	10%	21%	5%
Career Center	Fall 1995	40%	76%	12%	48%	10%	24%	6%
Transfer/Career Center	Fall 1997	33%	87%	10%	58%	13%	60%	27%
	Fall 1999	30%	82%	13%	57%	18%	65%	16%
	Fall 2001	30%	81%	11%	58%	19%	67%	14%
	Fall 2003	10%	78%	18%	72%	22%	52%	26%
	Fall 2005	27%	82%	8%	65%	18%	67%	15%
Transfer, Employment, and Career Services Center	Fall 2007	23%	79%	13%	63%	21%	58%	20%
Transfer, Employment, and Career Services Center (TECS)	Fall 2009	22%	76%	19%	58%	24%	62%	14%
	Fall 2011	27%	82%	19%	54%	18%	65%	17%
Career and Transfer Center	Fall 2013	30%	83%	12%	59%	17%	65%	18%
	Fall 2015	33%	83%	12%	55%	17%	64%	19%
	Fall 2017	39%	90%	10%	51%	10%	67%	23%
Student Employment Services (on-campus jobs)	Fall 1999	17%	72%	17%	66%	28%	58%	14%
	Fall 2001	19%	78%	14%	67%	22%	62%	16%
Employment and Career Services Center (on & off-campus jobs)	Fall 2003	17%	69%	24%	59%	31%	54%	15%
Employment and Career Services Center (on & off-campus jobs)	Fall 2005	20%	77%	18%	62%	23%	63%	14%
Workforce Service Center (off-campus jobs/careers)	Fall 1997	14%	82%	33%	52%	18%	58%	24%
	Fall 1999	14%	79%	35%	51%	21%	62%	17%
Employment and Career Services Center (off-campus jobs/careers)	Fall 2001	19%	82%	19%	62%	18%	65%	17%

Chabot College Student Survey Results:	<b>Comparing similar question</b>	ns in Fall surveys from Fall 1995 to Fall 2017
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Chabot Conege Student Survey Results. Comparing si	•	Of those w				Percer	ntage of	those
Experience and Satisfaction with		service,	pct who	Never Heard of,		who u	sed serv	ice**
Student Services and Programs (continued)		were satis	or very	Heard	Never	Not		Very
		Pct used it:	satis.**	of it	Used	Satisfied	Satisfied	Satisfied
Tutorial Center	Fall 1995	37%	76%	11%	53%	9%	21%	7%
	Fall 1997	27%	87%	12%	62%	13%	60%	27%
	Fall 1999	25%	87%	13%	62%	13%	68%	18%
	Fall 2001	28%	77%	10%	62%	23%	64%	13%
	Fall 2003	17%	76%	25%	58%	24%	59%	17%
	Fall 2005	21%	78%	21%	58%	22%	63%	15%
Peer Academic Tutoring Help or PATH (formerly Tutorials) Bldg 2300	Fall 2007	20%	82%	28%	52%	18%	58%	25%
Peer Academic Tutoring Help (PATH) Bldg 2300	Fall 2009	24%	86%	21%	54%	14%	64%	22%
	Fall 2011	27%	87%	22%	51%	13%	59%	28%
	Fall 2013	31%	86%	10%	59%	14%	62%	25%
	Fall 2015	34%	90%	12%	54%	10%	64%	26%
Tutoring in Bldg 100 (Learning Connection, WRAC, ESL)	Fall 2017	40%	94%	10%	50%	6%	63%	31%
WRAC Center, Library Mezzanine Rm 354	Fall 2011	40%	90%	22%	38%	10%	72%	18%
WRAC Center, Library Mezzanine Rm 354	Fall 2013	31%	89%	11%	58%	11%	65%	24%
Math Lab, Rm 3906B	Fall 2011	36%	87%	20%	44%	13%	65%	22%
Math Lab, Rm 3906B	Fall 2013	32%	86%	18%	50%	14%	61%	25%
	Fall 2015	33%	87%	16%	52%	13%	60%	27%
Tutoring in Room 3906 (Math, STEM)	Fall 2017	41%	92%	11%	48%	8%	61%	31%
Communications Lab, Rm 802	Fall 2013	21%	86%	29%	50%	14%	59%	27%
Communications Lab in Rm 803	Fall 2015	24%	87%	31%	45%	13%	63%	25%
	Fall 2017	29%	91%	28%	43%	9%	64%	27%
Library	Fall 2015	86%	93%	1%	13%	7%	63%	30%
	Fall 2017	87%	95%	1%	12%	5%	62%	33%
Wireless access on campus	Fall 2015	85%	55%	5%	10%	45%	42%	13%
	Fall 2017	87%	63%	4%	9%	38%	47%	16%

Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2017

Chabot Conege Student Survey Results: Comparing s	•			Percent o		Percer	tage of	those
Experience and Satisfaction with		service,	pct who	Never Heard of		who u	sed serv	ice**
<b>Student Services and Programs (continued)</b>		were satis	or very	Heard	Never	Not		Very
		Pct used it:	satis.**	of it	Used	Satisfied S	Satisfied	Satisfied
Student computers in library	Fall 1995	54%	81%	7%	39%	10%	32%	11%
	Fall 1997	50%	89%	6%	45%	11%	62%	27%
	Fall 1999	54%	90%	4%	42%	10%	66%	24%
	Fall 2001	56%	85%	6%	38%	15%	71%	14%
	Fall 2003	59%	87%	6%	35%	13%	66%	21%
	Fall 2005	69%	92%	4%	27%	8%	68%	24%
Student computer lab in Library Mezzanine	Fall 2007	50%	88%	15%	35%	12%	68%	20%
	Fall 2009	51%	89%	16%	32%	11%	70%	19%
	Fall 2011	51%	86%	17%	32%	14%	70%	16%
Student computer labs in departments	Fall 1995	54%	80%	12%	35%	11%	30%	13%
	Fall 1997	48%	89%	9%	43%	11%	60%	29%
	Fall 1999	54%	90%	4%	42%	10%	66%	24%
	Fall 2001	43%	85%	10%	47%	15%	71%	13%
	Fall 2003	41%	86%	17%	43%	14%	68%	18%
Student computer labs in other departments	Fall 2005	52%	92%	11%	37%	8%	68%	23%
	Fall 2007	43%	89%	19%	38%	11%	69%	20%
	Fall 2009	43%	90%	18%	39%	10%	71%	19%
	Fall 2011	44%	89%	19%	37%	11%	71%	18%
Student Services Computer Center in Bldg. 2300	Fall 1995	32%	80%	29%	39%	6%	19%	7%
	Fall 1997	22%	90%	31%	47%	10%	66%	23%
Student Online Services Center in Bldg. 100	Fall 1999	30%	91%	20%	50%	9%	69%	22%
	Fall 2001	37%	91%	15%	49%	9%	76%	15%
	Fall 2003	59%	87%	6%	35%	13%	66%	21%
	Fall 2005	34%	89%	20%	46%	11%	74%	14%
Student Online Services in Bldg. 100	Fall 2007	40%	91%	18%	42%	9%	69%	21%
	Fall 2009	35%	91%	20%	45%	9%	72%	19%
Student Online Services in Bldg. 700	Fall 2011	47%	92%	15%	37%	8%	70%	22%
	Fall 2013	51%	90%	10%	39%	10%	68%	22%
	Fall 2015	54%	92%	11%	35%	8%	71%	22%
	Fall 2017	57%	95%	11%	33%	5%	70%	24%

Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2017

Chabot Conege Student Survey Results. Comparing sinna	1	· · ·		Percent o		Percentage of those			
Experience and Satisfaction with		service,	pct who	0 Never Heard of		who u	ice**		
<b>Student Services and Programs (continued)</b>		were satis	or verv	Heard	Never	Not		Very	
		Pct used it:	satis.**	of it	Used	Satisfied	Satisfied	Satisfied	
Disabled Students Programs and Services (DSPS)	Fall 1995	20%	78%	35%	46%	4%	11%	4%	
	Fall 1997	13%	91%	27%	60%	9%	55%	36%	
	Fall 1999	12%	89%	27%	61%	11%	56%	33%	
	Fall 2001	14%	84%	23%	63%	16%	63%	22%	
	Fall 2003	8%	76%	29%	62%	24%	58%	18%	
	Fall 2005	14%	86%	23%	63%	14%	59%	27%	
	Fall 2007	16%	86%	28%	55%	14%	58%	28%	
	Fall 2009	16%	86%	27%	57%	14%	57%	29%	
	Fall 2011	18%	89%	28%	54%	11%	63%	26%	
	Fall 2013	19%	85%	26%	56%	15%	54%	32%	
	Fall 2015	18%	89%	27%	54%	11%	58%	31%	
	Fall 2017	23%	91%	24%	53%	9%	57%	34%	
Extended Opportunity Programs and Services (EOPS)	Fall 1995	23%	76%	37%	39%	6%	12%	5%	
	Fall 1997	14%	89%	35%	51%	11%	47%	42%	
	Fall 1999	13%	87%	35%	52%	13%	63%	24%	
	Fall 2001	18%	83%	27%	55%	17%	63%	20%	
	Fall 2003	12%	75%	32%	55%	25%	52%	23%	
$\mathbf{F}$ ( $\mathbf{r} = 1, 1, 0, \dots, 1, n'$ ) $\mathbf{F} = \mathbf{F} = \mathbf{F}$	Fall 2005	18%	80%	28%	54%	20%	53%	27%	
Extended Opportunity Programs and Services (EOP&S)	Fall 2007 Fall 2009	17% 17%	84%	32% 32%	50%	16% 18%	58% 59%	26%	
	Fall 2009 Fall 2011	17%	82% 82%	32% 31%	52% 51%	18% 18%	59% 59%	23% 23%	
	Fall 2011 Fall 2013	18%	82%	31% 32%	50%	18%	59% 53%	25% 29%	
	Fall 2015 Fall 2015	18%	85%	32% 31%	50% 51%	18%	55% 54%	29% 31%	
	Fall 2017	23%	90%	29%	48%	10%	59%	31%	
PACE	Fall 1995	17%	77%	49%	34%	4%	10%	4%	
PACE Program for Working Adults	Fall 1997	12%	89%	33%	55%	11%	50%	39%	
	Fall 1999	10%	83%	26%	64%	17%	63%	20%	
	Fall 2001	14%	86%	23%	63%	14%	63%	23%	
	Fall 2003	10%	77%	29%	62%	23%	54%	23%	
	Fall 2005	13%	78%	27%	60%	22%	55%	23%	
	Fall 2007	16%	82%	28%	56%	18%	60%	22%	
	Fall 2009	14%	89%	29%	57%	11%	67%	22%	
	Fall 2011	18%	86%	29%	53%	14%	63%	23%	
PACE Degree amd Transfer Program for Working Adults	Fall 2013	16%	83%	32%	52%	17%	56%	27%	
	Fall 2015	13%	84%		49%	16%	63%	21%	
	Fall 2017	19%	89%	32%	49%	11%	58%	31%	

Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2017

	1	Of those v				Percentage of those			
Experience and Satisfaction with		service,	pct who	Never	Heard of,	who u	sed serv	ice**	
Student Services and Programs (continued)		were satis	or verv	Heard	Never	Not		Very	
		Pct used it:	satis.**	of it	Used	Satisfied S	Satisfied	Satisfied	
Intercollegiate Athletics	Fall 1995	30%		24%	46%	5%	15%	9%	
	Fall 1997	17%		25%	57%	14%	48%	38%	
	Fall 1999	19%	90%	24%	57%	10%	53%	37%	
	Fall 2001	20%	87%	25%	55%	13%	58%	29%	
	Fall 2003	13%	83%	29%	58%	17%	53%	30%	
	Fall 2005	19%	83%	26%	55%	17%	59%	24%	
	Fall 2007	23%	86%	27%	50%	14%	62%	25%	
	Fall 2009	21%	87%	26%	52%	13%	61%	25%	
	Fall 2011	24%	86%	26%	51%	14%	59%	27%	
	Fall 2013	23%	88%	30%	46%	12%	58%	30%	
	Fall 2015	20%	89%	33%	46%	11%	62%	26%	
	Fall 2017	22%	91%	32%	46%	9%	61%	30%	
Student Activities (i.e., Clubs, Intramural, Special Events)	Fall 1995	30%	75%	15%	54%	8%	18%	5%	
	Fall 1997	22%	81%	12%	66%	19%	59%	21%	
	Fall 1999	20%	87%	13%	67%	13%	68%	19%	
Office of Student Life (Clubs, Activities, Events, Stud Gov)	Fall 2001	18%	82%	20%	62%	18%	69%	14%	
	Fall 2003	11%	77%	28%	62%	23%	60%	17%	
	Fall 2005	17%	78%	20%	63%	22%	62%	16%	
Office of Student Life (Clubs, Activities, Events)	Fall 2007	18%		21%	62%	19%	62%	18%	
	Fall 2009	19%	85%	23%	59%	15%	67%	18%	
	Fall 2011	26%	82%	19%	55%	18%	67%	14%	
	Fall 2013	26%	82%	20%	54%	18%	59%	23%	
	Fall 2015	28%	85%	20%	52%	15%	67%	19%	
	Fall 2017	33%	92%	18%	50%	8%	67%	25%	
Student Government	Fall 1995	28%	61%	17%	55%	11%	14%	3%	
Student Government (ASCC)	Fall 1997	16%		19%	65%	33%	51%	16%	
	Fall 1999	16%	75%	17%	67%	25%	64%	11%	
	Fall 2003	8%	75%	26%	66%	25%	63%	12%	
	Fall 2005	13%		20%	67%	28%	55%	17%	
	Fall 2007	14%	81%	23%	62%	19%	65%	16%	
	Fall 2009	15%	80%	26%	59%	20%	62%	18%	
	Fall 2011	20%		21%	58%	20%	66%	15%	
Student Government (SSCC, formerly ASCC)	Fall 2013	21%		23%	55%	20%	60%	20%	
	Fall 2015	21%	79%	23%	55%	21%	60%	18%	
	Fall 2017	27%	90%	20%	54%	10%	63%	26%	

Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2017

		Of those v	vho used	Percent o	of all	Percentage of those		
Experience and Satisfaction with		service,	pct who	Never	Heard of,	who used service**		
Student Services and Programs (continued)		were satis	or very	Heard	Never	Not		Very
		Pct used it:	satis.**	of it	Used	Satisfied S	Satisfied	Satisfied
Student Health Center	Fall 2011	29%	88%	11%	60%	12%	65%	24%
	Fall 2013	31%	89%	11%	58%	11%	65%	24%
	Fall 2015	29%	87%	14%	57%	13%	63%	25%
	Fall 2017	35%	94%	12%	53%	6%	65%	29%
Veteran's Office	Fall 2013	14%	84%	36%	50%	16%	55%	29%
	Fall 2015	13%	86%	40%	47%	14%	57%	29%
	Fall 2017	19%	90%	32%	49%	10%	56%	34%
Children's Center	Fall 2011	16%	84%	21%	63%	16%	63%	21%
	Fall 2013	16%	85%	23%	61%	15%	55%	31%
	Fall 2015	14%	84%	29%	58%	16%	60%	24%
	Fall 2017	19%	<b>91%</b>	29%	53%	9%	58%	32%
College Bookstore	Fall 1995	94%	82%	2%	4%	17%	55%	22%
	Fall 1997	94%	92%	1%	5%	8%	62%	30%
	Fall 1999	95%	91%	1%	4%	9%	67%	24%
	Fall 2001	92%	85%	1%	7%	15%	67%	17%
	Fall 2003	93%	84%	1%	6%	16%	68%	16%
	Fall 2005	93%	81%	1%	6%	19%	67%	15%
	Fall 2007	92%	83%	2%	6%	17%	65%	19%
	Fall 2009	93%	85%	1%	6%	15%	66%	19%
	Fall 2011	92%	85%	2%	7%	15%	67%	18%
	Fall 2013	89%	86%	1%	9%	14%	64%	22%
	Fall 2015	89%	84%	2%	9%	16%	62%	22%
	Fall 2017	89%	89%	1%	10%	11%	66%	23%

Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2017

	<b>^</b>	Of those w	vho used	Percent of	f all	Percer	ntage of	those	
Experience and Satisfaction with		service,	pct who	Never Heard o		f, who used service**			
Student Services and Programs (continued)		were satis	or very	Heard	Never	Not		Very	
		Pct used it:	satis.**	of it	Used	Satisfied S	Satisfied	Satisfied	
Food Services	Fall 1995	82%	65%	5%	13%	29%	44%	10%	
	Fall 1997	76%	84%	2%	22%	16%	71%	12%	
	Fall 1999	80%	87%	3%	18%	13%	74%	13%	
	Fall 2001	76%	81%	3%	21%	19%	69%	12%	
	Fall 2003	71%	78%	5%	24%	22%	69%	9%	
	Fall 2005	76%	77%	4%	20%	23%	66%	12%	
	Fall 2007	74%	73%	5%	20%	27%	62%	11%	
	Fall 2009	76%	80%	4%	21%	20%	66%	13%	
	Fall 2011	73%	80%	5%	22%	20%	66%	14%	
	Fall 2013	70%	78%	5%	25%	22%	63%	15%	
	Fall 2015	72%	70%	6%	22%	30%	58%	12%	
	Fall 2017	72%	<b>79%</b>	6%	23%	21%	62%	17%	
Security/Safety Services	Fall 1995	64%	71%	5%	31%	19%	37%	8%	
Campus Safety and Security	Fall 1997	69%	79%	2%	29%	21%	60%	20%	
	Fall 1999	64%		2%	34%	17%	64%	19%	
	Fall 2001	75%	86%	2%	23%	14%	72%	15%	
	Fall 2003	64%		4%	32%	20%	66%	14%	
	Fall 2005	68%	79%	3%	29%	21%	66%	13%	
	Fall 2007	76%		3%	21%	23%	64%	13%	
	Fall 2009	79%	84%	2%	19%	16%	68%	16%	
	Fall 2011	77%	86%	3%	20%	14%	67%	18%	
	Fall 2013	73%	86%	3%	24%	14%	68%	18%	
	Fall 2015	74%	85%	4%	22%	15%	68%	17%	
	Fall 2017	75%	86%	3%	22%	14%	66%	21%	

Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2017

Chabot College Student Survey Results: Comparing similar q	uestions in I	Fall surveys from Fall	1995 to F	all 2017			
		Percentage who					
		agree	Pe	ercentage	of those 1	respondi	ng
Counseling		or	Strongly		Neutral*/		Strongly
		strongly agree	Disagree	Disagree	Not Sure	Agree	Agree
Counselors helped me clarify my education goal.	Fall 2013	54%	9%	12%	25%	34%	20%
Counselors helped me clarify my career goal.	Fall 2013	46%	11%	13%	31%	28%	18%
Counselors gave me encouragement and support.	Fall 2013	51%	10%	11%	28%	30%	21%
** 'Helpful' used until 1999; 'Satisfied' used starting in 2001.							
		Percentage who					
		agree	Pe	ercentage	of those r	respondi	ng
Tutoring, Labs, & Library		or	Strongly		Neutral*/		Strongly
		strongly agree	Disagree	Disagree	Not Sure	Agree	Agree
Sufficient tutoring resources are available for students in a variety of subjects	Fall 2013	53%	3%	6%	38%	39%	14%
To complete my class assignments, open computer labs on campus:							
have enough available computers	Fall 2013	55%	3%	10%	32%	41%	14%
have appropriate software for my classes	Fall 2013	57%	3%	7%	33%	43%	14%
have enough lab assistants to help me	Fall 2013	45%	4%	10%	42%	33%	12%
		Yes					
I have attended a library orientation session taught by Chabot College librarian	Fall 2013	22%					
Thave attended a notary orientation session taught by Chabot Conege notarian							
If yes, the Library orientation adequately addressed my questions		73%	2%	4%	22%	63%	20%
	Fall 2013	73%	2%	4%	22%	63%	20%

Fall 2013

45%

64%

7%

4%

11%

6%

37%

25%

34%

46%

11%

18%

the Librarys's Internet Homepage

The Library is open when I need to use it. *'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used starting in Fall 2005.

Financial Hardships		Books	Transportation		Food	Fees	Housing	
This semester, I'm having a hard time paying for:								
Fall 20	5	58%	26%		19%	-	19	%
Fall 20	17	50%	20%		21%	33%	16	%
Students with these numbers of financial hardships:	A	At least of	ne hardship	One	Two	Three	Four	Five
Fall 20	5	7	4%	41%	19%	9%	6%	-
Fall 20	17	8	0%	44%	20%	9%	4%	3%

	Pct succe	ss affecte	ed somewl	hat or a l	ot	
Effects of Financial Hardships on Success	At least one hardship	One	Two	Three	Four	Five
Fall 2015	84%	76%	90%	96%	97%	-
Fall 2017	81%	74%	88%	93%	98%	95%

Use of Library Resources	Percentage of all students				
I have used the library to:					
Study Fall 201	5 77%				
Fall 201	7 75%				
Do research Fall 201	5 49%				
Fall 201	7 46%				
Use Chabot College Library website Fall 201	5 25%				
Fall 201					
Check out a laptop Fall 201					
	Percentage of all students			entage of espondir	
Satisfaction of Library Resources	reporting on satisfaction	Percent Satisfied or Very Satisfied	Not Satisfied	Satisfied	Very Satisfied
Library hours Fall 201		88%			20%
Fall 201		92%	8%		25%
Chabot Library website Fall 201			13%		17%
Fall 201	7 71%	89%	11%	66%	23%
Hard copy books & DVDs Fall 201	5 36%	88%	12%	78%	11%
Study space Fall 201	5 75%	87%	13%	65%	22%
Research help by librarians Fall 201.	5 45%	86%	14%	66%	20%
Fall 201	7 62%	88%	12%	61%	27%
Library computer lab Fall 201	5 63%	94%	6%	64%	30%

	-	Percentage who					
		agree	Pe	ercentage	of those a	respondi	ing
Campus Climate		or	Strongly				Strongly
		strongly agree	Disagree	Disagree	Neither	Agree	Agree
I am treated with respect by faculty, administrators, and other college staff.	Fall 1995	73%	2%	5%	21%	55%	18%
I am treated with respect by faculty and other college staff	Fall 1997	79%	1%	6%	14%	62%	17%
	Fall 1999	81%	1%	5%	13%	67%	14%
I am treated with respect by faculty, administrators, and other college staff.	Fall 2001	86%	1%	3%	10%	65%	21%
	Fall 2003	72%		4%	23%	55%	17%
	Fall 2005	73%	1%	4%	22%	59%	14%
	Fall 2007	80%		4%	15%	60%	20%
I am treated with respect by faculty, administrators, and other college staff.	Fall 2009	84%	1%	4%	10%	61%	23%
	Fall 2011	86%		3%	11%	62%	24%
	Fall 2013	84%	1%	3%	12%	60%	24%
I am treated with respect by instructors, administrators, and other staff	Fall 2015	87%	1%	2%	10%	61%	26%
	Fall 2017	<mark>89%</mark>	0%	2%	9%	60%	29%
race-ethnicity		66%	3%	6%	25%	52%	14%
	Fall 1997	68%		7%	23%	55%	12%
	Fall 1999	75%		5%	19%	61%	13%
	Fall 2001	81%		3%	15%	61%	20%
	Fall 2003	70%	2%	4%	24%	53%	17%
	Fall 2005	80%	1%	4%	15%	62%	18%
	Fall 2007	78%		4%	16%	58%	20%
	Fall 2009	80%		3%	16%	58%	22%
	Fall 2011	82%	1%	3%	14%	60%	22%
	Fall 2013	84%	1%	2%	12%	58%	27%
	Fall 2015	87%	0%	2%	11%	59%	28%
	Fall 2017	88%	0%	2%	10%	56%	32%
gender		67%	2%	4%	27%	54%	13%
	Fall 1997	71%	1%	5%	23%	59%	12%
	Fall 1999	77%	1%	4%	19%	64%	12%
	Fall 2001	83%		3%	14%	64%	19%
	Fall 2003	72%		3%	24%	56%	17%
	Fall 2005	81%		3%	15%	63%	18%
	Fall 2007	80%		3%	15%	60%	20%
	Fall 2009	82%		2%	15%	59%	23%
	Fall 2011	83%		2%	14%	61%	22%
	Fall 2013	84%	1%	2%	13%	57%	37%
	Fall 2015	87%	0%	1%	11%	60%	27%
	Fall 2017	<mark>87%</mark>	1%	1%	11%	57%	31%

		Percentage who agree		ercentage	of those	respondi	ino
Campus Climate (continued)		_		ercentage	or mose	respond	0
Campus Chinate (continueu)		or atronaly across	Strongly	D:	NI-:41	A	Strongly
physical disability	Fall 1995	strongly agree 70%	Disagree 2%	Disagree 3%	Neither 25%	Agree 54%	Agree 169
	Fall 1993 Fall 1997	70% 67%	2% 1%		23% 27%	54% 53%	10
	Fall 1997 Fall 1999	07% 76%	1% 1%		21% 21%	62%	14
	Fall 2001	70% 81%	1% 1%		15%	60%	21
	Fall 2001	69%	1% 1%		13% 27%	50%	20
	Fall 2005 Fall 2005	09% 79%			27% 18%		20
			1%			59%	
	Fall 2007	76%	1%		19%	56%	20
	Fall 2009	80%	1%		17%	57%	23
	Fall 2011	81%	1%		16%	57%	24
	Fall 2013 Fall 2015	84%	1%		13%	55% 57%	29
		86%	1%		12%		29
	Fall 2017	86%	0%	1%	12%	55%	3
0 1	Fall 2015	76%	0%		22%	53%	24
	Fall 2017	80%	1%		18%	52%	28
e	Fall 1997	71%	1%		23%	57%	14
	Fall 1999	78%	1%		18%	65%	13
	Fall 2001	82%	1%		14%	62%	20
	Fall 2003	71%	1%		24%	54%	1′
	Fall 2005	79%	1%		17%	61%	1
]	Fall 2007	80%	1%	3%	16%	60%	2
]	Fall 2009	81%	1%	2%	15%	59%	23
	Fall 2011	83%	0%	2%	15%	60%	2
	Fall 2013	83%	1%	1%	14%	56%	2
]	Fall 2015	85%	0%	2%	13%	58%	2'
1	Fall 2017	87%	0%	1%	12%	56%	3
	Fall 1995	59%	3%		31%	48%	12
	Fall 1997	58%	1%		34%	48%	10
	Fall 1999	62%	1%		33%	51%	1
	Fall 2001	74%	1%		21%	57%	1′
	Fall 2003	64%	2%		31%	48%	1:
	Fall 2005	72%	1%		23%	56%	1
	Fall 2005	73%	2%		21%	56%	1
	Fall 2007	7376 77%	2 % 1%		21% 20%	56%	2
	Fall 2009 Fall 2011	77% 79%			20% 18%	58%	2
			1%				
	Fall 2013	81%	1%		16%	56%	20
	Fall 2015	80%	0%		18%	55%	25 30
[]	Fall 2017	83%	0%	1%	15%	54%	

	Percentage who					
	agree					
Campus Climate (continued)	or	Strongly				Strongly
	strongly agree	Disagree	Disagree	Neither	Agree	Agree
native language Fall 1995			6%	28%	50%	13%
Fall 199'	63%	2%	6%	29%	52%	11%
Fall 1999	69%	1%	4%	26%	57%	11%
Fall 200	75%	1%	4%	20%	58%	18%
Fall 200	64%	2%	4%	30%	49%	15%
Fall 2003	5 73%	1%	4%	22%	56%	17%
Fall 200	72%	2%	3%	23%	56%	17%
Fall 2009	77%	1%	3%	19%	55%	21%
Fall 201	78%	1%	3%	18%	57%	21%
Fall 2013	8 81%	1%	2%	16%	55%	26%
Fall 201	5 81%	0%	2%	17%	55%	25%
Fall 201'	⁷ 84%	1%	1%	15%	54%	29%
religion Fall 1993	5 59%	3%	5%	32%	47%	13%
Fall 1997	55%	2%	5%	39%	45%	10%
Fall 1999	66%	2%	3%	29%	56%	11%
Fall 200	73%	1%	3%	22%	55%	18%
Fall 2003	63%	2%	3%	32%	47%	16%
Fall 2003	5 72%	1%	3%	23%	56%	16%
Fall 200'	72%	2%	3%	24%	55%	17%
Fall 2009			3%	20%	54%	21%
Fall 201			3%	19%	56%	21%
Fall 2013			2%	17%	54%	25%
Fall 2013			3%	18%	54%	24%
Fall 201	81%	1%	2%	16%	54%	28%

		Percentage who agree	Percentage of those responding				ng
Campus Climate (continued)		or	Strongly				Strongly
		strongly agree		Disagree	Neither	Agree	Agree
I feel welcome at Chabot.	Fall 1995	65%	2%	4%	28%	48%	18%
	Fall 1997	79%	1%	4%	17%	65%	13%
	Fall 1999	77%	2%	4%	17%	64%	13%
	Fall 2001	85%	1%	3%	10%	64%	21%
	Fall 2003	66%	1%	4%	29%	54%	12%
	Fall 2005	73%	1%	4%	22%	59%	14%
	Fall 2007	73%	2%	5%	21%	59%	14%
	Fall 2009	74%	1%	4%	21%	58%	16%
	Fall 2011	71%	2%	6%	21%	54%	17%
	Fall 2013	76%	1%	2%	21%	58%	18%
	Fall 2015	76%	1%	3%	20%	56%	19%
	Fall 2017	81%	1%	2%	16%	59%	23%
My instructors have graded me fairly and without regard to race-ethnicity, cultural			- / *				
background, gender, sexual orientation, or other non-academic characteristics.	Fall 1995	77%	3%	4%	16%	45%	32%
My instructors have graded me fairly without regard to non-academic characteristics	Fall 1997	80%	2%	4%	14%	52%	29%
My instructors have graded me fairly without regard to non-academic characteristics	Fall 1999	79%	2%	4%	14%	56%	23%
No matter what my race-ethnicity, cultural background, gender, sexual orientation,							
or other non-academic characteristics, my instructors have graded me fairly	Fall 2001	83%	1%	5%	11%	51%	31%
Grading practices of instructors are fair.	Fall 2007	69%	2%	6%	23%	54%	15%
Grading practices of instructors are fair.	Fall 2013	73%	2%	4%	21%	55%	18%
Most instructors are willing to spend time outside of class to discuss issues with students.	Fall 1995	65%	3%	10%	22%	46%	19%
	Fall 1997	67%	3%	9%	22%	45%	21%
	Fall 1999	67%	2%	9%	23%	49%	17%
	Fall 2001	67%	2%	9%	22%	49%	18%
Instructors are willing to spend time outside of class to discuss issues with students.	Fall 2007	66%	2%	7%	25%	50%	16%
$\mathcal{C}$	Fall 2013	70%	2%	6%	23%	50%	20%
Instructors have made special efforts to help me achieve.	Fall 1995	46%	3%	11%	39%	35%	11%
1 1	Fall 1997	63%	3%	12%	22%	44%	19%
	Fall 1999	60%	3%	13%	25%	44%	16%
	Fall 2001	59%	2%	15%	24%	45%	13%
	Fall 2007	53%	3%	10%	34%	41%	12%
	Fall 2013	58%	3%	8%	31%	41%	16%

		Percentage who							
		agree	P	ercentage	of those	of those responding			
Campus Climate (continued)		or	Strongly				Strongly		
-		strongly agree	Disagree	Disagree	Neither	Agree	Agree		
I feel physically safe and secure on this campus.	Fall 1995	55%	6%	13%	26%	44%	11%		
Overall, I feel safe at Chabot	Fall 1997	66%	2%	8%	23%	57%	9%		
	Fall 1999	76%	2%	6%	16%	62%	14%		
	Fall 2001	82%	1%	5%	12%	63%	19%		
	Fall 2003	67%	2%	5%	26%	52%	16%		
	Fall 2005	72%	2%	6%	20%	57%	15%		
	Fall 2007	64%	4%	10%	22%	52%	12%		
	Fall 2009	73%	2%	6%	20%	54%	19%		
	Fall 2011	71%	2%	6%	21%	54%	17%		
	Fall 2013	75%	1%	4%	20%	53%	22%		
	Fall 2015	78%	1%	3%	17%	57%	22%		
	Fall 2017	83%	1%	3%	14%	57%	26%		
At Chabot, there is a college-wide commitment to helping students learn	Fall 2011	65%	2%	6%	28%	49%	15%		
	Fall 2013	71%	1%	4%	23%	53%	18%		
At Chabot, there is a college-wide commitment to student learning	Fall 2015	72%	1%	4%	23%	54%	18%		
	Fall 2017	77%	0%	3%	20%	54%	23%		
I would encourage others to attend this college	Fall 1997	75%	1%	3%	21%	54%	21%		
	Fall 1999	73%	2%	4%	21%	54%	19%		
	Fall 2001	80%	2%	4%	15%	59%	21%		
	Fall 2003	68%	3%	5%	24%	48%	20%		
	Fall 2005	71%	3%	4%	22%	52%	19%		
	Fall 2007	70%	3%	6%	21%	52%	18%		
	Fall 2009	73%	2%	4%	20%	51%	23%		
	Fall 2011	69%	3%	5%	23%	49%	20%		
	Fall 2013	72%	2%	4%	22%	51%	22%		
	Fall 2015	75%	2%	3%	20%	51%	24%		
	Fall 2017	81%	1%	2%	17%	51%	30%		

		Percentage who					
		agree	P	ercentage	of those	respondi	ing
Diversity		or	Strongly				Strongly
		strongly agree	Disagree	Disagree	Neither	Agree	Agree
Chabot College promotes positive interactions among different ethnic/cultural groups.	Fall 2015	72%	1%	2%	25%	53%	19%
	Fall 2017	81%	1%	2%	17%	58%	23%
My classes teach me to work w/ people from diverse groups (cultures, sexualities, ages).	Fall 2015	74%	1%	3%	22%	52%	21%
	Fall 2017	78%	1%	3%	18%	53%	25%
Campus activities increase my understanding of people of diverse groups.	Fall 2015	57%	1%	5%	37%	43%	14%
	Fall 2017	67%	1%	3%	<b>29%</b>	46%	20%
The cultural background and ethnicity of instructors makes a difference for my success	Fall 2015	52%	3%	9%	36%	38%	14%
I value making friends with students of other cultural or ethnic groups.	Fall 2015	77%	1%	1%	21%	50%	27%
	Fall 2017	82%	1%	1%	15%	50%	33%

		Percentage who								
		responded	responded Percentage of those resp							
Classroom Teaching Methods		Most or								
		Most or All	None	A little	Some	Most	All			
Lectures (presenting only)	Fall 2011	42%	10%		49%	42%				
Lectures (talking only)	Fall 2013	55%	6%	8%	32%	46%	9%			
Lectures (with interactions)	Fall 2013	39%	7%		54%	39%				
Lectures (talking AND asking student questions)	Fall 2013	57%	2%	9%	32%	45%	12%			
Multi-media presentations	Fall 2011	23%	21%		56%	23%				
Multi-media presentations (powerpoint, video, slides, etc.)	Fall 2013	38%	8%	17%	37%	28%	10%			
Large class discussions	Fall 2011	30%	18%		52%	30%				
Whole class discussions	Fall 2013	33%	9%	22%	36%	24%	9%			
Small group discussions/activities	Fall 2011	25%	14%		61%	25%				
Small group discussions or activities	Fall 2013	32%	7%	21%	40%	24%	8%			
Active/hands-on (labs, music, art, ect.)	Fall 2011	22%	34%		44%	22%				
Active/hands-on (labs, physical education, music, art, ect.)	Fall 2013	30%	23%	19%	29%	22%	8%			
One-on-one with intructors	Fall 2011	10%	45%		45%	10%				
One-on-one with intructors	Fall 2013	13%	33%	32%	22%	8%	5%			
Student presentations	Fall 2013	12%	38%		50%	12%				

		Percentage who					
		agree	of those	respondir	ng		
Admissions and course registration		or	Strongly				Strongly
(asked during Accreditation years only)		strongly agree	Disagree	Disagree	Neither	Agree	Agree
My Chabot application was processed in a reasonable amount of time	Fall 1997	80%	2%	5%	13%	61%	19%
	Fall 1999	83%	2%	5%	11%	64%	19%
	Fall 2001	87%	2%	3%	8%	57%	30%
My Chabot paper application was processed in a reasonable amount of time.	Fall 2007	79%	2%	4%	14%	61%	19%
My counselor(s) gave me useful assistance in selecting courses	Fall 1997	59%	9%	14%	18%	40%	19%
	Fall 1999	56%	9%	18%	18%	41%	15%
	Fall 2001	57%	6%	19%	18%	44%	13%
My counselor(s) gave me useful assistance.	Fall 2007	61%	9%	10%	20%	41%	20%
It was easy to register for classes.	Fall 1995	58%	6%	15%	22%	41%	16%
	Fall 1997	80%	3%	9%	8%	51%	29%
	Fall 1999	84%	2%	6%	7%	57%	27%
It was easy to register for classes: • on the phone (CLASS-PHONE)		83%	2%	7%	9%	44%	39%
• on-line (CLASS-WEB)	Fall 2001	82%	2%	5%	11%	41%	41%
	Fall 2007	88%	2%	4%	7%	49%	39%
It was easy to register for classes on-line (CLASS-WEB).	Fall 2013	77%	2%	8%	13%	53%	24%
The courses I need to complete my educational goals are usually available:							
during the semester I need them.		47%	8%	18%	27%	39%	8%
during the semester I need them.	Fall 1997	70%	4%	12%	13%	57%	13%
during the semester I need them.	Fall 1999	70%	3%	13%	14%	58%	13%
during the semester I need them.	Fall 2001	71%	3%	13%	13%	56%	15%
	Fall 2007	58%	6%	13%	24%	44%	14%
The courses I need are usually available during the semester I need them.	Fall 2013	46%	10%	18%	26%	35%	11%
on the days and hours I need them.		35%	12%	25%	28%	29%	6%
on the days I need them		61%	4%	17%	17%	50%	11%
on the days I need them		61%	3%	17%	19%	53%	9%
on the days I need them		59%	4%	20%	17%	50%	10%
at the hours I need them	Fall 1997	51%	8%	22%	20%	41%	10%
at the hours I need them	Fall 1999	51%	5%	23%	21%	42%	8%
at the hours I need them	Fall 2001	46%	6%	28%	19%	39%	7%