

# Chabot College Student Accreditation Survey: Fall 2013

## Highlights

### Overall Satisfaction with Chabot

Most Chabot students are satisfied with their overall experience at Chabot, their instructors, student services, the campus climate and the physical condition of Chabot, according to the Fall 2013 Student Accreditation Survey.

The main purpose of the survey was to collect student feedback about all aspects of Chabot for the Accreditation Self-Study report, which will be written in Spring 2014. It is a longer version of the biennial Student Satisfaction Survey. The Student Accreditation Survey was conducted in Oct. 2013 in a representative sample of seventy-seven on-campus course sections and was completed by 1,720 students (57% full-time and 43% part-time).

### Highest Levels of Overall Satisfaction

Students reported the highest levels of satisfaction with the following aspects of Chabot.

	Percentage of all students		
	Satisfied or very satisfied	Neither dissatisfied nor satisfied	Dissatisfied or very dissatisfied
<b>Overall experience with:</b>			
Chabot College	81%	16%	3%
Instructors	84%	13%	3%
<b>Physical condition of:</b>			
Computer labs in library and departments	78%	17%	5%
Library	77%	17%	7%
Classrooms (lecture or group work)	75%	19%	5%
Bldg. 700 downstairs	72%	21%	7%
Physical Education and Athletics facilities	71%	24%	5%
Availability/working order of equipment in labs	71%	24%	5%

**NOTE:**  
All percentages have a margin of error of 2 to 4 percentage points.

### Satisfaction with Major Student Services

Over two thirds of all students used the following services, and most were satisfied or very satisfied with them.

	Percentage of those who used service	
	Satisfied or very satisfied	Not satisfied
Admissions and Records	87%	13%
Assessment Testing Center	90%	10%
Financial Aid Office	78%	22%
Front Desk Counseling (quick questions)	80%	20%
Library	92%	8%
College Bookstore	86%	14%
Campus Safety and Security	86%	14%
Food Services	78%	22%

### Campus climate

The majority of students described a positive campus climate at Chabot.

