

Chabot College Student Satisfaction Survey: Fall 2011 Highlights

Trends in Student Satisfaction with Chabot

According to the 2011 Student Satisfaction Survey, student satisfaction with Chabot remained the same in most areas between 2009 & 2011. Overall satisfaction with Chabot has remained high at 78 percent or more since 1997, reaching a peak of 85 percent right after the Sept 11th tragedy, and stabilizing at 78 percent since then.

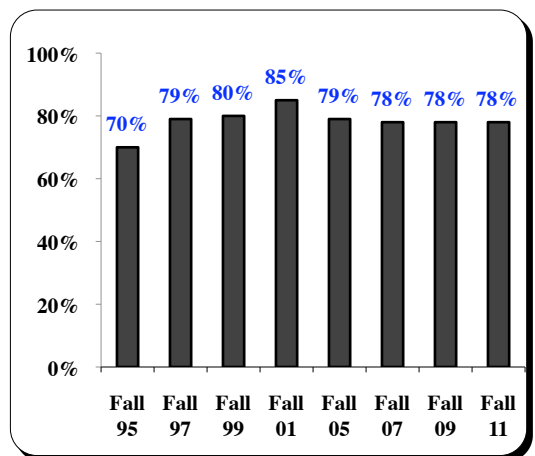
In 2011, students were significantly more satisfied in only two areas—the physical conditions of classrooms and technology labs, probably due to the recent remodeling in these areas. Satisfaction with parking dropped to 46 percent from a high of 50 percent in 2009, but this is still higher than the 37 percent before the lots were reconstructed.

The Student Satisfaction Survey was conducted in October 2011 in a representative sample of 68 classes. Surveys were completed by 1,597 students (59% full-time; 41% part-time).

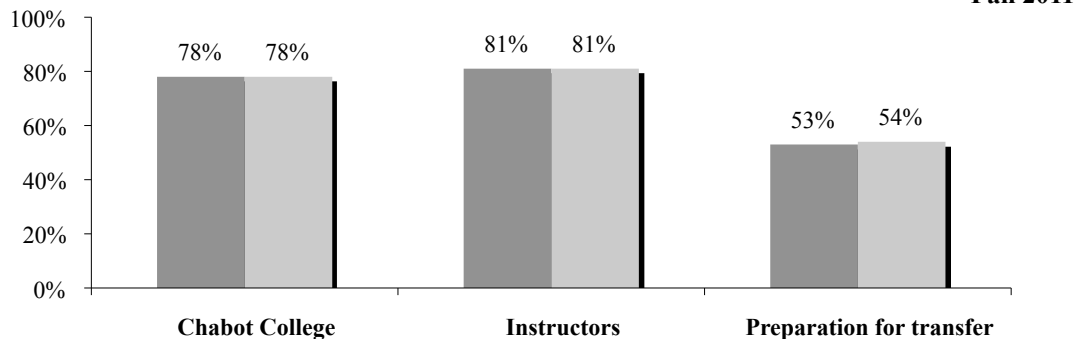
Stability & Changes in Overall Satisfaction

	Percentage of all students Satisfied or very satisfied		Percent Increase
	Fall 2009	Fall 2011	
Overall experience with:			
Chabot College	78%	78%	+0%
Instructors	81%	81%	+0%
Progress towards educational goal	72%	71%	-1%
Preparation for transfer	53%	54%	+1%
Physical condition of:			
Classroom (lecture) facilities	70%	77%	+7%
Technology Labs (auto, welding, electronics)	50%	55%	+5%
Science Labs (bio, chem, geology, physics)	58%	59%	+1%
Maintenance/cleanliness of bldgs/grounds	64%	65%	+1%
Parking facilities	50%	46%	-4%

Overall Satisfaction with Chabot



Stability in student satisfaction with their overall experiences with:
Fall 2009 vs. Fall 2011



NOTE: All percentages have a margin of error of 3 to 4 percentage points.

Changes & stability in student satisfaction with physical condition of:
Fall 2009 vs. Fall 2011

