

Chabot College Student Satisfaction Survey: Fall 2015 Highlights

Changes in Overall Student Satisfaction with Chabot

Overall student satisfaction with Chabot rose slightly between 2013 and 2015, from 81 percent to 83 percent, according to the Fall 2015 Student Satisfaction Survey. This is the highest level since Fall 2001, when satisfaction with Chabot reached 85 percent right after 9/11. Satisfaction with instructors fell slightly from a high of 84 percent in 2013 to 81 percent in 2015. Neither of these differences were statistically significant—satisfaction remains high.

In 2015, satisfaction increased the most with science labs in Bldg 2100 and new tutoring/study areas in Bldg 100. Satisfaction with the maintenance of buildings & grounds also grew, despite many new buildings and few new staff.

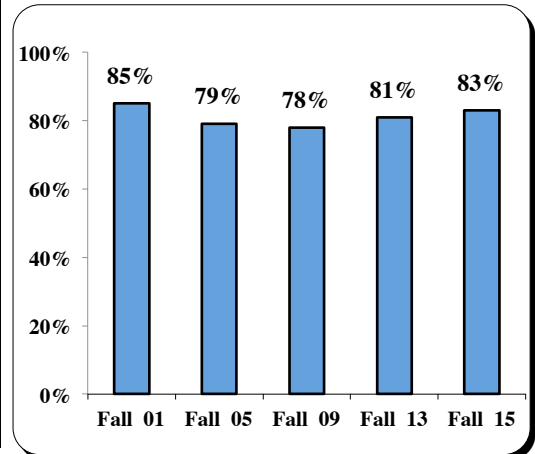
The Student Satisfaction Survey was conducted in October 2015 in a representative sample of 81 on-campus course sections. Surveys were completed by 1,667 students (56% full-time; 44% part-time).

Largest Changes in Overall Satisfaction

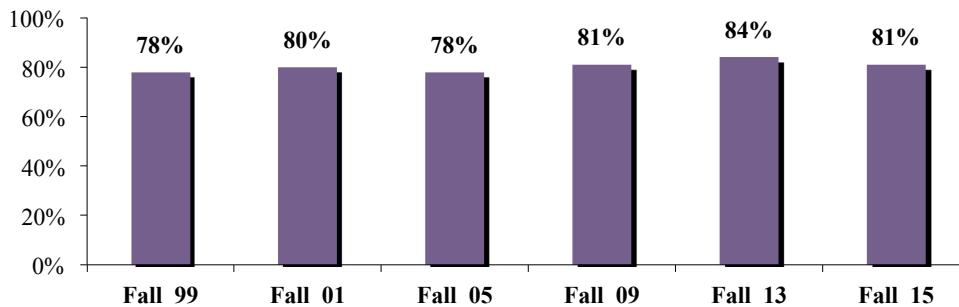
	Percentage of all students Satisfied or very satisfied		Percent change
	Fall 2013	Fall 2015	
Satisfaction with overall experience:			
Chabot College	81%	83%	+2%
Instructors	84%	81%	-3%
Preparation for employment	48%	43%	-5%
Satisfaction with College Facilities:			
Science Labs Bldg 2100 (Bio, Anat, Micro)	45%	59%	+14%
Science Labs Bldgs 3900/1800 (Chm/Phy/CS)	57%	62%	+5%
Availability/working order of lab equipment	71%	74%	+3%
*Bldg 100 downstairs (lobby, tutoring, study)	64%	73%	+9%
Library	77%	80%	+3%
Maintenance/cleanliness: buildings/grounds	65%	69%	+4%

*This was satisfaction with tutoring areas only in 2013

Overall Satisfaction with Chabot



Overall Student Satisfaction with Instructors



NOTE: All percentages have a margin of error of 2 to 4 percentage points.

Largest Increases in Student Satisfaction with Physical Condition of:

