Retail Sales Teammate
15604 Hesperian Blvd, San Lorenzo
FT-Pay depending on experience, includes commission & marketing

Bridgestone Retail Operations, LLC employs over 22,000 teammates in North America and operates more than 2,200 company-owned stores. The store locations include Firestone Complete Auto Care, Tires Plus, Expert Tire, and Wheel Works.

Job Responsibilities:
Responsibilities include presenting tire products and automotive service to customers while developing retail merchandizing skills in order to provide professional, timely and courteous customer service. Additionally you will learn to:

- Demonstrate a high level of energetic responsiveness to every customer, on the phone or in the store.
- Listen closely to each customer’s needs, document and determine the best possible response and solution.
- Communicate accurately with customer service manager and technicians to establish time commitments that meet Firestone standards and exceed customer requirements.
- Use company documents to communicate clearly with customers and co-workers in ensuring exceptional customer care.
- Follow proper exit procedures: explain all warranties and options to all customers, thank them and display appreciation for their business.
- Step up to duties as assigned.

This is a fast paced position that will have daily exposure to serving our customers.

Requirements
- At least 1 year of Retail Sales Experience.
- Valid driver's license required.
- Pre-employment drug test, physical exam and background check required.
- A college degree is preferred.