## **Chabot College**

## **Student Survey Results**

## Comparison of Similar Items in biannual fall surveys: 1995-2015

		Percent who					
		are	Per	centage	of those	respond	ling
Satisfaction with College Experiences		Satisfied or		Dis-			Very
		Very Satisfied	satisfied	satisfied	Neither	Satisfied	Satisfied
Overall Experiences							
Overall experience at Chabot College	Fall 1995	70%	1%	5%	24%	59%	11%
	Fall 1997	79%	1%	5%	16%	61%	18%
	Fall 1999	80%	1%	4%	14%	65%	15%
	Fall 2001	85%	1%	4%	10%	66%	19%
	Fall 2003	68%	1%	3%	27%	52%	17%
	Fall 2005	79%	2%	3%	16%	61%	18%
	Fall 2007	78%	1%	3%	17%	60%	18%
	Fall 2009	78%	1%	4%	18%	57%	21%
	Fall 2011	78%	1%	3%	19%	60%	18%
	Fall 2013	81%	1%	2%	16%	60%	21%
	Fall 2015	83%	1%	3%	14%	61%	22%
Overall experience with instructors	Fall 1995	67%	2%	7%	25%	52%	15%
	Fall 1997	81%	0%	7%	11%	60%	21%
	Fall 1999	78%	1%	7%	15%	60%	17%
	Fall 2001	80%	1%	8%	12%	60%	19%
	Fall 2003	71%	1%	5%	23%	48%	23%
	Fall 2005	78%	1%	3%	18%	58%	20%
	Fall 2007	81%	1%	4%	14%	55%	26%
	Fall 2009	81%	1%	4%	14%	55%	26%
	Fall 2011	81%	1%	3%	15%	56%	26%
	Fall 2013	84%	1%	2%	13%	56%	28%
	Fall 2015	81%	1%	3%	16%	55%	26%
Overall experience with counselors	Fall 1995	49%	7%	16%	28%	36%	13%
	Fall 1997	54%	6%	11%	29%	38%	16%
	Fall 1999	51%	5%	13%	32%	37%	14%
	Fall 2001	56%	6%	16%	22%	42%	14%
	Fall 2003	42%	5%	16%	36%	30%	13%
	Fall 2005	52%	5%	11%	32%	36%	16%
Overall experience with counselors *	Fall 2007	53%	5%	11%	31%	38%	16%
-	Fall 2009	50%	6%	13%	31%	34%	16%
	Fall 2011	53%	6%	11%	30%	36%	17%

		Percent who	Der		of the se		
Satisfaction with College Experiences (co	ntinued)	are Satisfied or		rcentage Dis-	of those	respond	Very
Saustaction with Conege Experiences (co.	nunucu)	Very Satisfied	•		Naithar	Satisfied	2
Overall Experiences		very Satisfieu	satisfieu	satisfieu	INCILIEI	Satisfieu	Sausneu
Overall experiences with admission and records staff	Fall 1997	64%	3%	9%	24%	53%	11%
	Fall 1999	64%	2%	8%	26%	55%	9%
	Fall 2001	70%	3%	10%	17%	58%	12%
	Fall 2003	51%	3%	9%	36%	40%	11%
	Fall 2005	60%	2%	7%	31%	47%	13%
	Fall 2007	62%	2%	6%	30%	47%	15%
	Fall 2009	59%	2%	7%	31%	45%	14%
	Fall 2011	59%	2%	7%	31%	45%	15%
Overall experience with other college staff	Fall 1995	54%	2%	5%	38%	46%	8%
	Fall 1997	58%	2%	4%	37%	49%	9%
	Fall 1999	57%	1%	3%	39%	50%	8%
	Fall 2001	69%	2%	5%	24%	59%	10%
	Fall 2003	51%	1%	4%	44%	42%	9%
	Fall 2005	59%	1%	3%	37%	49%	10%
	Fall 2007	64%	2%	3%	32%	51%	13%
	Fall 2009	60%	1%	3%	36%	46%	14%
	Fall 2011	59%	1%	4%	36%	45%	149
	Fall 2013	65%	1%	5%	30%	48%	17%
	Fall 2015	<b>65%</b>	1%	5%	29%	49%	16%
Progress towards my educational goal	Fall 1995						
	Fall 1997						
	Fall 1999						
	Fall 2001						
	Fall 2003						
	Fall 2005						
	Fall 2007						
	Fall 2009						
	Fall 2011						
	Fall 2013	70%	2%	7%	22%	49%	20%
	Fall 2015	70%	1%	7%	22%	50%	20%

		Percent who					
		are	Per	centage	of those	e respond	ling
Satisfaction with College Experiences (cont	inued)	Satisfied or	Very Dis-	Dis-			Very
		Very Satisfied	satisfied	satisfied	Neither	Satisfied	Satisfied
Overall Experiences							
Preparation for transfer to four-year college or university	Fall 1995	49%	2%	7%	26%	56%	99
	Fall 1997	47%	3%	10%	40%	36%	119
	Fall 1999	47%	4%	9%	40%	40%	79
	Fall 2001	60%	2%	11%	27%	48%	129
	Fall 2003	43%	4%	13%	40%	33%	10%
	Fall 2005	49%	4%	12%	35%	38%	119
	Fall 2007	58%	2%	9%	31%	45%	13%
	Fall 2009	53%	3%	12%	32%	39%	149
	Fall 2011	54%	3%	10%	32%	41%	139
	Fall 2013	56%	3%	9%	32%	42%	149
	Fall 2015	55%	3%	11%	32%		149
Preparation for obtaining employment in my field of study	Fall 1995	42%	4%	14%	33%		89
	Fall 1997	43%	3%	10%	44%	30%	129
	Fall 1999	39%	3%	8%	50%	31%	89
	Fall 2001	47%	4%	13%	36%	34%	139
	Fall 2003	40%	5%	10%	45%	28%	129
	Fall 2005	41%	4%	11%	43%	30%	11
	Fall 2007	48%	3%	8%	41%	34%	14
	Fall 2009	42%	4%	11%	43%	30%	12
	Fall 2011	42%	3%	11%	44%	30%	12
	Fall 2013	48%	3%	9%	40%	32%	15
	Fall 2015	43%	5%	10%	42%	31%	12

Chabot College Student Survey Results:	Fall 95 vs. Fall 97 vs. Fall	99 vs. Fall 01 vs. Fall 03 vs. Fal	all 05 vs. Fall 07 vs. Fall 09	vs. Fall 11 vs. Fall 13 vs. Fall 15
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		Percent who are	Por	centage	of those	respond	lina
Satisfaction with College Facilities		Satisfied or		Dis-	or mose	respond	Very
Satisfaction with conege raemites		Very Satisfied	-		Naithar	Satisfied	•
College Physical Facilities		very Saustieu	sausneu	satisfieu	Ineither	Satisfieu	Satisfieu
Classroom (lecture) facilities	Fall 1995	55%	3%	12%	30%	49%	6%
	Fall 1997	75%	2%	13%	10%	62%	12%
	Fall 1999	76%	2%	12%	9%	68%	8%
	Fall 2001	73%	3%	12%	12%	62%	11%
	Fall 2003	56%	2%	11%	31%	45%	11%
	Fall 2005	65%	2%	11%	22%	54%	10%
	Fall 2007	63%	2%	11%	24%	51%	12%
	Fall 2009	70%	2%	9%	19%	53%	17%
	Fall 2011	77%	1%	6%	16%	58%	19%
	Fall 2013	75%	1%	4%	19%	56%	19%
Classroom (lecture and group work)	Fall 2015	77%	1%	4%	18%	58%	19%
Science laboratories (biology, chemistry, geology, physics)	Fall 1995	48%	4%	11%	37%	43%	5%
	Fall 1997	47%	2%	6%	45%	39%	8%
	Fall 1999	53%	2%	8%	38%	44%	9%
	Fall 2001	56%	2%	7%	35%	46%	10%
	Fall 2003	51%	3%	9%	38%	41%	10%
	Fall 2005	54%	2%	8%	37%	42%	12%
	Fall 2007	54%	3%	7%	35%	42%	12%
	Fall 2009	58%	2%	5%	35%	43%	14%
	Fall 2011	<b>59%</b>	1%	6%	34%	45%	14%
Science Labs: Bldg 2100 (Biology, Anatomy, Physio, Micro)	Fall 2013	45%	2%	4%	49%	32%	13%
	Fall 2015	<b>59%</b>	2%	7%	32%	43%	16%
Science Labs: Bldgs. 3900/1800 (Chemistry, Physics, Comp Sci)	Fall 2013	57%	2%	2%	38%	37%	20%
	Fall 2015	<b>62%</b>	1%	4%	32%	44%	19%
Technology laboratories (auto, electronics, drafting, welding)	Fall 1995	46%	4%	10%	41%	38%	8%
	Fall 1997	38%	1%	3%	57%	25%	14%
	Fall 1999	35%	1%	4%	60%	29%	6%
	Fall 2001	49%	2%	4%	45%	39%	11%
	Fall 2003	46%	2%	7%	44%	33%	14%
	Fall 2005	49%	2%	5%	44%	35%	14%
	Fall 2007	52%	3%	4%	41%	37%	15%
	Fall 2009	51%	2%	4%	43%	32%	19%
	Fall 2011	55%	2%	4%	39%	36%	19%
	Fall 2013	49%	1%	3%	46%	30%	19%

		Percent who			6.41		
Satisfaction with Callege Facilities (continued		are		centage	of those	respond	0
Satisfaction with College Facilities (continued	)	Satisfied or	2	Dis-			Very
		Very Satisfied	satisfied	satisfied	Neither	Satisfied	Satisfied
College Physical Facilities		<b>.</b>		10			
Computer laboratories in library and departments	Fall 1995	56%	7%	10%	27%	48%	8%
	Fall 1997	62%	5%	12%	20%	49%	14%
	Fall 1999	64%	2%	11%	23%	53%	11%
	Fall 2001	73%		6%	19%	60%	13%
	Fall 2003	71%	1%	6%	22%	48%	22%
	Fall 2005	80%		3%	16%	52%	27%
	Fall 2007	75%	2%	5%	18%	51%	24%
	Fall 2009	72%	2%	6%	20%	51%	21%
	Fall 2011	71%	2%	7%	19%	50%	22%
	Fall 2013	78%	1%	4%	17%	53%	25%
Availability/working order of equipment in labs	Fall 1995	46%	6%	13%	35%	40%	6%
	Fall 1997	47%	4%	12%	37%	40%	7%
	Fall 1999	55%	1%	10%	34%	47%	8%
	Fall 2001	61%	2%	8%	28%	49%	12%
	Fall 2003	62%	1%	6%	30%	49%	13%
	Fall 2005	69%	2%	7%	22%	52%	16%
	Fall 2007	66%	3%	6%	25%	48%	17%
	Fall 2009	64%	2%	7%	27%	47%	17%
	Fall 2011	64%	2%	9%	26%	47%	16%
Availibility/working order of equipment in all labs	Fall 2013	71%	1%	4%	24%	50%	21%
	Fall 2015	74%	1%	3%	22%	52%	23%
Bldg. 100 downstairs (lobby, tutoring study rooms, etc.)	Fall 2015	73%	1%	3%	24%	48%	25%
Bldg 700 downstairs(A&R, Fin Aid, Online Servs, Assessment)	Fall 2013	72%	2%	5%	21%	46%	26%
-	Fall 2015	74%	2%	4%	20%	49%	25%
Bldg 700 upstairs (Counseling, Career/Trnsfr Ctr, Special Progs)	Fall 2013	69%	4%	6%	21%	42%	27%
<i>G i i i i i i i i i i</i>	Fall 2015	70%	2%	5%	22%	47%	23%

		Percent who					
		are	Per	rcentage	of those	respond	ling
Satisfaction with College Facilities (contin	ued)	Satisfied or	Very Dis-	Dis-			Very
_		Very Satisfied	satisfied	satisfied	Neither	Satisfied	Satisfied
College Physical Facilities							
Art/music/theatre/drama facilities	Fall 1995	50%	3%	8%	39%	43%	7%
	Fall 1997	47%	1%	5%	47%	37%	11%
	Fall 1999	42%	1%	4%	52%	35%	8%
	Fall 2001	55%	2%	5%	39%	43%	12%
	Fall 2003	55%	2%	5%	38%	39%	16%
	Fall 2005	66%	2%	4%	29%	47%	18%
	Fall 2007	67%	2%	4%	26%	49%	19%
	Fall 2009	68%	2%	3%	28%	46%	21%
	Fall 2011	67%	1%	5%	27%	43%	25%
Art/music/theatre/drama studios and performance areas	Fall 2013	69%	1%	2%	28%	43%	25%
	Fall 2015	<b>69%</b>	1%	3%	27%	48%	21%
Learning Resources Center/Library	Fall 1997	70%	3%	7%	20%	58%	13%
	Fall 1999	64%	3%	11%	21%	56%	8%
	Fall 2001	79%	2%	4%	15%	63%	16%
	Fall 2003	67%	2%	4%	27%	47%	21%
	Fall 2005	77%	1%	4%	18%	55%	22%
	Fall 2007	77%	2%	4%	16%	55%	22%
	Fall 2009	78%	2%	4%	16%		26%
	Fall 2011	78%	2%	5%	15%		25%
Library	Fall 2013	77%	2%	5%	17%		26%
,	Fall 2015	80%	1%	3%	16%	50%	30%

		Percent who are	Por	rcentage	of those	respond	lina
Satisfaction with College Facilities (co	ontinued)	Satisfied or		~	or those	respond	Verv
Substaction with conege Tuennes (et	(intiliaca)	Very Satisfied	•		Neither	Satisfied	5
College Physical Facilities		very Sutisticu	satisfied	satisfied	rtenner	Sutisfied	Butisfied
Physical Education facilities	Fall 1995	64%	2%	6%	28%	50%	13%
	Fall 1997	65%	1%	6%	28%	48%	17%
	Fall 1999	63%	2%	5%	30%	50%	14%
	Fall 2001	64%	2%	5%	29%	47%	17%
	Fall 2003	64%	2%	5%	29%	42%	22%
	Fall 2005	71%	1%	5%	23%	49%	23%
	Fall 2007	68%	3%	5%	24%	47%	21%
	Fall 2009	68%	1%	5%	26%	43%	25%
	Fall 2011	68%	2%	4%	26%	45%	23%
Physical Education and Athetics facilities	Fall 2013	71%	1%	3%	24%	40%	31%
	Fall 2015	73%	1%	3%	23%	46%	27%
Cafeteria	Fall 1995	51%	8%	14%	27%	44%	7%
	Fall 1997	63%	5%	13%	19%	53%	9%
	Fall 1999	66%	3%	12%	19%	58%	8%
	Fall 2001	72%	3%	9%	16%	61%	12%
	Fall 2003	54%	4%	9%	33%	42%	12%
	Fall 2005	62%	4%	11%	23%	48%	15%
	Fall 2007	59%	5%	11%	25%	47%	13%
	Fall 2009	63%	3%	9%	25%	46%	17%
	Fall 2011	61%	4%	10%	26%	45%	16%
	Fall 2013	56%	5%	10%	29%	39%	17%
	Fall 2015	54%	6%	14%	26%	40%	15%
Bookstore	Fall 1995	59%	6%	12%	23%	50%	10%
	Fall 1997	85%	2%	6%	6%	58%	27%
	Fall 1999	80%	4%	8%	8%	63%	17%
	Fall 2003	66%	4%	8%	22%	47%	19%
	Fall 2005	69%	5%	10%	17%	51%	17%
	Fall 2007	71%	5%	7%	17%	52%	19%
	Fall 2009	71%	3%	8%	19%	49%	22%
	Fall 2011	71%	4%	7%	18%	51%	20%

		Percent who					
		are	Per	centage	of those	e respon	ding
Satisfaction with College Facilities (conti	inued)	Satisfied or	Very Dis-	Dis-			Very
		Very Satisfied	satisfied	satisfied	Neither	Satisfied	Satisfied
College Physical Facilities							
Parking facilities	Fall 2001	52%	17%	20%	11%	43%	9%
	Fall 2003	29%	25%	23%	24%	23%	6%
	Fall 2005	37%	19%	24%	21%	30%	6%
	Fall 2007	42%	15%	20%	22%	35%	7%
	Fall 2009	50%	12%	17%	21%	36%	14%
	Fall 2011	46%	14%	19%	21%	33%	13%
	Fall 2013	48%	11%	18%	23%	35%	13%
	Fall 2015	<b>46%</b>	11%	18%	25%	35%	11%
Maintenance/cleanliness of buildings	Fall 1995	64%	4%	8%	24%	53%	11%
Maintenance/cleanliness of grounds	Fall 1995	64%	4%	7%	26%	53%	11%
Maintenance/cleanliness of buildings and grounds	Fall 1997	78%		7%	13%	62%	16%
	Fall 1999	76%		7%	14%	61%	14%
	Fall 2001	76%		9%	11%	62%	14%
	Fall 2003	57%		8%	31%	42%	15%
	Fall 2005	57%	5%	13%	25%	45%	12%
	Fall 2007	60%	6%	11%	22%	48%	12%
	Fall 2009	64%	4%	9%	23%	47%	18%
	Fall 2011	65%	4%	8%	23%	47%	18%
	Fall 2013	65%	4%	8%	23%	46%	20%
	Fall 2015	<b>69%</b>	4%	8%	19%	50%	19%

		Of those v	who used	Percent	of all	Percentage of those		
Experience and Satisfaction with		service	, pct who	Never	Heard of,	who u	sed serv	ice**
<b>Student Services and Programs</b>		were satis	s or very	Heard	Never	Not		Very
		Pct used it:	satis.**	of it	Used	Satisfied S	Satisfied	Satisfied
Admissions and Records	Fall 1997	95%	90%	1%	3%	10%	72%	18%
	Fall 1999	94%	93%	1%	5%	7%	77%	16%
	Fall 2001	91%	87%	2%	7%	13%	75%	12%
	Fall 2003	86%	85%	2%	12%	15%	73%	11%
	Fall 2005	83%	90%	2%	14%	10%	78%	12%
	Fall 2009	84%	89%	2%	14%	11%	76%	14%
	Fall 2011	82%	88%	2%	16%	12%	74%	14%
	Fall 2013	83%	87%	2%	15%	13%	71%	17%
	Fall 2015	80%	88%	3%	18%	12%	72%	16%
Orientation sessions	Fall 1997	54%	81%	6%	40%	19%	65%	16%
	Fall 1999	55%	80%	7%	38%	20%	66%	14%
	Fall 2001	52%	86%	7%	42%	14%	73%	13%
	Fall 2003	44%	83%	14%	42%	17%	76%	7%
	Fall 2005	49%	89%	11%	40%	11%	79%	10%
	Fall 2007	51%	89%	12%	36%	11%	75%	13%
	Fall 2009	47%	86%	14%	40%	14%	73%	13%
	Fall 2011	54%	86%	11%	35%	14%	72%	14%
Online Orientation	Fall 2013	60%	89%	10%	30%	11%	72%	16%
	Fall 2015	74%	86%	6%	20%	14%	72%	14%
Assessment Testing Center	Fall 1995	56%	74%	14%	31%	14%	36%	5%
	Fall 1997	66%	80%	6%	27%	20%	67%	13%
	Fall 1999	68%	82%	6%	26%	18%	70%	11%
	Fall 2001	66%	83%	6%	28%	17%	74%	9%
	Fall 2003	62%	82%	7%	31%	18%	73%	9%
	Fall 2005	65%	87%	7%	27%	13%	76%	11%
	Fall 2007	69%	86%	5%	25%	14%	72%	13%
	Fall 2009	66%	88%	7%	27%	12%	74%	14%
	Fall 2011	70%	89%	5%	25%	11%	75%	15%
	Fall 2013	72%	90%	4%	23%	10%	73%	17%
	Fall 2015	76%	89%	5%	19%	11%	73%	16%

		Of those v	who used	Percent	of all	Percentage of those				
Experience and Satisfaction with		service,	pct who	Never Heard		of, who used service**				
Student Services and Program	s (continued)	were satis	or very	Heard	Never	Not		Ver		
_		Pct used it:	satis.**	of it	Used	Satisfied	Satisfied	Satisfie		
Counseling	Fall 1997	77%	79%	2%	21%	21%	53%	26%		
	Fall 1999	78%	78%	1%	21%	22%	56%	229		
	Fall 2001	78%	70%	2%	20%	30%	56%	149		
	Fall 2003	69%	69%	3%	29%	31%	55%	149		
	Fall 2005	74%	75%	2%	25%	25%	59%	159		
	Fall 2007	74%	75%	1%	24%	25%	57%	199		
	Fall 2009	74%	73%	1%	25%	27%	56%	17		
	Fall 2011	71%	75%	2%	27%	25%	56%	19		
Counseling Appointments	Fall 2013	71%	69%	3%	26%	31%	50%	19		
	Fall 2015	73%	<b>69%</b>	2%	24%	31%	52%	179		
Front Desk Counseling (quick questions)	Fall 2013	70%	80%	5%	25%	20%	60%	20		
	Fall 2015	69%	82%	5%	26%	18%	63%	19		
Financial Aid Office	Fall 1995	47%	80%	4%	50%	10%	22%	15		
	Fall 1997	42%	85%	3%	55%	15%	44%	419		
	Fall 1999	44%	79%	2%	54%	21%	55%	249		
	Fall 2001	42%	77%	4%	54%	23%	59%	189		
	Fall 2003	41%	75%	4%	55%	25%	59%	169		
	Fall 2005	47%	78%	3%	50%	22%	60%	19		
	Fall 2007	47%	81%	2%	51%	19%	57%	25		
	Fall 2009	55%	79%	2%	43%	21%	57%	22		
	Fall 2011	64%	74%	2%	34%	26%	55%	19		
	Fall 2013	68%	78%	2%	30%	22%	57%	21		
	Fall 2015	68%	<b>79%</b>	2%	30%	21%	60%	19		

	•	Of those v	who used	Percent of all		Percentage of those		
Experience and Satisfaction with		service,	pct who	Never	Heard of,	who us	sed serv	ice**
Student Services and Programs (continu	ed)	were satis	or very	Heard	Never	Not		Very
		Pct used it:	satis.**	of it	Used	Satisfied S	atisfied	Satisfied
Transfer Center	Fall 1995	37%	72%	15%	48%	10%	21%	5%
Career Center	Fall 1995	40%	76%	12%	48%	10%	24%	6%
Transfer/Career Center	Fall 1997	33%	87%	10%	58%	13%	60%	27%
	Fall 1999	30%	82%	13%	57%	18%	65%	16%
	Fall 2001	30%	81%	11%	58%	19%	67%	14%
	Fall 2003	10%	78%	18%	72%	22%	52%	26%
	Fall 2005	27%	82%	8%	65%	18%	67%	15%
Transfer, Employment, and Career Services Center	Fall 2007	23%	79%	13%	63%	21%	58%	20%
Transfer, Employment, and Career Services Center (TECS)	Fall 2009	22%	76%	19%	58%	24%	62%	14%
	Fall 2011	27%	82%	19%	54%	18%	65%	17%
Career and Transfer Center	Fall 2013	30%	83%	12%	59%	17%	65%	18%
	Fall 2015	33%	83%	12%	55%	17%	64%	19%
Student Employment Services (on-campus jobs)	Fall 1999	17%	72%	17%	66%	28%	58%	14%
	Fall 2001	19%	78%	14%	67%	22%	62%	16%
Employment and Career Services Center (on & off-campus jobs)	Fall 2003	17%	69%	24%	59%	31%	54%	15%
Employment and Career Services Center (on & off-campus jobs)	Fall 2005	20%	77%	18%	62%	23%	63%	14%
Workforce Service Center (off-campus jobs/careers)	Fall 1997	14%	82%	33%	52%	18%	58%	24%
	Fall 1999	14%	79%	35%	51%	21%	62%	17%
Employment and Career Services Center (off-campus jobs/careers)	Fall 2001	19%	82%	19%	62%	18%	65%	17%

		Of those w	who used	Percent	of all	Perce	ntage of	those
Experience and Satisfaction with		service,	pct who	Never	Heard of,	who u	sed serv	ice**
Student Services and Programs (continue	d)	were satis	or very	Heard	Never	Not		Very
C X	<i>,</i>	Pct used it:	-	of it	Used	Satisfied	Satisfied	Satisfied
Tutorial Center	Fall 1995	37%	76%	11%	53%	9%	21%	7%
	Fall 1997	27%	87%	12%	62%	13%	60%	27%
	Fall 1999	25%	87%		62%		68%	18%
	Fall 2001	28%	77%		62%		64%	13%
	Fall 2003	17%	76%		58%		59%	17%
	Fall 2005	21%	78%		58%	22%	63%	15%
Peer Academic Tutoring Help or PATH (formerly Tutorials) Bldg 2300		20%	82%		52%		58%	25%
Peer Academic Tutoring Help (PATH) Bldg 2300	Fall 2009	24%	86%		54%		64%	22%
	Fall 2011	27%	87%		51%		59%	28%
	Fall 2013	31%	86%	10%	59%	14%	62%	25%
Tutoring in Bldg 100 (Learning Connection, WRAC, ESL)	Fall 2015	34%	90%	12%	54%		64%	26%
WRAC Center, Library Mezzanine Rm 354	Fall 2011	40%	90%		38%		72%	18%
WRAC Center, Library Mezzanine Rm 354	Fall 2013	31%	89%	11%	58%	11%	65%	24%
Math Lab, Rm 3906B	Fall 2011	36%	87%	20%	44%	13%	65%	22%
Math Lab, Rm 3906B	Fall 2013	32%	86%	18%	50%	14%	61%	25%
Tutoring in Room 3906 (Math, STEM)	Fall 2015	33%	87%	16%	52%	13%	60%	27%
Communications Lab, Rm 802	Fall 2013	21%	86%	29%	50%	14%	59%	27%
Communications Lab in Rm 803	Fall 2015	24%	87%	31%	45%	13%	63%	25%
Library	Fall 2015	86%	93%	1%	13%	7%	63%	30%
Wireless access on campus	Fall 2015	85%	55%	5%	10%	45%	42%	13%
** 'Halpful' used until 1000: 'Satisfied' used starting in 2001	1 un 2015	0570	5570	570	1070	PJ /0	12/0	

		Of those v	who used	Percent	of all	Percen	tage of	those
Experience and Satisfaction with		service	, pct who	Never	Heard of,	who us	sed serv	ice**
Student Services and Programs (c	continued)	were satis	or very	Heard	Never	Not		Very
		Pct used it:	satis.**	of it	Used	Satisfied S	Satisfied	Satisfied
Student computers in library	Fall 1995	54%	81%	7%	39%	10%	32%	11%
	Fall 1997	50%	89%	6%	45%	11%	62%	27%
	Fall 1999	54%	90%	4%	42%	10%	66%	24%
	Fall 2001	56%	85%	6%	38%	15%	71%	14%
	Fall 2003	59%	87%	6%	35%	13%	66%	21%
	Fall 2005	69%	92%	4%	27%	8%	68%	24%
Student computer lab in Library Mezzanine	Fall 2007	50%			35%	12%	68%	20%
	Fall 2009	51%	89%	16%	32%	11%	70%	19%
	Fall 2011	51%			32%	14%	70%	16%
Student computer labs in departments	Fall 1995	54%		12%	35%	11%	30%	13%
	Fall 1997	48%	89%	9%	43%	11%	60%	29%
	Fall 1999	54%	90%	4%	42%	10%	66%	24%
	Fall 2001	43%			47%	15%	71%	13%
	Fall 2003	41%			43%	14%	68%	18%
Student computer labs in other departments	Fall 2005	52%			37%	8%	68%	23%
	Fall 2007	43%			38%	11%	69%	20%
	Fall 2009	43%			39%	10%	71%	19%
	Fall 2011	44%		19%	37%	11%	71%	18%
Student Services Computer Center in Bldg. 2300	Fall 1995	32%		29%	39%	6%	19%	7%
	Fall 1997	22%			47%	10%	66%	23%
Student Online Services Center in Bldg. 100	Fall 1999	30%			50%	9%	69%	22%
	Fall 2001	37%			49%	9%	76%	15%
	Fall 2003	59%		6%	35%	13%	66%	21%
	Fall 2005	34%			46%	11%	74%	14%
Student Online Services in Bldg. 100	Fall 2007	40%		18%	42%	9%	69%	21%
	Fall 2009	35%		20%	45%	9%	72%	19%
Student Online Services in Bldg. 700	Fall 2011	47%			37%	8%	70%	22%
	Fall 2013	51%			39%	10%	68%	22%
	Fall 2015	54%	92%	11%	35%	8%	71%	22%

		Of those v	who used	Percent	of all	Percen	tage of	those
Experience and Satisfaction with		service,	pct who	Never	Heard of,	who us	sed serv	ice**
Student Services and Programs (cont	inued)	were satis	or very	Heard	Never	Not		Very
<b>U</b>	,	Pct used it:		of it	Used	Satisfied S	atisfied	Satisfied
Disabled Students Programs and Services (DSPS)	Fall 1995	20%	78%	35%	46%	4%	11%	4%
	Fall 1997	13%	91%	27%	60%	9%	55%	36%
	Fall 1999	12%	89%	27%	61%	11%	56%	33%
	Fall 2001	14%	84%	23%	63%	16%	63%	22%
	Fall 2003	8%	76%	29%	62%	24%	58%	18%
	Fall 2005	14%	86%	23%	63%	14%	59%	27%
	Fall 2007	16%	86%	28%	55%	14%	58%	28%
	Fall 2009	16%	86%	27%	57%	14%	57%	29%
	Fall 2011	18%	89%	28%	54%	11%	63%	26%
	Fall 2013	19%	85%	26%	56%	15%	54%	32%
	Fall 2015	18%	89%	27%	54%	11%	58%	31%
Extended Opportunity Programs and Services (EOPS)	Fall 1995	23%	76%	37%	39%	6%	12%	5%
	Fall 1997	14%	89%	35%	51%	11%	47%	42%
	Fall 1999	13%	87%	35%	52%	13%	63%	24%
	Fall 2001	18%	83%	27%	55%	17%	63%	20%
	Fall 2003	12%	75%	32%	55%	25%	52%	23%
	Fall 2005	18%	80%	28%	54%	20%	53%	27%
Extended Opportunity Programs and Services (EOP&S)	Fall 2007	17%	84%	32%	50%	16%	58%	26%
	Fall 2009	17%	82%	32%	52%	18%	59%	23%
	Fall 2011	18%	82%	31%	51%	18%	59%	23%
	Fall 2013	18%	82%	32%	50%	18%	53%	29%
	Fall 2015	18%	85%	31%	51%	15%	54%	31%
PACE	Fall 1995	17%	77%	49%	34%	4%	10%	4%
PACE Program for Working Adults	Fall 1997	12%	89%	33%	55%	11%	50%	39%
	Fall 1999	10%	83%	26%	64%	17%	63%	20%
	Fall 2001	14%	86%	23%	63%	14%	63%	23%
	Fall 2003	10%	77%	29%	62%	23%	54%	23%
	Fall 2005	13%	78%	27%	60%	22%	55%	23%
	Fall 2007	16%	82%	28%	56%	18%	60%	22%
	Fall 2009	14%	89%	29%	57%	11%	67%	22%
	Fall 2011	18%	86%	29%	53%	14%	63%	23%
PACE Degree amd Transfer Program for Working Adults	Fall 2013	16%	83%	32%	52%	17%	56%	27%
-	Fall 2015	13%	84%	37%	49%	16%	63%	21%

		Of those v	who used	Percent	of all	Percen	tage of	those
Experience and Satisfaction with		service,	pct who	Never	Heard of,	who us	sed serv	ice**
Student Services and Programs (conti	nued)	were satis	or very	Heard	Never	Not		Very
		Pct used it:	satis.**	of it	Used	Satisfied S	atisfied	Satisfied
Intercollegiate Athletics	Fall 1995	30%	84%	24%	46%	5%	15%	9%
	Fall 1997	17%	86%	25%	57%	14%	48%	38%
	Fall 1999	19%	90%	24%	57%	10%	53%	37%
	Fall 2001	20%	87%	25%	55%	13%	58%	29%
	Fall 2003	13%	83%	29%	58%	17%	53%	30%
	Fall 2005	19%	83%	26%	55%	17%	59%	24%
	Fall 2007	23%	86%	27%	50%	14%	62%	25%
	Fall 2009	21%	87%	26%	52%	13%	61%	25%
	Fall 2011	24%	86%	26%	51%	14%	59%	27%
	Fall 2013	23%	88%	30%	46%	12%	58%	30%
	Fall 2015	20%	<b>89%</b>	33%	46%	11%	62%	26%
Student Activities (i.e., Clubs, Intramural, Special Events)	Fall 1995	30%	75%	15%	54%	8%	18%	5%
	Fall 1997	22%	81%	12%	66%	19%	59%	21%
	Fall 1999	20%	87%	13%	67%	13%	68%	19%
Office of Student Life (Clubs, Activities, Events, Stud Gov)	Fall 2001	18%	82%	20%	62%	18%	69%	14%
	Fall 2003	11%	77%	28%	62%	23%	60%	17%
	Fall 2005	17%	78%	20%	63%	22%	62%	16%
Office of Student Life (Clubs, Activities, Events)	Fall 2007	18%	81%	21%	62%	19%	62%	18%
	Fall 2009	19%	85%	23%	59%	15%	67%	18%
	Fall 2011	26%	82%	19%	55%	18%	67%	14%
	Fall 2013	26%	82%	20%	54%	18%	59%	23%
	Fall 2015	28%	85%	20%	52%	15%	67%	19%
Student Government	Fall 1995	28%	61%	17%	55%	11%	14%	3%
Student Government (ASCC)	Fall 1997	16%	67%	19%	65%	33%	51%	16%
	Fall 1999	16%	75%	17%	67%	25%	64%	11%
	Fall 2003	8%	75%	26%	66%	25%	63%	12%
	Fall 2005	13%	72%	20%	67%	28%	55%	17%
	Fall 2007	14%	81%	23%	62%	19%	65%	16%
	Fall 2009	15%	80%	26%	59%	20%	62%	18%
	Fall 2011	20%	80%	21%	58%	20%	66%	15%
Student Government (SSCC, formerly ASCC)	Fall 2013	21%	80%	23%	55%	20%	60%	20%
	Fall 2015	21%	79%	23%	55%	21%	60%	18%

		Of those w	who used	Percent	of all	Percer	tage of	those
Experience and Satisfaction with		service,	pct who	Never	Heard of,	who u	sed serv	ice**
Student Services and Programs (co	ntinued)	were satis	or very	Heard	Never	Not		Very
		Pct used it:	satis.**	of it	Used	Satisfied S	Satisfied	Satisfied
Student Health Center	Fall 2011	29%	88%	11%	60%	12%	65%	24%
	Fall 2013	31%	89%	11%	58%	11%	65%	24%
	Fall 2015	29%	87%	14%	57%	13%	63%	25%
Veteran's Office	Fall 2013	14%	84%	36%	50%	16%	55%	29%
	Fall 2015	13%	86%	40%	47%	14%	57%	29%
Children's Center	Fall 2011	16%	84%	21%	63%	16%	63%	21%
	Fall 2013	16%	85%	23%	61%	15%	55%	31%
	Fall 2015	14%	84%	29%	58%	16%	60%	24%
College Bookstore	Fall 1995	94%	82%	2%	4%	17%	55%	22%
	Fall 1997	94%	92%	1%	5%	8%	62%	30%
	Fall 1999	95%	91%	1%	4%	9%	67%	24%
	Fall 2001	92%	85%	1%	7%	15%	67%	17%
	Fall 2003	93%	84%	1%	6%	16%	68%	16%
	Fall 2005	93%	81%	1%	6%	19%	67%	15%
	Fall 2007	92%		2%	6%	17%	65%	19%
	Fall 2009	93%		1%	6%	15%	66%	19%
	Fall 2011	92%	85%	2%	7%	15%	67%	18%
	Fall 2013	89%	86%	1%	9%	14%	64%	22%
	Fall 2015	89%	84%	2%	9%	16%	62%	22%

Of those who used Percent of all **Percentage of those Experience and Satisfaction with** who used service\*\* service, pct who Never Heard of **Student Services and Programs (continued)** were satis or very Heard Never Not Very Pct used it: satis.\*\* of it Used Satisfied Satisfied Satisfied Fall 1995 29% Food Services 82% 65% 5% 13% 44% 10% Fall 1997 76% 84% 2% 22% 16% 71% 12% Fall 1999 80% 87% 3% 18% 13% 74% 13% Fall 2001 76% 81% 3% 21% 19% 69% 12% Fall 2003 71% 78% 5% 24% 22% 69% 9% 77% Fall 2005 76% 4% 20% 23% 66% 12% Fall 2007 74% 73% 5% 20% 27% 62% 11% Fall 2009 76% 80% 4% 21% 20% 13% 66% Fall 2011 73% 80% 5% 22% 20% 66% 14% 78% 22% Fall 2013 70% 5% 25% 63% 15% Fall 2015 72% 22% 70% 6% 30% 58% 12% Security/Safety Services 71% 8% Fall 1995 64% 5% 31% 19% 37% Campus Safety and Security Fall 1997 69% 79% 2% 29% 21% 60% 20% Fall 1999 64% 83% 2% 34% 17% 64% 19% Fall 2001 75% 23% 86% 2% 14% 72% 15% Fall 2003 64% 80% 4% 32% 20% 14% 66% Fall 2005 68% 79% 3% 29% 21% 66% 13% Fall 2007 76% 77% 3% 21% 23% 64% 13% Fall 2009 79% 84% 19% 68% 16% 2% 16% Fall 2011 77% 86% 3% 18% 20% 14% 67% Fall 2013 73% 86% 3% 24% 14% 68% 18%

Fall 2015

74%

85%

4%

22%

15%

68%

Chabot College Student Survey Results: Fall 95 vs. Fall 97 vs. Fall 99 vs. Fall 01 vs. Fall 03 vs. Fall 05 vs. Fall 07 vs. Fall 09 vs. Fall 11 vs. Fall 13 vs. Fall 15

17%

			Percentage who					
			agree	Per	rcentage	of those	respon	ding
Counseling			or	Strongly		Neutral*/		Strongly
			strongly agree	Disagree	Disagree	Not Sure	Agree	Agree
	Counselors helped me clarify my education goal.	Fall 2013	54%	9%	12%	25%	34%	20%
	Counselors helped me clarify my career goal.	Fall 2013	46%	11%	13%	31%	28%	18%
	Counselors gave me encouragement and support.	Fall 2013	51%	10%	11%	28%	30%	21%

		Percentage who					
		agree	Pe	rcentage	of those	respond	ling
Tutoring, Labs, & Library		or	Strongly		Neutral*/		Strongly
		strongly agree	Disagree	Disagree	Not Sure	Agree	Agree
Sufficient tutoring resources are available for students in a variety of sub	Fall 2013	53%	3%	6%	38%	39%	14%
To complete my class assignments, open computer labs on campus:							
have enough available computers	Fall 2013	55%	3%	10%	32%	41%	14%
have appropriate software for my classes	Fall 2013	57%	3%	7%	33%	43%	14%
have enough lab assistants to help me	Fall 2013	45%	4%	10%	42%	33%	12%
		Yes					
I have attended a library orientation session taught by Chabot College li	Fall 2013	22%					
If yes, the Library orientation adequately addressed my questions		73%	2%	4%	22%	63%	20%
I find the research information for my class assignents in	Fall 2013						
e Chabot College Library's collection (books, magazines, AV materials)		40%	9%	13%	39%	30%	9%
the Librarys's Internet Homepage		45%	7%	11%	37%	34%	11%
The Library is open when I need to use it.	Fall 2013	64%	4%	6%	25%	46%	18%

Use of Library Resources		Percentage of all students				
I have used the library to:						
Study	Fall 2015	77%				
Do research	Fall 2015	49%				
Use Chabot College Library website	Fall 2015	25%				
Check out a laptop	Fall 2015	4%				
		Percentage of		Perc	entage o	f those
		all students		1	respondi	ng
Satisfaction of Library Resources		reporting on	Percent Satisfied	Not		Very
		satisfaction	or Very Satisfied	Satisfied	Satisfied	Satisfied
Library hours	Fall 2015	76%	88%	12%	69%	20%
Chabot Library website	Fall 2015	58%	87%	13%	70%	17%
Hard copy books & DVDs	Fall 2015	36%	88%	12%	78%	11%
Study space	Fall 2015	75%	87%	13%	65%	22%
Research help by librarians	Fall 2015	45%	86%	14%	66%	20%
Library computer lab	Fall 2015	63%	94%	6%	64%	30%

		Percentage who					
		agree	Pe	rcentage	of those	respond	ling
Campus Climate		or	Strongly				Strongly
-		strongly agree	Disagree	Disagree	Neither	Agree	Agree
I am treated with respect by faculty, administrators, and other college sta	Fall 1995	73%	2%	5%	21%	55%	18%
I am treated with respect by faculty and other college staff	Fall 1997	79%	1%	6%	14%	62%	17%
	Fall 1999	81%	1%	5%	13%	67%	14%
I am treated with respect by faculty, administrators, and other college sta	Fall 2001	86%	1%	3%	10%	65%	21%
	Fall 2003	72%	1%	4%	23%	55%	17%
	Fall 2005	73%	1%	4%	22%	59%	14%
	Fall 2007	80%	1%	4%	15%	60%	20%
I am treated with respect by faculty, administrators, and other college sta	Fall 2009	84%	1%	4%	10%	61%	23%
	Fall 2011	86%	1%	3%	11%	62%	24%
	Fall 2013	84%	1%	3%	12%	60%	24%
I am treated with respect by instructors, administrators, and other staff	Fall 2015	87%	1%	2%	10%	61%	26%
race-ethnicity	Fall 1995	66%		6%	25%	52%	14%
	Fall 1997	68%	2%	7%	23%	55%	12%
	Fall 1999	75%	1%	5%	19%	61%	13%
	Fall 2001	81%		3%	15%	61%	20%
	Fall 2003	70%	2%	4%	24%	53%	17%
	Fall 2005	80%		4%	15%	62%	18%
	Fall 2007	78%	2%	4%	16%	58%	20%
	Fall 2009	80%	1%	3%	16%	58%	22%
	Fall 2011	82%	1%	3%	14%	60%	22%
	Fall 2013	84%	1%	2%	12%	58%	27%
	Fall 2015	87%	0%	2%	11%	59%	28%
gender	Fall 1995	67%		4%	27%	54%	13%
	Fall 1997	71%		5%	23%	59%	12%
	Fall 1999	77%	1%	4%	19%	64%	12%
	Fall 2001	83%		3%	14%	64%	19%
	Fall 2003	72%	1%	3%	24%	56%	17%
	Fall 2005	81%	1%	3%	15%	63%	18%
	Fall 2007	80%	1%	3%	15%	60%	20%
	Fall 2009	82%	1%	2%	15%	59%	23%
	Fall 2011	83%	1%	2%	14%	61%	22%
	Fall 2013	84%	1%	2%	13%	57%	37%
	Fall 2015	<mark>87%</mark>	0%	1%	11%	60%	27%

		Percentage who					
		agree	Pe	rcentage	of those	respond	ling
Campus Climate (continued)		or	Strongly				Strongly
		strongly agree	Disagree	Disagree	Neither	Agree	Agree
physical disability	Fall 1995	70%	2%	3%	25%	54%	16%
	Fall 1997	67%	1%	5%	27%	53%	14%
	Fall 1999	76%	1%	2%	21%	62%	14%
	Fall 2001	81%	1%	2%	15%	60%	21%
	Fall 2003	69%	1%	3%	27%	50%	20%
	Fall 2005	79%	1%	2%	18%	59%	20%
	Fall 2007	76%	1%	3%	19%	56%	20%
	Fall 2009	80%	1%	2%	17%	57%	23%
	Fall 2011	81%	1%	2%	16%	57%	24%
	Fall 2013	84%	1%	2%	13%	55%	29%
	Fall 2015	<mark>86%</mark>	1%	1%	12%	57%	29%
transgender/queer identities	Fall 2015	76%	0%	1%	22%	53%	24%
	Fall 1997	71%	1%	4%	23%	57%	14%
	Fall 1999	78%	1%	4%	18%	65%	13%
	Fall 2001	82%	1%	3%	14%	62%	20%
	Fall 2003	71%	1%	3%	24%	54%	17%
	Fall 2005	79%	1%	3%	17%	61%	18%
	Fall 2007	80%	1%	3%	16%	60%	20%
	Fall 2009	81%	1%	2%	15%	59%	23%
	Fall 2011	83%	0%	2%	15%	60%	23%
	Fall 2013	83%	1%	1%	14%	56%	27%
	Fall 2015	85%	0%	2%	13%	58%	27%
sexual orientation	Fall 1995	59%	3%	7%	31%	48%	12%
	Fall 1997	58%	1%	7%	34%	48%	10%
	Fall 1999	62%	1%	4%	33%	51%	11%
	Fall 2001	74%	1%	4%	21%	57%	17%
	Fall 2003	64%	2%	4%	31%	48%	15%
	Fall 2005	72%	1%	4%	23%	56%	16%
	Fall 2007	73%	2%	4%	21%	56%	18%
	Fall 2009	77%	1%	2%	20%	56%	21%
	Fall 2011	79%		2%	18%	58%	21%
	Fall 2013	81%	1%	2%	16%	56%	26%
	Fall 2015	80%	0%	1%	18%	55%	25%

		Percentage who					
		agree	Pe	rcentage	of those	respond	ling
Campus Climate (continued)		or	Strongly				Strongly
		strongly agree	Disagree	Disagree	Neither	Agree	Agree
native language	Fall 1995	63%	3%	6%	28%	50%	13%
	Fall 1997	63%	2%	6%	29%	52%	11%
	Fall 1999	69%	1%	4%	26%	57%	11%
	Fall 2001	75%	1%	4%	20%	58%	18%
	Fall 2003	64%	2%	4%	30%	49%	15%
	Fall 2005	73%	1%	4%	22%	56%	17%
	Fall 2007	72%	2%	3%	23%	56%	17%
	Fall 2009	77%	1%	3%	19%	55%	21%
	Fall 2011	78%	1%	3%	18%	57%	21%
	Fall 2013	81%	1%	2%	16%	55%	26%
	Fall 2015	<mark>81%</mark>	0%	2%	17%	55%	25%
religion	Fall 1995	59%	3%	5%	32%	47%	13%
	Fall 1997	55%	2%	5%	39%	45%	10%
	Fall 1999	66%	2%	3%	29%	56%	11%
	Fall 2001	73%	1%	3%	22%	55%	18%
	Fall 2003	63%	2%	3%	32%	47%	16%
	Fall 2005	72%	1%	3%	23%	56%	16%
	Fall 2007	72%	2%	3%	24%	55%	17%
	Fall 2009	75%		3%	20%	54%	21%
	Fall 2011	76%		3%	19%	56%	21%
	Fall 2013	79%		2%	17%	54%	25%
	Fall 2015	78%	1%	3%	18%	54%	24%

		Percentage who					
		agree	Pe	rcentage	of those	respond	ling
Campus Climate (continued)		or	Strongly				Strongly
-		strongly agree	Disagree	Disagree	Neither	Agree	Agree
I feel welcome at Chabot.	Fall 1995	65%	2%	4%	28%	48%	189
	Fall 1997	79%		4%	17%	65%	139
	Fall 1999	77%		4%	17%	64%	139
	Fall 2001	85%		3%	10%	64%	219
	Fall 2003	66%		4%	29%	54%	129
	Fall 2005	73%		4%	22%	59%	149
	Fall 2007	73%	2%	5%	21%	59%	149
	Fall 2009	74%	1%	4%	21%	58%	169
	Fall 2011	71%	2%	6%	21%	54%	179
	Fall 2013	76%	1%	2%	21%	58%	189
	Fall 2015	76%	1%	3%	20%	56%	199
My instructors have graded me fairly and without regard to race-ethnicity							
ound, gender, sexual orientation, or other non-academic characteristics.	Fall 1995	77%	3%	4%	16%	45%	329
My instructors have graded me fairly without regard to non-academic ch		80%	2%	4%	14%	52%	299
My instructors have graded me fairly without regard to non-academic ch		79%	2%	4%	14%	56%	239
No matter what my race-ethnicity, cultural background, gender, sexual o	rientation,						
ther non-academic characteristics, my instructors have graded me fairly	Fall 2001	83%	1%	5%	11%	51%	319
Grading practices of instructors are fair.	Fall 2007	69%	2%	6%	23%	54%	15
Grading practices of instructors are fair.	Fall 2013	73%	2%	4%	21%	55%	189
Most instructors are willing to spend time outside of class to discuss issu	Fall 1995	65%	3%	10%	22%	46%	199
	Fall 1997	67%	3%	9%	22%	45%	219
	Fall 1999	67%	2%	9%	23%	49%	179
	Fall 2001	67%	2%	9%	22%	49%	189
Instructors are willing to spend time outside of class to discuss issues wi	Fall 2007	66%	2%	7%	25%	50%	169
	Fall 2013	70%	2%	6%	23%	50%	209
instructors have made special efforts to help me achieve.	Fall 1995	46%	3%	11%	39%	35%	119
	Fall 1997	63%		12%	22%	44%	199
	Fall 1999	60%		13%	25%	44%	169
	Fall 2001	59%		15%	24%	45%	139
	Fall 2007	53%	3%	10%	34%	41%	129
	Fall 2013	58%	3%	8%	31%	41%	169

		Percentage who					
		agree	Pe	rcentage	of those	respond	ling
Campus Climate (continued)		or	Strongly				Strongly
		strongly agree	Disagree	Disagree	Neither	Agree	Agree
I feel physically safe and secure on this campus.	Fall 1995	55%		13%	26%	44%	11%
Overall, I feel safe at Chabot	Fall 1997	66%		8%	23%	57%	9%
	Fall 1999	76%		6%	16%	62%	14%
	Fall 2001	82%		5%	12%	63%	19%
	Fall 2003	67%		5%	26%	52%	16%
	Fall 2005	72%	2%	6%	20%	57%	15%
	Fall 2007	64%	4%	10%	22%	52%	12%
	Fall 2009	73%	2%	6%	20%	54%	19%
	Fall 2011	71%	2%	6%	21%	54%	17%
	Fall 2013	75%	1%	4%	20%	53%	22%
	Fall 2015	<b>78%</b>	1%	3%	17%	57%	22%
At Chabot, there is a college-wide commitment to helping students learn	Fall 2011	65%	2%	6%	28%	49%	15%
	Fall 2013	71%	1%	4%	23%	53%	18%
At Chabot, there is a college-wide commitment to student learning	Fall 2015	72%	1%	4%	23%	54%	18%
I would encourage others to attend this college	Fall 1997	75%	1%	3%	21%	54%	21%
	Fall 1999	73%	2%	4%	21%	54%	19%
	Fall 2001	80%	2%	4%	15%	59%	21%
	Fall 2003	68%	3%	5%	24%	48%	20%
	Fall 2005	71%	3%	4%	22%	52%	19%
	Fall 2007	70%		6%	21%	52%	18%
	Fall 2009	73%		4%	20%	51%	23%
	Fall 2011	69%		5%	23%	49%	20%
	Fall 2013	72%		4%	22%	51%	22%
	Fall 2015	75%		3%	20%	51%	24%

		Percentage who responded					ing
Classroom Teaching Methods		Most or					
		Most or All	None	A little	Some	Most	All
Lectures (presenting only)	Fall 2011	42%	10%		49%	42%	
Lectures (talking only)	Fall 2013	55%	6%	8%	32%	46%	9%
Lectures (with interactions)	Fall 2013	39%	7%		54%	39%	
Lectures (talking AND asking student questions)	Fall 2013	57%	2%	9%	32%	45%	12%
Multi-media presentations	Fall 2011	23%	21%		56%	23%	
Multi-media presentations (powerpoint, video, slides, etc.)	Fall 2013	38%	8%	17%	37%	28%	10%
Large class discussions	Fall 2011	30%	18%		52%	30%	
Whole class discussions	Fall 2013	33%	9%	22%	36%	24%	9%
Small group discussions/activities	Fall 2011	25%	14%		61%	25%	
Small group discussions or activities	Fall 2013	32%	7%	21%	40%	24%	8%
Active/hands-on (labs, music, art, ect.)	Fall 2011	22%	34%		44%	22%	
Active/hands-on (labs, physical education, music, art, ect.)	Fall 2013	30%	23%	19%	29%	22%	8%
One-on-one with intructors	Fall 2011	10%	45%		45%	10%	
One-on-one with intructors	Fall 2013	13%	33%	32%	22%	8%	5%
Student presentations	Fall 2013	12%	38%		50%	12%	

		Percentage who					
		agree	of those responding				
Admissions and course registration		or	Strongly				Strongly
(asked during Accreditation years only)		strongly agree	Disagree	Disagree	Neither	Agree	Agree
My Chabot application was processed in a reasonable amount of time	Fall 1997	80%	2%	5%	13%	61%	19%
	Fall 1999	83%	2%	5%	11%	64%	19%
	Fall 2001	87%	2%	3%	8%	57%	30%
My Chabot paper application was processed in a reasonable amount of t	Fall 2007	79%	2%	4%	14%	61%	19%
My counselor(s) gave me useful assistance in selecting courses	Fall 1997	59%	9%	14%	18%	40%	19%
	Fall 1999	56%	9%	18%	18%	41%	15%
	Fall 2001	57%	6%	19%	18%	44%	13%
My counselor(s) gave me useful assistance.	Fall 2007	61%	9%	10%	20%	41%	20%
It was easy to register for classes.	Fall 1995	58%	6%	15%	22%	41%	16%
	Fall 1997	80%	3%	9%	8%	51%	29%
	Fall 1999	84%	2%	6%	7%	57%	27%
to register for classes: • on the phone (CLASS-PHONE)		83%	2%	7%	9%	44%	39%
• on-line (CLASS-WEB)	Fall 2001	82%	2%	5%	11%	41%	41%
	Fall 2007	88%	2%	4%	7%	49%	39%
It was easy to register for classes on-line (CLASS-WEB).	Fall 2013	77%	2%	8%	13%	53%	24%
The courses I need to complete my educational goals are usually available:							
during the semester I need them.		47%	8%	18%	27%	39%	8%
during the semester I need them.		70%	4%	12%	13%	57%	13%
during the semester I need them.	Fall 1999	70%		13%	14%	58%	13%
during the semester I need them.	Fall 2001	71%	3%	13%	13%	56%	15%
	Fall 2007	58%	6%	13%	24%	44%	14%
The courses I need are usually available during the semester I need then		46%	10%	18%	26%	35%	11%
on the days and hours I need them.		35%	12%	25%	28%	29%	6%
on the days I need them		61%	4%	17%	17%	50%	11%
on the days I need them		61%	3%	17%	19%	53%	9%
on the days I need them		59%	4%	20%	17%	50%	10%
at the hours I need them		51%	8%	22%	20%	41%	10%
at the hours I need them		51%	5%	23%	21%	42%	8%
at the hours I need them	Fall 2001	46%	6%	28%	19%	39%	7%