

Chabot College Student Accreditation Survey: Fall 2015

Highlights

Overall Satisfaction with Chabot

Most Chabot students are satisfied with their overall experience at Chabot, their instructors, student services, the campus climate and the physical condition of Chabot, according to the Fall 2015 Student Satisfaction Survey. The main purpose of this biennial survey is to collect student feedback about satisfaction with Chabot academic and student services and campus climate. New questions were also asked about computers, waitlists, and financial hardships. The Student Satisfaction Survey was conducted in October 2015 in a representative sample of eight-one sections on-campus course sections and was completed by 1,667 students (56% full-time and 44% part-time).

Highest Levels of Overall Satisfaction

Students reported the highest levels of satisfaction with the following aspects of Chabot.

	Percentage of all students		
	Satisfied or very satisfied	Neither dissatisfied nor satisfied	Dissatisfied or very dissatisfied
Overall experience with:			
Chabot College	83%	14%	3%
Instructors	81%	16%	3%
Physical condition of:			
Library	80%	16%	4%
Classrooms (lecture or group work)	77%	18%	5%
Availability/working order of lab equipment	74%	22%	4%
Bldg. 700 downstairs (A&R, FA, Online, Assess)	74%	20%	6%
Physical Education and Athletics facilities	73%	23%	4%
Building 100 downstairs (lobby, tutoring, study)	73%	24%	3%

NOTE:
All percentages have a margin of error of 2 to 4 percentage points.

Satisfaction with Major Student Services

Over two thirds of all students used the following services, and most were satisfied or very satisfied with them.

	Percentage of those who used service	
	Satisfied or very satisfied	Not satisfied
Admissions and Records	88%	12%
Assessment Testing Center	89%	11%
Financial Aid Office	79%	21%
Front Desk Counseling (quick questions)	82%	18%
Library	93%	7%
College Bookstore	84%	16%
Campus Safety and Security	85%	15%
Food Services	70%	30%

Campus climate

The majority of students described a positive campus climate at Chabot.

