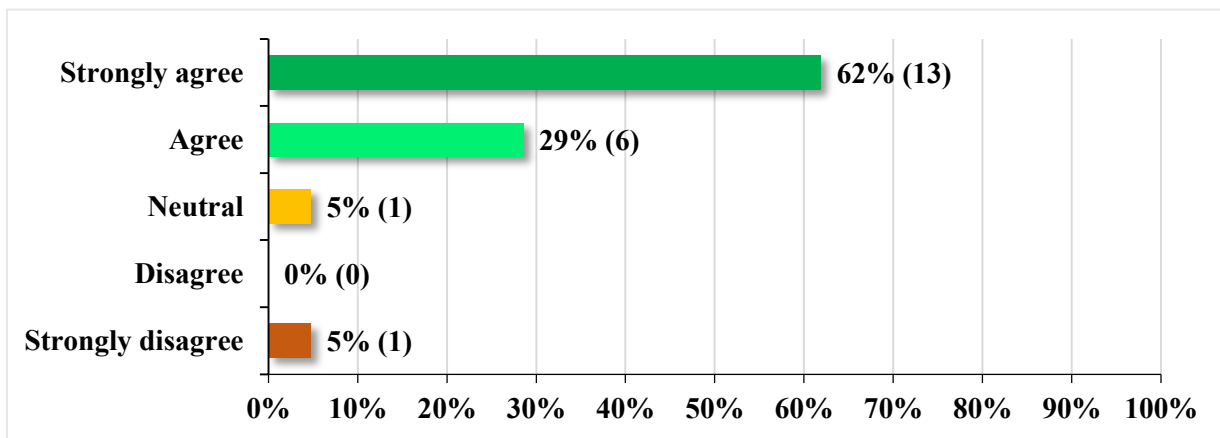# Chabot Office of Institutional Research
# User Survey 2020 - 2021

The Chabot Office of Institutional Research (OIR) User Survey 2020 - 2021 was designed to gather feedback about the usefulness of data provided by OIR for making data-informed decisions in support of student equity. The survey was sent to the administrators, faculty, and classified professionals who requested data from OIR in the academic year 2020 – 2021.
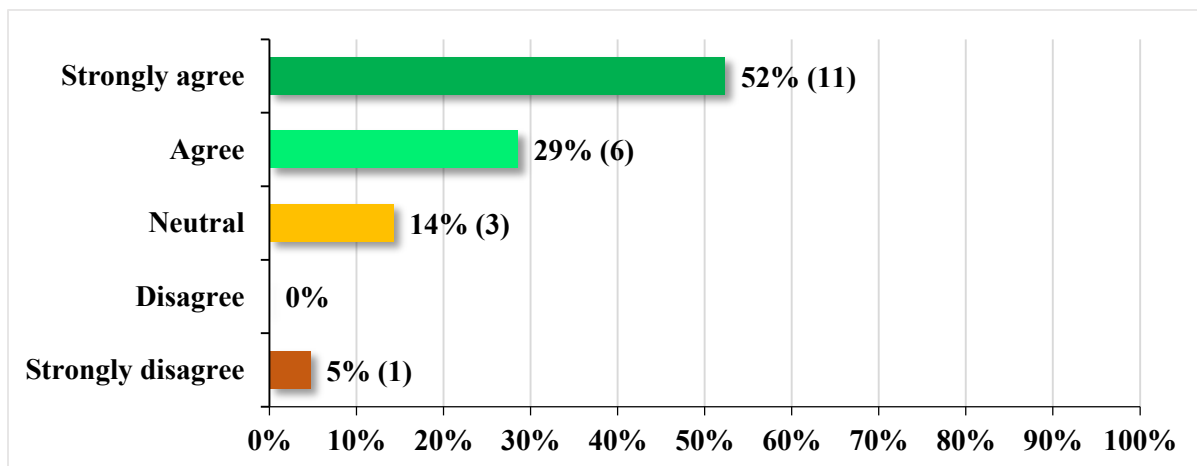
## Comprehensibility of the Data Provided

Survey participants were asked if the data provided by OIR was in an easy-to-understand format. The majority of respondents (91%) agreed or strongly agreed that the data provided was comprehendible. One person was neutral, and one person strongly disagreed with this statement.

| Response | Percentage |
|---|---|
| Strongly agree | 62% (13) |
| Agree | 29% (6) |
| Neutral | 5% (1) |
| Disagree | 0% (0) |
| Strongly disagree | 5% (1) |

*Note: Some percentages may not add up to 100% due to rounding.*
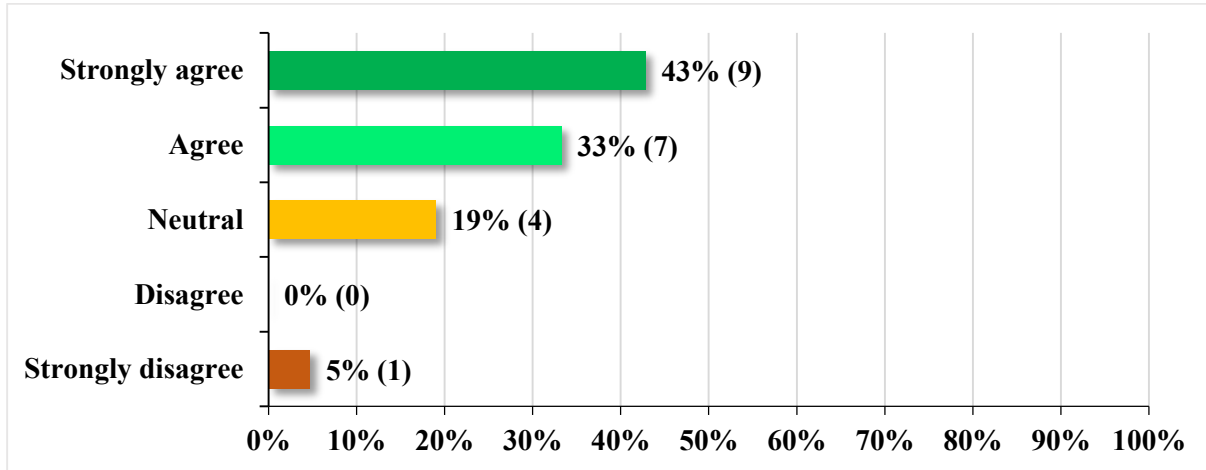
## Usefulness of the Data Provided

Survey participants shared their opinions about the usefulness of the data provided by OIR in helping them make evidence-informed decisions. Eighty-one percent of respondents agreed or strongly agreed that the data provided was helpful in making evidence-informed decisions. Three people were neutral, and one person strongly disagreed with this statement.

| Response | Percentage |
|---|---|
| Strongly agree | 52% (11) |
| Agree | 29% (6) |
| Neutral | 14% (3) |
| Disagree | 0% |
| Strongly disagree | 5% (1) |

# Chabot Office of Institutional Research
## User Survey 2020 - 2021

### Assistance in Making Decisions that Move Students towards Equity

People who requested data from OIR were also asked if the data they received assisted them in making decisions that move students toward equity. Seventy-six percent of respondents stated they agreed or strongly agreed with this statement. Four people were neutral, and one person strongly disagreed with this statement.

Strongly agree — 43% (9)
Agree — 33% (7)
Neutral — 19% (4)
Disagree — 0% (0)
Strongly disagree — 5% (1)

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### Survey Participants' Voices

**Recommendations:**

- "Having a data coaching session for area managers would be really helpful."

**Appreciations:**

- "Really phenomenal work IR team!"
- "You are an amazing group! Thank you for all of your hard work and dedication. Your office (employees) are a shining light on our campus and you should be proud of your work"
- "Thank you for your dedication and support!"
- "OIR did a great [job] providing me with the data I needed."
- "I appreciate the prompt turnaround on data requests!"
- "Na and Cynthia are fabulous!"
- "Thank you for all the amazing work OIR does and for always making the data useful and easy to understand. Appreciate all of you."
- "The information provided by OIR is always appreciated! This data will help us to make more informed decisions about our program."