

# Chabot College Student Accreditation Survey: Fall 2007

## Highlights

### Registration and Services

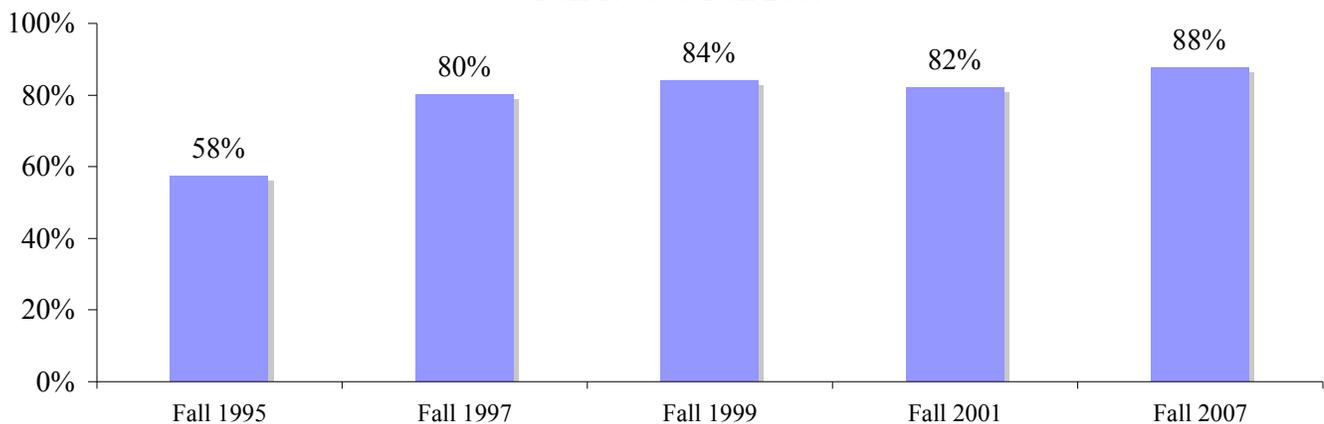
The Fall 2007 Student Accreditation Survey asked students about their experience with registration and services. Nearly all students feel that it is easy to complete Chabot's application for admission, register for classes, and pay registration fees. As displayed in the graph below, a greater percentage of students felt it was easy to register for classes in Fall 2007 than in previous years. However, there are a number of services with which students need to help. A large percentage of students don't know how to access student support services or how to apply for financial aid. In addition, a big percentage of students aren't clear on how to finish their educational goal and aren't able to take classes when they need them.

The Student Accreditation Survey was conducted in October 2007 in a representative sample of 69 classes. Surveys were completed by 1,379 students (63% full-time; 37% part-time).

### Overall Experience with Registration and Services

NOTE: All percentages have a margin of error of 3 to 4 percentage points.	Percentage of all students		
	Agree or strongly agree	Neither agree nor disagree	Disagree or strongly disagree
It was easy to register for classes on-line (CLASS-WEB).	88%	7%	6%
My Chabot on-line application was easy to complete.	87%	9%	4%
The fee payment process is easy to follow.	83%	12%	5%
My Chabot paper application was processed in a reasonable amount of time.	79%	14%	6%
I rely on the on-line class schedule for information on course times and services.	79%	14%	7%
I use the college catalog for information on program and transfer requirements.	75%	16%	9%
I rely on the paper class schedule for information on course times and services.	72%	14%	14%
The college protects the privacy of my student records.	67%	30%	4%
It is clear to me what I need to do to complete my program (degree, cert., or transfer).	64%	18%	18%
I know how to apply for Financial Aid if I need it.	60%	17%	24%
The courses I need are usually available during the semester I need them.	58%	24%	18%
I know how to obtain student support services if I need them.	46%	22%	32%

**Chabot College**  
**It was easy to register for classes\*.**  
**Fall 1995 to Fall 2007**



Note: \* Fall 2001 and Fall 2007 refer to online registration.

Semester