

**Chabot College  
Student Survey Results  
Comparison of Similar Questions in Biennial Fall Surveys: 1995-2019**

| Satisfaction with College Experiences |                  | Percent who are Satisfied or Very Satisfied | Percentage of those responding |              |                                     |            |                |  |
|---------------------------------------|------------------|---------------------------------------------|--------------------------------|--------------|-------------------------------------|------------|----------------|--|
|                                       |                  |                                             | Very Dissatisfied              | Dissatisfied | Neither Dissatisfied nor Satisfied* | Satisfied  | Very Satisfied |  |
| <b>Overall Experiences</b>            |                  |                                             |                                |              |                                     |            |                |  |
| Overall experience at Chabot College  | Fall 1995        | <b>70%</b>                                  | 1%                             | 5%           | 24%                                 | 59%        | 11%            |  |
|                                       | Fall 1997        | <b>79%</b>                                  | 1%                             | 5%           | 16%                                 | 61%        | 18%            |  |
|                                       | Fall 1999        | <b>80%</b>                                  | 1%                             | 4%           | 14%                                 | 65%        | 15%            |  |
|                                       | Fall 2001        | <b>85%</b>                                  | 1%                             | 4%           | 10%                                 | 66%        | 19%            |  |
|                                       | Fall 2003        | <b>68%</b>                                  | 1%                             | 3%           | 27%                                 | 52%        | 17%            |  |
|                                       | Fall 2005        | <b>79%</b>                                  | 2%                             | 3%           | 16%                                 | 61%        | 18%            |  |
|                                       | Fall 2007        | <b>78%</b>                                  | 1%                             | 3%           | 17%                                 | 60%        | 18%            |  |
|                                       | Fall 2009        | <b>78%</b>                                  | 1%                             | 4%           | 18%                                 | 57%        | 21%            |  |
|                                       | Fall 2011        | <b>78%</b>                                  | 1%                             | 3%           | 19%                                 | 60%        | 18%            |  |
|                                       | Fall 2013        | <b>81%</b>                                  | 1%                             | 2%           | 16%                                 | 60%        | 21%            |  |
|                                       | Fall 2015        | <b>83%</b>                                  | 1%                             | 3%           | 14%                                 | 61%        | 22%            |  |
|                                       | Fall 2017        | <b>86%</b>                                  | 0%                             | 1%           | 13%                                 | 62%        | 24%            |  |
|                                       | <b>Fall 2019</b> | <b>85%</b>                                  | <b>1%</b>                      | <b>1%</b>    | <b>13%</b>                          | <b>60%</b> | <b>25%</b>     |  |
| Overall experience with instructors   | Fall 1995        | <b>67%</b>                                  | 2%                             | 7%           | 25%                                 | 52%        | 15%            |  |
|                                       | Fall 1997        | <b>81%</b>                                  | 0%                             | 7%           | 11%                                 | 60%        | 21%            |  |
|                                       | Fall 1999        | <b>78%</b>                                  | 1%                             | 7%           | 15%                                 | 60%        | 17%            |  |
|                                       | Fall 2001        | <b>80%</b>                                  | 1%                             | 8%           | 12%                                 | 60%        | 19%            |  |
|                                       | Fall 2003        | <b>71%</b>                                  | 1%                             | 5%           | 23%                                 | 48%        | 23%            |  |
|                                       | Fall 2005        | <b>78%</b>                                  | 1%                             | 3%           | 18%                                 | 58%        | 20%            |  |
|                                       | Fall 2007        | <b>81%</b>                                  | 1%                             | 4%           | 14%                                 | 55%        | 26%            |  |
|                                       | Fall 2009        | <b>81%</b>                                  | 1%                             | 4%           | 14%                                 | 55%        | 26%            |  |
|                                       | Fall 2011        | <b>81%</b>                                  | 1%                             | 3%           | 15%                                 | 56%        | 26%            |  |
|                                       | Fall 2013        | <b>84%</b>                                  | 1%                             | 2%           | 13%                                 | 56%        | 28%            |  |
|                                       | Fall 2015        | <b>81%</b>                                  | 1%                             | 3%           | 16%                                 | 55%        | 26%            |  |
|                                       | Fall 2017        | <b>84%</b>                                  | 0%                             | 2%           | 13%                                 | 58%        | 26%            |  |
|                                       | <b>Fall 2019</b> | <b>84%</b>                                  | <b>1%</b>                      | <b>2%</b>    | <b>13%</b>                          | <b>53%</b> | <b>31%</b>     |  |

\*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used starting in Fall 2005.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| <b>Satisfaction with College Experiences (continued)</b>       |                                      | <b>Percent who are Satisfied or Very Satisfied</b> | <b>Percentage of those responding</b> |                     |                                            |                  |                       |
|----------------------------------------------------------------|--------------------------------------|----------------------------------------------------|---------------------------------------|---------------------|--------------------------------------------|------------------|-----------------------|
|                                                                |                                      |                                                    | <b>Very Dissatisfied</b>              | <b>Dissatisfied</b> | <b>Neither Dissatisfied nor Satisfied*</b> | <b>Satisfied</b> | <b>Very Satisfied</b> |
| <b>Overall Experiences</b>                                     |                                      |                                                    |                                       |                     |                                            |                  |                       |
| Overall experience with other college staff                    | Fall 1995                            | <b>54%</b>                                         | 2%                                    | 5%                  | 38%                                        | 46%              | 8%                    |
|                                                                | Fall 1997                            | <b>58%</b>                                         | 2%                                    | 4%                  | 37%                                        | 49%              | 9%                    |
|                                                                | Fall 1999                            | <b>57%</b>                                         | 1%                                    | 3%                  | 39%                                        | 50%              | 8%                    |
|                                                                | Fall 2001                            | <b>69%</b>                                         | 2%                                    | 5%                  | 24%                                        | 59%              | 10%                   |
|                                                                | Fall 2003                            | <b>51%</b>                                         | 1%                                    | 4%                  | 44%                                        | 42%              | 9%                    |
|                                                                | Fall 2005                            | <b>59%</b>                                         | 1%                                    | 3%                  | 37%                                        | 49%              | 10%                   |
|                                                                | Fall 2007                            | <b>64%</b>                                         | 2%                                    | 3%                  | 32%                                        | 51%              | 13%                   |
|                                                                | Fall 2009                            | <b>60%</b>                                         | 1%                                    | 3%                  | 36%                                        | 46%              | 14%                   |
|                                                                | Fall 2011                            | <b>59%</b>                                         | 1%                                    | 4%                  | 36%                                        | 45%              | 14%                   |
|                                                                | Fall 2013                            | <b>65%</b>                                         | 1%                                    | 5%                  | 30%                                        | 48%              | 17%                   |
|                                                                | Fall 2015                            | <b>65%</b>                                         | 1%                                    | 5%                  | 29%                                        | 49%              | 16%                   |
|                                                                | Fall 2017                            | <b>71%</b>                                         | 1%                                    | 3%                  | 25%                                        | 54%              | 17%                   |
|                                                                | Fall 2019                            | <b>72%</b>                                         | <b>1%</b>                             | <b>3%</b>           | <b>24%</b>                                 | <b>53%</b>       | <b>19%</b>            |
|                                                                | Progress towards my educational goal | Fall 2013                                          | <b>70%</b>                            | 2%                  | 7%                                         | 22%              | 49%                   |
| Fall 2015                                                      |                                      | <b>70%</b>                                         | 1%                                    | 7%                  | 22%                                        | 50%              | 20%                   |
| Fall 2017                                                      |                                      | <b>76%</b>                                         | 1%                                    | 4%                  | 20%                                        | 53%              | 23%                   |
| Fall 2019                                                      |                                      | <b>73%</b>                                         | <b>1%</b>                             | <b>6%</b>           | <b>21%</b>                                 | <b>49%</b>       | <b>24%</b>            |
| Overall quality of instruction                                 | Fall 2019                            | <b>79%</b>                                         | <b>1%</b>                             | <b>3%</b>           | <b>17%</b>                                 | <b>55%</b>       | <b>24%</b>            |
| Overall instructional experiences with Canvas/Online Platforms | Fall 2019                            | <b>79%</b>                                         | <b>1%</b>                             | <b>5%</b>           | <b>15%</b>                                 | <b>48%</b>       | <b>31%</b>            |
| Preparation for transfer to four-year college or university    | Fall 1995                            | <b>49%</b>                                         | 2%                                    | 7%                  | 26%                                        | 56%              | 9%                    |
|                                                                | Fall 1997                            | <b>47%</b>                                         | 3%                                    | 10%                 | 40%                                        | 36%              | 11%                   |
|                                                                | Fall 1999                            | <b>47%</b>                                         | 4%                                    | 9%                  | 40%                                        | 40%              | 7%                    |
|                                                                | Fall 2001                            | <b>60%</b>                                         | 2%                                    | 11%                 | 27%                                        | 48%              | 12%                   |
|                                                                | Fall 2003                            | <b>43%</b>                                         | 4%                                    | 13%                 | 40%                                        | 33%              | 10%                   |
|                                                                | Fall 2005                            | <b>49%</b>                                         | 4%                                    | 12%                 | 35%                                        | 38%              | 11%                   |
|                                                                | Fall 2007                            | <b>58%</b>                                         | 2%                                    | 9%                  | 31%                                        | 45%              | 13%                   |
|                                                                | Fall 2009                            | <b>53%</b>                                         | 3%                                    | 12%                 | 32%                                        | 39%              | 14%                   |
|                                                                | Fall 2011                            | <b>54%</b>                                         | 3%                                    | 10%                 | 32%                                        | 41%              | 13%                   |
|                                                                | Fall 2013                            | <b>56%</b>                                         | 3%                                    | 9%                  | 32%                                        | 42%              | 14%                   |
|                                                                | Fall 2015                            | <b>55%</b>                                         | 3%                                    | 11%                 | 32%                                        | 41%              | 14%                   |
|                                                                | Fall 2017                            | <b>61%</b>                                         | 1%                                    | 7%                  | 30%                                        | 44%              | 18%                   |
|                                                                | Fall 2019                            | <b>57%</b>                                         | <b>2%</b>                             | <b>9%</b>           | <b>32%</b>                                 | <b>42%</b>       | <b>15%</b>            |

\*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used starting in Fall 2005.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| <b>Satisfaction with College Experiences (continued)</b>        |                                                                   | <b>Percent who are Satisfied or Very Satisfied</b> | <b>Percentage of those responding</b> |                     |                                            |                  |                       |
|-----------------------------------------------------------------|-------------------------------------------------------------------|----------------------------------------------------|---------------------------------------|---------------------|--------------------------------------------|------------------|-----------------------|
|                                                                 |                                                                   |                                                    | <b>Very Dissatisfied</b>              | <b>Dissatisfied</b> | <b>Neither Dissatisfied nor Satisfied*</b> | <b>Satisfied</b> | <b>Very Satisfied</b> |
| <b>Overall Experiences</b>                                      |                                                                   |                                                    |                                       |                     |                                            |                  |                       |
| Preparation for obtaining employment in my field of study       | Fall 1995                                                         | <b>42%</b>                                         | 4%                                    | 14%                 | 33%                                        | 41%              | 8%                    |
|                                                                 | Fall 1997                                                         | <b>43%</b>                                         | 3%                                    | 10%                 | 44%                                        | 30%              | 12%                   |
|                                                                 | Fall 1999                                                         | <b>39%</b>                                         | 3%                                    | 8%                  | 50%                                        | 31%              | 8%                    |
|                                                                 | Fall 2001                                                         | <b>47%</b>                                         | 4%                                    | 13%                 | 36%                                        | 34%              | 13%                   |
|                                                                 | Fall 2003                                                         | <b>40%</b>                                         | 5%                                    | 10%                 | 45%                                        | 28%              | 12%                   |
|                                                                 | Fall 2005                                                         | <b>41%</b>                                         | 4%                                    | 11%                 | 43%                                        | 30%              | 11%                   |
|                                                                 | Fall 2007                                                         | <b>48%</b>                                         | 3%                                    | 8%                  | 41%                                        | 34%              | 14%                   |
|                                                                 | Fall 2009                                                         | <b>42%</b>                                         | 4%                                    | 11%                 | 43%                                        | 30%              | 12%                   |
|                                                                 | Fall 2011                                                         | <b>42%</b>                                         | 3%                                    | 11%                 | 44%                                        | 30%              | 12%                   |
|                                                                 | Fall 2013                                                         | <b>48%</b>                                         | 3%                                    | 9%                  | 40%                                        | 32%              | 15%                   |
|                                                                 | Fall 2015                                                         | <b>43%</b>                                         | 5%                                    | 10%                 | 42%                                        | 31%              | 12%                   |
|                                                                 | Fall 2017                                                         | <b>51%</b>                                         | 2%                                    | 9%                  | 38%                                        | 35%              | 15%                   |
|                                                                 | Fall 2019                                                         | <b>48%</b>                                         | 2%                                    | 10%                 | 39%                                        | 33%              | 16%                   |
|                                                                 | Class availability (getting into classes in semester I need them) | Fall 2019                                          | <b>66%</b>                            | 2%                  | 10%                                        | 21%              | 47%                   |
| Class timing (classes are offered on days/times I can attend)   | Fall 2019                                                         | <b>72%</b>                                         | 2%                                    | 8%                  | 18%                                        | 49%              | 23%                   |
| Overall experience with paper class schedule                    | Fall 2019                                                         | <b>73%</b>                                         | 1%                                    | 3%                  | 23%                                        | 52%              | 21%                   |
| Overall experience with online class schedule                   | Fall 2019                                                         | <b>71%</b>                                         | 1%                                    | 4%                  | 24%                                        | 46%              | 25%                   |
| Efficiency of course registration over the Internet (Class-Web) | Fall 2019                                                         | <b>77%</b>                                         | 2%                                    | 6%                  | 16%                                        | 50%              | 27%                   |
| Convenience of getting a counseling appointment                 | Fall 2019                                                         | <b>41%</b>                                         | 13%                                   | 20%                 | 27%                                        | 28%              | 13%                   |
| <b>College Physical Facilities</b>                              |                                                                   |                                                    |                                       |                     |                                            |                  |                       |
| Maintenance/cleanliness of buildings                            | Fall 1995                                                         | <b>64%</b>                                         | 4%                                    | 8%                  | 24%                                        | 53%              | 11%                   |
| Maintenance/cleanliness of grounds                              | Fall 1995                                                         | <b>64%</b>                                         | 4%                                    | 7%                  | 26%                                        | 53%              | 11%                   |
| Maintenance/cleanliness of buildings and grounds                | Fall 1997                                                         | <b>78%</b>                                         | 2%                                    | 7%                  | 13%                                        | 62%              | 16%                   |
|                                                                 | Fall 1999                                                         | <b>76%</b>                                         | 3%                                    | 7%                  | 14%                                        | 61%              | 14%                   |
|                                                                 | Fall 2001                                                         | <b>76%</b>                                         | 4%                                    | 9%                  | 11%                                        | 62%              | 14%                   |
|                                                                 | Fall 2003                                                         | <b>57%</b>                                         | 3%                                    | 8%                  | 31%                                        | 42%              | 15%                   |
|                                                                 | Fall 2005                                                         | <b>57%</b>                                         | 5%                                    | 13%                 | 25%                                        | 45%              | 12%                   |
|                                                                 | Fall 2007                                                         | <b>60%</b>                                         | 6%                                    | 11%                 | 22%                                        | 48%              | 12%                   |
|                                                                 | Fall 2009                                                         | <b>64%</b>                                         | 4%                                    | 9%                  | 23%                                        | 47%              | 18%                   |
|                                                                 | Fall 2011                                                         | <b>65%</b>                                         | 4%                                    | 8%                  | 23%                                        | 47%              | 18%                   |
|                                                                 | Fall 2013                                                         | <b>65%</b>                                         | 4%                                    | 8%                  | 23%                                        | 46%              | 20%                   |
|                                                                 | Fall 2015                                                         | <b>69%</b>                                         | 4%                                    | 8%                  | 19%                                        | 50%              | 19%                   |
|                                                                 | Fall 2017                                                         | <b>65%</b>                                         | 3%                                    | 9%                  | 23%                                        | 46%              | 19%                   |
| Fall 2019                                                       | <b>64%</b>                                                        | 4%                                                 | 10%                                   | 22%                 | 46%                                        | 18%              |                       |

\*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used starting in Fall 2005.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

|                                                                |                                                            | Percent who are Satisfied or Very Satisfied | Percentage of those responding |              |                                     |           |                |     |
|----------------------------------------------------------------|------------------------------------------------------------|---------------------------------------------|--------------------------------|--------------|-------------------------------------|-----------|----------------|-----|
|                                                                |                                                            |                                             | Very Dissatisfied              | Dissatisfied | Neither Dissatisfied nor Satisfied* | Satisfied | Very Satisfied |     |
| <b>Satisfaction with College Facilities</b>                    |                                                            |                                             |                                |              |                                     |           |                |     |
| <b>College Physical Facilities</b>                             |                                                            |                                             |                                |              |                                     |           |                |     |
| Classroom (lecture) facilities                                 | Fall 1995                                                  | <b>55%</b>                                  | 3%                             | 12%          | 30%                                 | 49%       | 6%             |     |
|                                                                | Fall 1997                                                  | <b>75%</b>                                  | 2%                             | 13%          | 10%                                 | 62%       | 12%            |     |
|                                                                | Fall 1999                                                  | <b>76%</b>                                  | 2%                             | 12%          | 9%                                  | 68%       | 8%             |     |
|                                                                | Fall 2001                                                  | <b>73%</b>                                  | 3%                             | 12%          | 12%                                 | 62%       | 11%            |     |
|                                                                | Fall 2003                                                  | <b>56%</b>                                  | 2%                             | 11%          | 31%                                 | 45%       | 11%            |     |
|                                                                | Fall 2005                                                  | <b>65%</b>                                  | 2%                             | 11%          | 22%                                 | 54%       | 10%            |     |
|                                                                | Fall 2007                                                  | <b>63%</b>                                  | 2%                             | 11%          | 24%                                 | 51%       | 12%            |     |
|                                                                | Fall 2009                                                  | <b>70%</b>                                  | 2%                             | 9%           | 19%                                 | 53%       | 17%            |     |
|                                                                | Fall 2011                                                  | <b>77%</b>                                  | 1%                             | 6%           | 16%                                 | 58%       | 19%            |     |
|                                                                | Fall 2013                                                  | <b>75%</b>                                  | 1%                             | 4%           | 19%                                 | 56%       | 19%            |     |
|                                                                | Fall 2015                                                  | <b>77%</b>                                  | 1%                             | 4%           | 18%                                 | 58%       | 19%            |     |
|                                                                | Classroom (lecture and group work)                         | Fall 2017                                   | <b>76%</b>                     | 1%           | 3%                                  | 20%       | 57%            | 19% |
|                                                                | Classroom facilities                                       | Fall 2019                                   | <b>73%</b>                     | 2%           | 6%                                  | 20%       | 55%            | 18% |
|                                                                | Science Labs: Bldg 2100 (Biology, Anatomy, Physio, Micro)  | Fall 2013                                   | <b>45%</b>                     | 2%           | 4%                                  | 49%       | 32%            | 13% |
| Fall 2015                                                      |                                                            | <b>59%</b>                                  | 2%                             | 7%           | 32%                                 | 43%       | 16%            |     |
| Fall 2017                                                      |                                                            | <b>59%</b>                                  | 2%                             | 6%           | 33%                                 | 43%       | 16%            |     |
| Fall 2019                                                      |                                                            | <b>63%</b>                                  | 2%                             | 5%           | 30%                                 | 45%       | 17%            |     |
| Science Labs: Bldgs. 3900/1800 (Chemistry, Physics, Comp Sci)  | Fall 2013                                                  | <b>57%</b>                                  | 2%                             | 2%           | 38%                                 | 37%       | 20%            |     |
|                                                                | Fall 2015                                                  | <b>62%</b>                                  | 1%                             | 4%           | 32%                                 | 44%       | 19%            |     |
|                                                                | Fall 2017                                                  | <b>64%</b>                                  | 2%                             | 5%           | 29%                                 | 46%       | 18%            |     |
|                                                                | Fall 2019                                                  | <b>65%</b>                                  | 2%                             | 4%           | 29%                                 | 48%       | 17%            |     |
| Technology laboratories (auto, electronics, drafting, welding) | Fall 1995                                                  | <b>46%</b>                                  | 4%                             | 10%          | 41%                                 | 38%       | 8%             |     |
|                                                                | Fall 1997                                                  | <b>38%</b>                                  | 1%                             | 3%           | 57%                                 | 25%       | 14%            |     |
|                                                                | Fall 1999                                                  | <b>35%</b>                                  | 1%                             | 4%           | 60%                                 | 29%       | 6%             |     |
|                                                                | Fall 2001                                                  | <b>49%</b>                                  | 2%                             | 4%           | 45%                                 | 39%       | 11%            |     |
|                                                                | Fall 2003                                                  | <b>46%</b>                                  | 2%                             | 7%           | 44%                                 | 33%       | 14%            |     |
|                                                                | Fall 2005                                                  | <b>49%</b>                                  | 2%                             | 5%           | 44%                                 | 35%       | 14%            |     |
|                                                                | Fall 2007                                                  | <b>52%</b>                                  | 3%                             | 4%           | 41%                                 | 37%       | 15%            |     |
|                                                                | Fall 2009                                                  | <b>51%</b>                                  | 2%                             | 4%           | 43%                                 | 32%       | 19%            |     |
|                                                                | Fall 2011                                                  | <b>55%</b>                                  | 2%                             | 4%           | 39%                                 | 36%       | 19%            |     |
|                                                                | Fall 2013                                                  | <b>49%</b>                                  | 1%                             | 3%           | 46%                                 | 30%       | 19%            |     |
|                                                                | Note: not collected in Fall 15, but back in Fall 2017      | Fall 2017                                   | <b>62%</b>                     | 1%           | 4%                                  | 32%       | 44%            | 19% |
|                                                                | Technology labs (Auto, Electronics, Machine Tool, Welding) | Fall 2019                                   | <b>60%</b>                     | 1%           | 3%                                  | 35%       | 41%            | 20% |

\*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used starting in Fall 2005.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| <b>Satisfaction with College Facilities (continued)</b> |           | <b>Percent who are Satisfied or Very Satisfied</b> | <b>Percentage of those responding</b> |                     |                                            |                  |                       |
|---------------------------------------------------------|-----------|----------------------------------------------------|---------------------------------------|---------------------|--------------------------------------------|------------------|-----------------------|
|                                                         |           |                                                    | <b>Very Dissatisfied</b>              | <b>Dissatisfied</b> | <b>Neither Dissatisfied nor Satisfied*</b> | <b>Satisfied</b> | <b>Very Satisfied</b> |
| Computer laboratories in library and departments        | Fall 1995 | <b>56%</b>                                         | 7%                                    | 10%                 | 27%                                        | 48%              | 8%                    |
|                                                         | Fall 1997 | <b>62%</b>                                         | 5%                                    | 12%                 | 20%                                        | 49%              | 14%                   |
|                                                         | Fall 1999 | <b>64%</b>                                         | 2%                                    | 11%                 | 23%                                        | 53%              | 11%                   |
|                                                         | Fall 2001 | <b>73%</b>                                         | 2%                                    | 6%                  | 19%                                        | 60%              | 13%                   |
|                                                         | Fall 2003 | <b>71%</b>                                         | 1%                                    | 6%                  | 22%                                        | 48%              | 22%                   |
|                                                         | Fall 2005 | <b>80%</b>                                         | 2%                                    | 3%                  | 16%                                        | 52%              | 27%                   |
|                                                         | Fall 2007 | <b>75%</b>                                         | 2%                                    | 5%                  | 18%                                        | 51%              | 24%                   |
|                                                         | Fall 2009 | <b>72%</b>                                         | 2%                                    | 6%                  | 20%                                        | 51%              | 21%                   |
|                                                         | Fall 2011 | <b>71%</b>                                         | 2%                                    | 7%                  | 19%                                        | 50%              | 22%                   |
|                                                         | Fall 2013 | <b>78%</b>                                         | 1%                                    | 4%                  | 17%                                        | 53%              | 25%                   |
|                                                         | Fall 2017 | <b>62%</b>                                         | 1%                                    | 4%                  | 32%                                        | 44%              | 19%                   |
| Computer labs in library                                | Fall 2019 | <b>76%</b>                                         | 1%                                    | 3%                  | 20%                                        | 51%              | 24%                   |
| Computer labs in departments                            | Fall 2019 | <b>72%</b>                                         | 1%                                    | 4%                  | 22%                                        | 51%              | 21%                   |
| Art/music/theatre/drama facilities                      | Fall 1995 | <b>50%</b>                                         | 3%                                    | 8%                  | 39%                                        | 43%              | 7%                    |
|                                                         | Fall 1997 | <b>47%</b>                                         | 1%                                    | 5%                  | 47%                                        | 37%              | 11%                   |
|                                                         | Fall 1999 | <b>42%</b>                                         | 1%                                    | 4%                  | 52%                                        | 35%              | 8%                    |
|                                                         | Fall 2001 | <b>55%</b>                                         | 2%                                    | 5%                  | 39%                                        | 43%              | 12%                   |
|                                                         | Fall 2003 | <b>55%</b>                                         | 2%                                    | 5%                  | 38%                                        | 39%              | 16%                   |
|                                                         | Fall 2005 | <b>66%</b>                                         | 2%                                    | 4%                  | 29%                                        | 47%              | 18%                   |
|                                                         | Fall 2007 | <b>67%</b>                                         | 2%                                    | 4%                  | 26%                                        | 49%              | 19%                   |
|                                                         | Fall 2009 | <b>68%</b>                                         | 2%                                    | 3%                  | 28%                                        | 46%              | 21%                   |
|                                                         | Fall 2011 | <b>67%</b>                                         | 1%                                    | 5%                  | 27%                                        | 43%              | 25%                   |
|                                                         | Fall 2013 | <b>69%</b>                                         | 1%                                    | 2%                  | 28%                                        | 43%              | 25%                   |
|                                                         | Fall 2015 | <b>69%</b>                                         | 1%                                    | 3%                  | 27%                                        | 48%              | 21%                   |
| Art/music/theatre/drama studios and performance areas   | Fall 2017 | <b>66%</b>                                         | 1%                                    | 2%                  | 31%                                        | 42%              | 24%                   |
|                                                         | Fall 2019 | <b>68%</b>                                         | 1%                                    | 3%                  | 28%                                        | 46%              | 22%                   |
|                                                         |           |                                                    |                                       |                     |                                            |                  |                       |
| Physical Education facilities                           | Fall 1995 | <b>64%</b>                                         | 2%                                    | 6%                  | 28%                                        | 50%              | 13%                   |
|                                                         | Fall 1997 | <b>65%</b>                                         | 1%                                    | 6%                  | 28%                                        | 48%              | 17%                   |
|                                                         | Fall 1999 | <b>63%</b>                                         | 2%                                    | 5%                  | 30%                                        | 50%              | 14%                   |
|                                                         | Fall 2001 | <b>64%</b>                                         | 2%                                    | 5%                  | 29%                                        | 47%              | 17%                   |
|                                                         | Fall 2003 | <b>64%</b>                                         | 2%                                    | 5%                  | 29%                                        | 42%              | 22%                   |
|                                                         | Fall 2005 | <b>71%</b>                                         | 1%                                    | 5%                  | 23%                                        | 49%              | 23%                   |
|                                                         | Fall 2007 | <b>68%</b>                                         | 3%                                    | 5%                  | 24%                                        | 47%              | 21%                   |
|                                                         | Fall 2009 | <b>68%</b>                                         | 1%                                    | 5%                  | 26%                                        | 43%              | 25%                   |
|                                                         | Fall 2011 | <b>68%</b>                                         | 2%                                    | 4%                  | 26%                                        | 45%              | 23%                   |
|                                                         | Fall 2013 | <b>71%</b>                                         | 1%                                    | 3%                  | 24%                                        | 40%              | 31%                   |
|                                                         | Fall 2015 | <b>73%</b>                                         | 1%                                    | 3%                  | 23%                                        | 46%              | 27%                   |
| Physical Education and Athletics facilities             | Fall 2017 | <b>72%</b>                                         | 1%                                    | 2%                  | 25%                                        | 45%              | 27%                   |
|                                                         | Fall 2019 | <b>70%</b>                                         | 1%                                    | 4%                  | 26%                                        | 45%              | 24%                   |
|                                                         |           |                                                    |                                       |                     |                                            |                  |                       |

\*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used starting in Fall 2005.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| <b>Satisfaction with College Facilities (continued)</b>          |                        | <b>Percent who are Satisfied or Very Satisfied</b> | <b>Percentage of those responding</b> |                     |                                            |                  |                       |     |
|------------------------------------------------------------------|------------------------|----------------------------------------------------|---------------------------------------|---------------------|--------------------------------------------|------------------|-----------------------|-----|
|                                                                  |                        |                                                    | <b>Very Dissatisfied</b>              | <b>Dissatisfied</b> | <b>Neither Dissatisfied nor Satisfied*</b> | <b>Satisfied</b> | <b>Very Satisfied</b> |     |
| <b>College Physical Facilities</b>                               |                        |                                                    |                                       |                     |                                            |                  |                       |     |
| Learning Resources Center/Library                                | Fall 1997              | <b>70%</b>                                         | 3%                                    | 7%                  | 20%                                        | 58%              | 13%                   |     |
|                                                                  | Fall 1999              | <b>64%</b>                                         | 3%                                    | 11%                 | 21%                                        | 56%              | 8%                    |     |
|                                                                  | Fall 2001              | <b>79%</b>                                         | 2%                                    | 4%                  | 15%                                        | 63%              | 16%                   |     |
|                                                                  | Fall 2003              | <b>67%</b>                                         | 2%                                    | 4%                  | 27%                                        | 47%              | 21%                   |     |
|                                                                  | Fall 2005              | <b>77%</b>                                         | 1%                                    | 4%                  | 18%                                        | 55%              | 22%                   |     |
|                                                                  | Fall 2007              | <b>77%</b>                                         | 2%                                    | 4%                  | 16%                                        | 55%              | 22%                   |     |
|                                                                  | Fall 2009              | <b>78%</b>                                         | 2%                                    | 4%                  | 16%                                        | 52%              | 26%                   |     |
|                                                                  | Fall 2011              | <b>78%</b>                                         | 2%                                    | 5%                  | 15%                                        | 53%              | 25%                   |     |
|                                                                  | Fall 2013              | <b>77%</b>                                         | 2%                                    | 5%                  | 17%                                        | 50%              | 26%                   |     |
| Library                                                          | Fall 2015              | <b>80%</b>                                         | 1%                                    | 3%                  | 16%                                        | 50%              | 30%                   |     |
|                                                                  | Fall 2017              | <b>83%</b>                                         | 1%                                    | 3%                  | 13%                                        | 50%              | 33%                   |     |
|                                                                  | Fall 2019              | <b>83%</b>                                         | 1%                                    | 3%                  | 14%                                        | 51%              | 31%                   |     |
| Library (Bldg. 100 upstairs)                                     | Fall 2015              | <b>73%</b>                                         | 1%                                    | 3%                  | 24%                                        | 48%              | 25%                   |     |
|                                                                  | Fall 2017              | <b>76%</b>                                         | 1%                                    | 2%                  | 21%                                        | 51%              | 26%                   |     |
|                                                                  | Fall 2019              | <b>76%</b>                                         | 1%                                    | 3%                  | 21%                                        | 51%              | 24%                   |     |
| Bldg. 100 downstairs (lobby, tutoring study rooms, etc.)         | Fall 2013              | <b>72%</b>                                         | 2%                                    | 5%                  | 21%                                        | 46%              | 26%                   |     |
|                                                                  | Fall 2015              | <b>74%</b>                                         | 2%                                    | 4%                  | 20%                                        | 49%              | 25%                   |     |
|                                                                  | Fall 2017              | <b>74%</b>                                         | 1%                                    | 4%                  | 21%                                        | 49%              | 24%                   |     |
|                                                                  | Fall 2019              | <b>74%</b>                                         | 2%                                    | 3%                  | 21%                                        | 53%              | 22%                   |     |
| Bldg 700 downstairs(A&R, Fin Aid, Online Servs, Assessment)      | Fall 2013              | <b>69%</b>                                         | 4%                                    | 6%                  | 21%                                        | 42%              | 27%                   |     |
|                                                                  | Fall 2015              | <b>70%</b>                                         | 2%                                    | 5%                  | 22%                                        | 47%              | 23%                   |     |
|                                                                  | Fall 2017              | <b>71%</b>                                         | 2%                                    | 6%                  | 21%                                        | 46%              | 25%                   |     |
|                                                                  | Fall 2019              | <b>70%</b>                                         | 2%                                    | 5%                  | 23%                                        | 48%              | 22%                   |     |
| Bldg 700 upstairs (Counseling, Career/Trnsfr Ctr, Special Progs) | Fall 1995              | <b>51%</b>                                         | 8%                                    | 14%                 | 27%                                        | 44%              | 7%                    |     |
|                                                                  | Fall 1997              | <b>63%</b>                                         | 5%                                    | 13%                 | 19%                                        | 53%              | 9%                    |     |
|                                                                  | Fall 1999              | <b>66%</b>                                         | 3%                                    | 12%                 | 19%                                        | 58%              | 8%                    |     |
|                                                                  | Fall 2001              | <b>72%</b>                                         | 3%                                    | 9%                  | 16%                                        | 61%              | 12%                   |     |
| Cafeteria                                                        | Fall 2003              | <b>54%</b>                                         | 4%                                    | 9%                  | 33%                                        | 42%              | 12%                   |     |
|                                                                  | Fall 2005              | <b>62%</b>                                         | 4%                                    | 11%                 | 23%                                        | 48%              | 15%                   |     |
|                                                                  | Fall 2007              | <b>59%</b>                                         | 5%                                    | 11%                 | 25%                                        | 47%              | 13%                   |     |
|                                                                  | Fall 2009              | <b>63%</b>                                         | 3%                                    | 9%                  | 25%                                        | 46%              | 17%                   |     |
|                                                                  | Fall 2011              | <b>61%</b>                                         | 4%                                    | 10%                 | 26%                                        | 45%              | 16%                   |     |
|                                                                  | Fall 2013              | <b>56%</b>                                         | 5%                                    | 10%                 | 29%                                        | 39%              | 17%                   |     |
|                                                                  | Fall 2015              | <b>54%</b>                                         | 6%                                    | 14%                 | 26%                                        | 40%              | 15%                   |     |
|                                                                  | Fall 2017              | <b>59%</b>                                         | 3%                                    | 10%                 | 27%                                        | 41%              | 18%                   |     |
|                                                                  | Fall 2019              | <b>60%</b>                                         | 4%                                    | 10%                 | 26%                                        | 41%              | 19%                   |     |
|                                                                  | Cafeteria (Bldg. 2300) | Fall 2015                                          | <b>54%</b>                            | 6%                  | 14%                                        | 26%              | 40%                   | 15% |
|                                                                  |                        | Fall 2017                                          | <b>59%</b>                            | 3%                  | 10%                                        | 27%              | 41%                   | 18% |
| Fall 2019                                                        | <b>60%</b>             | 4%                                                 | 10%                                   | 26%                 | 41%                                        | 19%              |                       |     |

\*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used starting in Fall 2005.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| <b>Satisfaction with College Facilities (continued)</b> |                  | <b>Percent who are Satisfied or Very Satisfied</b> | <b>Percentage of those responding</b> |                     |                                            |                  |                       |  |
|---------------------------------------------------------|------------------|----------------------------------------------------|---------------------------------------|---------------------|--------------------------------------------|------------------|-----------------------|--|
|                                                         |                  |                                                    | <b>Very Dissatisfied</b>              | <b>Dissatisfied</b> | <b>Neither Dissatisfied nor Satisfied*</b> | <b>Satisfied</b> | <b>Very Satisfied</b> |  |
| <b>College Physical Facilities</b>                      |                  |                                                    |                                       |                     |                                            |                  |                       |  |
| Parking facilities                                      | Fall 2001        | <b>52%</b>                                         | 17%                                   | 20%                 | 11%                                        | 43%              | 9%                    |  |
|                                                         | Fall 2003        | <b>29%</b>                                         | 25%                                   | 23%                 | 24%                                        | 23%              | 6%                    |  |
|                                                         | Fall 2005        | <b>37%</b>                                         | 19%                                   | 24%                 | 21%                                        | 30%              | 6%                    |  |
|                                                         | Fall 2007        | <b>42%</b>                                         | 15%                                   | 20%                 | 22%                                        | 35%              | 7%                    |  |
|                                                         | Fall 2009        | <b>50%</b>                                         | 12%                                   | 17%                 | 21%                                        | 36%              | 14%                   |  |
|                                                         | Fall 2011        | <b>46%</b>                                         | 14%                                   | 19%                 | 21%                                        | 33%              | 13%                   |  |
|                                                         | Fall 2013        | <b>48%</b>                                         | 11%                                   | 18%                 | 23%                                        | 35%              | 13%                   |  |
|                                                         | Fall 2015        | <b>46%</b>                                         | 11%                                   | 18%                 | 25%                                        | 35%              | 11%                   |  |
|                                                         | Fall 2017        | <b>43%</b>                                         | 12%                                   | 20%                 | 24%                                        | 31%              | 12%                   |  |
|                                                         | <b>Fall 2019</b> | <b>50%</b>                                         | <b>11%</b>                            | <b>15%</b>          | <b>25%</b>                                 | <b>35%</b>       | <b>14%</b>            |  |
| STEM Center                                             | <b>Fall 2019</b> | <b>68%</b>                                         | <b>2%</b>                             | <b>3%</b>           | <b>27%</b>                                 | <b>46%</b>       | <b>23%</b>            |  |

\*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used starting in Fall 2005.

| <b>Experience and Satisfaction with Student Services and Programs</b> |                  | <b>Percent who are</b> |                                    | <b>Percent of all</b>    |                             | <b>Percentage of those who used service**</b> |                  |                       |
|-----------------------------------------------------------------------|------------------|------------------------|------------------------------------|--------------------------|-----------------------------|-----------------------------------------------|------------------|-----------------------|
|                                                                       |                  | <b>Used It</b>         | <b>Satisfied or Very Satisfied</b> | <b>Never heard of it</b> | <b>Heard of, never Used</b> | <b>Not Satisfied</b>                          | <b>Satisfied</b> | <b>Very Satisfied</b> |
| Admissions and Records                                                | Fall 1997        | 95%                    | <b>90%</b>                         | 1%                       | 3%                          | 10%                                           | 72%              | 18%                   |
|                                                                       | Fall 1999        | 94%                    | <b>93%</b>                         | 1%                       | 5%                          | 7%                                            | 77%              | 16%                   |
|                                                                       | Fall 2001        | 91%                    | <b>87%</b>                         | 2%                       | 7%                          | 13%                                           | 75%              | 12%                   |
|                                                                       | Fall 2003        | 86%                    | <b>85%</b>                         | 2%                       | 12%                         | 15%                                           | 73%              | 11%                   |
|                                                                       | Fall 2005        | 83%                    | <b>90%</b>                         | 2%                       | 14%                         | 10%                                           | 78%              | 12%                   |
|                                                                       | Fall 2009        | 84%                    | <b>89%</b>                         | 2%                       | 14%                         | 11%                                           | 76%              | 14%                   |
|                                                                       | Fall 2011        | 82%                    | <b>88%</b>                         | 2%                       | 16%                         | 12%                                           | 74%              | 14%                   |
|                                                                       | Fall 2013        | 83%                    | <b>87%</b>                         | 2%                       | 15%                         | 13%                                           | 71%              | 17%                   |
|                                                                       | Fall 2015        | 80%                    | <b>88%</b>                         | 3%                       | 18%                         | 12%                                           | 72%              | 16%                   |
|                                                                       | Fall 2017        | 82%                    | <b>89%</b>                         | 2%                       | 16%                         | 11%                                           | 71%              | 18%                   |
| Admissions and Records Office                                         | <b>Fall 2019</b> | <b>77%</b>             | <b>88%</b>                         | <b>4%</b>                | <b>19%</b>                  | <b>12%</b>                                    | <b>74%</b>       | <b>15%</b>            |
| Orientation sessions                                                  | Fall 1997        | 54%                    | <b>81%</b>                         | 6%                       | 40%                         | 19%                                           | 65%              | 16%                   |
|                                                                       | Fall 1999        | 55%                    | <b>80%</b>                         | 7%                       | 38%                         | 20%                                           | 66%              | 14%                   |
|                                                                       | Fall 2001        | 52%                    | <b>86%</b>                         | 7%                       | 42%                         | 14%                                           | 73%              | 13%                   |
|                                                                       | Fall 2003        | 44%                    | <b>83%</b>                         | 14%                      | 42%                         | 17%                                           | 76%              | 7%                    |
|                                                                       | Fall 2005        | 49%                    | <b>89%</b>                         | 11%                      | 40%                         | 11%                                           | 79%              | 10%                   |
|                                                                       | Fall 2007        | 51%                    | <b>89%</b>                         | 12%                      | 36%                         | 11%                                           | 75%              | 13%                   |
|                                                                       | Fall 2009        | 47%                    | <b>86%</b>                         | 14%                      | 40%                         | 14%                                           | 73%              | 13%                   |
|                                                                       | Fall 2011        | 54%                    | <b>86%</b>                         | 11%                      | 35%                         | 14%                                           | 72%              | 14%                   |
|                                                                       | Fall 2013        | 60%                    | <b>89%</b>                         | 10%                      | 30%                         | 11%                                           | 72%              | 16%                   |
| Online Orientation                                                    | Fall 2015        | 74%                    | <b>86%</b>                         | 6%                       | 20%                         | 14%                                           | 72%              | 14%                   |
|                                                                       | Fall 2017        | 80%                    | <b>91%</b>                         | 4%                       | 16%                         | 9%                                            | 75%              | 16%                   |
|                                                                       | <b>Fall 2019</b> | <b>77%</b>             | <b>89%</b>                         | <b>6%</b>                | <b>17%</b>                  | <b>11%</b>                                    | <b>73%</b>       | <b>15%</b>            |

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

\*\* 'Helpful' used until 1999; 'Satisfied' used starting in 2001.

| Experience and Satisfaction with Student Services and Programs (continued) |           | Percent who are |                             | Percent of all    |                      | Percentage of those who used service** |           |                |
|----------------------------------------------------------------------------|-----------|-----------------|-----------------------------|-------------------|----------------------|----------------------------------------|-----------|----------------|
|                                                                            |           | Used It         | Satisfied or Very Satisfied | Never heard of it | Heard of, never Used | Not Satisfied                          | Satisfied | Very Satisfied |
|                                                                            |           |                 |                             |                   |                      |                                        |           |                |
| Assessment Testing Center                                                  | Fall 1995 | 56%             | 74%                         | 14%               | 31%                  | 14%                                    | 36%       | 5%             |
|                                                                            | Fall 1997 | 66%             | 80%                         | 6%                | 27%                  | 20%                                    | 67%       | 13%            |
|                                                                            | Fall 1999 | 68%             | 82%                         | 6%                | 26%                  | 18%                                    | 70%       | 11%            |
|                                                                            | Fall 2001 | 66%             | 83%                         | 6%                | 28%                  | 17%                                    | 74%       | 9%             |
|                                                                            | Fall 2003 | 62%             | 82%                         | 7%                | 31%                  | 18%                                    | 73%       | 9%             |
|                                                                            | Fall 2005 | 65%             | 87%                         | 7%                | 27%                  | 13%                                    | 76%       | 11%            |
|                                                                            | Fall 2007 | 69%             | 86%                         | 5%                | 25%                  | 14%                                    | 72%       | 13%            |
|                                                                            | Fall 2009 | 66%             | 88%                         | 7%                | 27%                  | 12%                                    | 74%       | 14%            |
|                                                                            | Fall 2011 | 70%             | 89%                         | 5%                | 25%                  | 11%                                    | 75%       | 15%            |
|                                                                            | Fall 2013 | 72%             | 90%                         | 4%                | 23%                  | 10%                                    | 73%       | 17%            |
|                                                                            | Fall 2015 | 76%             | 89%                         | 5%                | 19%                  | 11%                                    | 73%       | 16%            |
|                                                                            | Fall 2017 | 77%             | 93%                         | 4%                | 19%                  | 7%                                     | 76%       | 17%            |
| Assessment Center                                                          | Fall 2019 | 65%             | 87%                         | 11%               | 24%                  | 13%                                    | 71%       | 16%            |
| Counseling                                                                 | Fall 1997 | 77%             | 79%                         | 2%                | 21%                  | 21%                                    | 53%       | 26%            |
|                                                                            | Fall 1999 | 78%             | 78%                         | 1%                | 21%                  | 22%                                    | 56%       | 22%            |
|                                                                            | Fall 2001 | 78%             | 70%                         | 2%                | 20%                  | 30%                                    | 56%       | 14%            |
|                                                                            | Fall 2003 | 69%             | 69%                         | 3%                | 29%                  | 31%                                    | 55%       | 14%            |
|                                                                            | Fall 2005 | 74%             | 75%                         | 2%                | 25%                  | 25%                                    | 59%       | 15%            |
|                                                                            | Fall 2007 | 74%             | 75%                         | 1%                | 24%                  | 25%                                    | 57%       | 19%            |
|                                                                            | Fall 2009 | 74%             | 73%                         | 1%                | 25%                  | 27%                                    | 56%       | 17%            |
|                                                                            | Fall 2011 | 71%             | 75%                         | 2%                | 27%                  | 25%                                    | 56%       | 19%            |
| Counseling Appointments                                                    | Fall 2013 | 71%             | 69%                         | 3%                | 26%                  | 31%                                    | 50%       | 19%            |
|                                                                            | Fall 2015 | 73%             | 69%                         | 2%                | 24%                  | 31%                                    | 52%       | 17%            |
|                                                                            | Fall 2017 | 77%             | 75%                         | 1%                | 22%                  | 25%                                    | 56%       | 19%            |
| Counseling Appointments (scheduled 30 min - 1 hr appointments)             | Fall 2019 | 70%             | 70%                         | 3%                | 27%                  | 30%                                    | 54%       | 16%            |
| Drop-in Counseling (quick sessions)                                        | Fall 2019 | 59%             | 70%                         | 6%                | 34%                  | 30%                                    | 55%       | 15%            |
| Financial Aid Office                                                       | Fall 1995 | 47%             | 80%                         | 4%                | 50%                  | 10%                                    | 22%       | 15%            |
|                                                                            | Fall 1997 | 42%             | 85%                         | 3%                | 55%                  | 15%                                    | 44%       | 41%            |
|                                                                            | Fall 1999 | 44%             | 79%                         | 2%                | 54%                  | 21%                                    | 55%       | 24%            |
|                                                                            | Fall 2001 | 42%             | 77%                         | 4%                | 54%                  | 23%                                    | 59%       | 18%            |
|                                                                            | Fall 2003 | 41%             | 75%                         | 4%                | 55%                  | 25%                                    | 59%       | 16%            |
|                                                                            | Fall 2005 | 47%             | 78%                         | 3%                | 50%                  | 22%                                    | 60%       | 19%            |
|                                                                            | Fall 2007 | 47%             | 81%                         | 2%                | 51%                  | 19%                                    | 57%       | 25%            |
|                                                                            | Fall 2009 | 55%             | 79%                         | 2%                | 43%                  | 21%                                    | 57%       | 22%            |
|                                                                            | Fall 2011 | 64%             | 74%                         | 2%                | 34%                  | 26%                                    | 55%       | 19%            |
|                                                                            | Fall 2013 | 68%             | 78%                         | 2%                | 30%                  | 22%                                    | 57%       | 21%            |
|                                                                            | Fall 2015 | 68%             | 79%                         | 2%                | 30%                  | 21%                                    | 60%       | 19%            |
|                                                                            | Fall 2017 | 68%             | 81%                         | 1%                | 31%                  | 19%                                    | 61%       | 21%            |
|                                                                            | Fall 2019 | 64%             | 83%                         | 3%                | 33%                  | 17%                                    | 63%       | 20%            |



**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

\*\* 'Helpful' used until 1999; 'Satisfied' used starting in 2001.

| Experience and Satisfaction with Student Services and Programs (continued)        |           | Percent who are |                             | Percent of all    |                      | Percentage of those who used service** |           |                |
|-----------------------------------------------------------------------------------|-----------|-----------------|-----------------------------|-------------------|----------------------|----------------------------------------|-----------|----------------|
|                                                                                   |           | Used It         | Satisfied or Very Satisfied | Never heard of it | Heard of, never Used | Not Satisfied                          | Satisfied | Very Satisfied |
|                                                                                   |           |                 |                             |                   |                      |                                        |           |                |
| Student Services Computer Center in Bldg. 2300                                    | Fall 1995 | 32%             | <b>80%</b>                  | 29%               | 39%                  | 6%                                     | 19%       | 7%             |
|                                                                                   | Fall 1997 | 22%             | <b>90%</b>                  | 31%               | 47%                  | 10%                                    | 66%       | 23%            |
| Student Online Services Center in Bldg. 100                                       | Fall 1999 | 30%             | <b>91%</b>                  | 20%               | 50%                  | 9%                                     | 69%       | 22%            |
|                                                                                   | Fall 2001 | 37%             | <b>91%</b>                  | 15%               | 49%                  | 9%                                     | 76%       | 15%            |
|                                                                                   | Fall 2003 | 59%             | <b>87%</b>                  | 6%                | 35%                  | 13%                                    | 66%       | 21%            |
|                                                                                   | Fall 2005 | 34%             | <b>89%</b>                  | 20%               | 46%                  | 11%                                    | 74%       | 14%            |
| Student Online Services in Bldg. 100                                              | Fall 2007 | 40%             | <b>91%</b>                  | 18%               | 42%                  | 9%                                     | 69%       | 21%            |
|                                                                                   | Fall 2009 | 35%             | <b>91%</b>                  | 20%               | 45%                  | 9%                                     | 72%       | 19%            |
| Student Online Services in Bldg. 700                                              | Fall 2011 | 47%             | <b>92%</b>                  | 15%               | 37%                  | 8%                                     | 70%       | 22%            |
|                                                                                   | Fall 2013 | 51%             | <b>90%</b>                  | 10%               | 39%                  | 10%                                    | 68%       | 22%            |
|                                                                                   | Fall 2015 | 54%             | <b>92%</b>                  | 11%               | 35%                  | 8%                                     | 71%       | 22%            |
|                                                                                   | Fall 2017 | 57%             | <b>95%</b>                  | 11%               | 33%                  | 5%                                     | 70%       | 24%            |
| Student Online Services in Bldg. 700 (assistance to apply, register, etc. online) | Fall 2019 | 61%             | <b>91%</b>                  | 8%                | 31%                  | 9%                                     | 69%       | 22%            |
| Transfer Center                                                                   | Fall 1995 | 37%             | <b>72%</b>                  | 15%               | 48%                  | 10%                                    | 21%       | 5%             |
| Career Center                                                                     | Fall 1995 | 40%             | <b>76%</b>                  | 12%               | 48%                  | 10%                                    | 24%       | 6%             |
| Transfer/Career Center                                                            | Fall 1997 | 33%             | <b>87%</b>                  | 10%               | 58%                  | 13%                                    | 60%       | 27%            |
|                                                                                   | Fall 1999 | 30%             | <b>82%</b>                  | 13%               | 57%                  | 18%                                    | 65%       | 16%            |
|                                                                                   | Fall 2001 | 30%             | <b>81%</b>                  | 11%               | 58%                  | 19%                                    | 67%       | 14%            |
|                                                                                   | Fall 2003 | 10%             | <b>78%</b>                  | 18%               | 72%                  | 22%                                    | 52%       | 26%            |
|                                                                                   | Fall 2005 | 27%             | <b>82%</b>                  | 8%                | 65%                  | 18%                                    | 67%       | 15%            |
| Transfer, Employment, and Career Services Center                                  | Fall 2007 | 23%             | <b>79%</b>                  | 13%               | 63%                  | 21%                                    | 58%       | 20%            |
| Transfer, Employment, and Career Services Center (TECS)                           | Fall 2009 | 22%             | <b>76%</b>                  | 19%               | 58%                  | 24%                                    | 62%       | 14%            |
|                                                                                   | Fall 2011 | 27%             | <b>82%</b>                  | 19%               | 54%                  | 18%                                    | 65%       | 17%            |
| Career and Transfer Center                                                        | Fall 2013 | 30%             | <b>83%</b>                  | 12%               | 59%                  | 17%                                    | 65%       | 18%            |
|                                                                                   | Fall 2015 | 33%             | <b>83%</b>                  | 12%               | 55%                  | 17%                                    | 64%       | 19%            |
|                                                                                   | Fall 2017 | 39%             | <b>90%</b>                  | 10%               | 51%                  | 10%                                    | 67%       | 23%            |
|                                                                                   | Fall 2019 | 30%             | <b>82%</b>                  | 14%               | 57%                  | 18%                                    | 62%       | 20%            |

\*\* 'Helpful' used until 1999; 'Satisfied' used starting in 2001.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| <b>Experience and Satisfaction with Student Services and Programs (continued)</b>    |           | <b>Percent who are</b> |                                    | <b>Percent of all</b>    |                             | <b>Percentage of those who used service**</b> |                  |                       |
|--------------------------------------------------------------------------------------|-----------|------------------------|------------------------------------|--------------------------|-----------------------------|-----------------------------------------------|------------------|-----------------------|
|                                                                                      |           | <b>Used It</b>         | <b>Satisfied or Very Satisfied</b> | <b>Never heard of it</b> | <b>Heard of, never Used</b> | <b>Not Satisfied</b>                          | <b>Satisfied</b> | <b>Very Satisfied</b> |
| Student Activities (i.e., Clubs, Intramural, Special Events)                         | Fall 1995 | 30%                    | <b>75%</b>                         | 15%                      | 54%                         | 8%                                            | 18%              | 5%                    |
|                                                                                      | Fall 1997 | 22%                    | <b>81%</b>                         | 12%                      | 66%                         | 19%                                           | 59%              | 21%                   |
|                                                                                      | Fall 1999 | 20%                    | <b>87%</b>                         | 13%                      | 67%                         | 13%                                           | 68%              | 19%                   |
| Office of Student Life (Clubs, Activities, Events, Stud Gov)                         | Fall 2001 | 18%                    | <b>82%</b>                         | 20%                      | 62%                         | 18%                                           | 69%              | 14%                   |
|                                                                                      | Fall 2003 | 11%                    | <b>77%</b>                         | 28%                      | 62%                         | 23%                                           | 60%              | 17%                   |
|                                                                                      | Fall 2005 | 17%                    | <b>78%</b>                         | 20%                      | 63%                         | 22%                                           | 62%              | 16%                   |
| Office of Student Life (Clubs, Activities, Events)                                   | Fall 2007 | 18%                    | <b>81%</b>                         | 21%                      | 62%                         | 19%                                           | 62%              | 18%                   |
|                                                                                      | Fall 2009 | 19%                    | <b>85%</b>                         | 23%                      | 59%                         | 15%                                           | 67%              | 18%                   |
|                                                                                      | Fall 2011 | 26%                    | <b>82%</b>                         | 19%                      | 55%                         | 18%                                           | 67%              | 14%                   |
|                                                                                      | Fall 2013 | 26%                    | <b>82%</b>                         | 20%                      | 54%                         | 18%                                           | 59%              | 23%                   |
|                                                                                      | Fall 2015 | 28%                    | <b>85%</b>                         | 20%                      | 52%                         | 15%                                           | 67%              | 19%                   |
|                                                                                      | Fall 2017 | 33%                    | <b>92%</b>                         | 18%                      | 50%                         | 8%                                            | 67%              | 25%                   |
|                                                                                      | Fall 2019 | 26%                    | <b>83%</b>                         | 23%                      | 51%                         | 17%                                           | 63%              | 20%                   |
| Student Government<br>Student Government (ASCC)                                      | Fall 1995 | 28%                    | <b>61%</b>                         | 17%                      | 55%                         | 11%                                           | 14%              | 3%                    |
|                                                                                      | Fall 1997 | 16%                    | <b>67%</b>                         | 19%                      | 65%                         | 33%                                           | 51%              | 16%                   |
|                                                                                      | Fall 1999 | 16%                    | <b>75%</b>                         | 17%                      | 67%                         | 25%                                           | 64%              | 11%                   |
| Student Government (SSCC, formerly ASCC)                                             | Fall 2003 | 8%                     | <b>75%</b>                         | 26%                      | 66%                         | 25%                                           | 63%              | 12%                   |
|                                                                                      | Fall 2005 | 13%                    | <b>72%</b>                         | 20%                      | 67%                         | 28%                                           | 55%              | 17%                   |
|                                                                                      | Fall 2007 | 14%                    | <b>81%</b>                         | 23%                      | 62%                         | 19%                                           | 65%              | 16%                   |
|                                                                                      | Fall 2009 | 15%                    | <b>80%</b>                         | 26%                      | 59%                         | 20%                                           | 62%              | 18%                   |
|                                                                                      | Fall 2011 | 20%                    | <b>80%</b>                         | 21%                      | 58%                         | 20%                                           | 66%              | 15%                   |
|                                                                                      | Fall 2013 | 21%                    | <b>80%</b>                         | 23%                      | 55%                         | 20%                                           | 60%              | 20%                   |
|                                                                                      | Fall 2015 | 21%                    | <b>79%</b>                         | 23%                      | 55%                         | 21%                                           | 60%              | 18%                   |
| Fall 2017                                                                            | 27%       | <b>90%</b>             | 20%                                | 54%                      | 10%                         | 63%                                           | 26%              |                       |
| Student Government (Student Senate of Chabot College)                                | Fall 2019 | 18%                    | <b>84%</b>                         | 29%                      | 52%                         | 16%                                           | 65%              | 19%                   |
| Student Health Center: Medical Services (exclud.mental health)                       | Fall 2019 | 22%                    | <b>83%</b>                         | 22%                      | 56%                         | 17%                                           | 61%              | 22%                   |
| Student Health Center: Mental Health Services                                        | Fall 2019 | 20%                    | <b>83%</b>                         | 27%                      | 53%                         | 17%                                           | 59%              | 24%                   |
| Library                                                                              | Fall 2015 | 86%                    | <b>93%</b>                         | 1%                       | 13%                         | 7%                                            | 63%              | 30%                   |
|                                                                                      | Fall 2017 | 87%                    | <b>95%</b>                         | 1%                       | 12%                         | 5%                                            | 62%              | 33%                   |
| Library (overall)                                                                    | Fall 2019 | 85%                    | <b>95%</b>                         | 2%                       | 13%                         | 5%                                            | 62%              | 33%                   |
| Library online and print resources (books, magazines, online journal articles, etc.) | Fall 2019 | 64%                    | <b>90%</b>                         | 7%                       | 29%                         | 10%                                           | 64%              | 26%                   |
| Research help by librarians                                                          | Fall 2015 | 45%                    | <b>86%</b>                         |                          |                             | 14%                                           | 66%              | 20%                   |
|                                                                                      | Fall 2017 | 62%                    | <b>88%</b>                         |                          |                             | 12%                                           | 61%              | 27%                   |
|                                                                                      | Fall 2019 | 42%                    | <b>90%</b>                         | 13%                      | 44%                         | 10%                                           | 65%              | 25%                   |

\*\* 'Helpful' used until 1999; 'Satisfied' used starting in 2001.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| Experience and Satisfaction with Student Services and Programs (continued)    |           | Percent who are |                             | Percent of all    |                      | Percentage of those who used service** |           |                |
|-------------------------------------------------------------------------------|-----------|-----------------|-----------------------------|-------------------|----------------------|----------------------------------------|-----------|----------------|
|                                                                               |           | Used It         | Satisfied or Very Satisfied | Never heard of it | Heard of, never Used | Not Satisfied                          | Satisfied | Very Satisfied |
|                                                                               |           |                 |                             |                   |                      |                                        |           |                |
| Chabot library website                                                        | Fall 2015 | 58%             | <b>87%</b>                  |                   |                      | 13%                                    | 70%       | 17%            |
|                                                                               | Fall 2017 | 71%             | <b>89%</b>                  |                   |                      | 11%                                    | 66%       | 23%            |
|                                                                               | Fall 2019 | 60%             | <b>90%</b>                  | 11%               | 29%                  | 10%                                    | 70%       | 20%            |
| Library Hours                                                                 | Fall 2015 | 76%             | <b>88%</b>                  |                   |                      | 12%                                    | 69%       | 20%            |
|                                                                               | Fall 2017 | 82%             | <b>92%</b>                  |                   |                      | 8%                                     | 67%       | 25%            |
| Library Open Hours (M-Th 7:30 am - 8:00pm; F 8am - 2 pm, Sat 8:30am - 2:00pm) | Fall 2019 | 79%             | <b>91%</b>                  | 6%                | 16%                  | 9%                                     | 65%       | 26%            |
| Tutorial Center                                                               | Fall 1995 | 37%             | <b>76%</b>                  | 11%               | 53%                  | 9%                                     | 21%       | 7%             |
|                                                                               | Fall 1997 | 27%             | <b>87%</b>                  | 12%               | 62%                  | 13%                                    | 60%       | 27%            |
|                                                                               | Fall 1999 | 25%             | <b>87%</b>                  | 13%               | 62%                  | 13%                                    | 68%       | 18%            |
|                                                                               | Fall 2001 | 28%             | <b>77%</b>                  | 10%               | 62%                  | 23%                                    | 64%       | 13%            |
|                                                                               | Fall 2003 | 17%             | <b>76%</b>                  | 25%               | 58%                  | 24%                                    | 59%       | 17%            |
|                                                                               | Fall 2005 | 21%             | <b>78%</b>                  | 21%               | 58%                  | 22%                                    | 63%       | 15%            |
| Peer Academic Tutoring Help or PATH (formerly Tutorials) Bldg 2300            | Fall 2007 | 20%             | <b>82%</b>                  | 28%               | 52%                  | 18%                                    | 58%       | 25%            |
| Peer Academic Tutoring Help (PATH) Bldg 2300                                  | Fall 2009 | 24%             | <b>86%</b>                  | 21%               | 54%                  | 14%                                    | 64%       | 22%            |
|                                                                               | Fall 2011 | 27%             | <b>87%</b>                  | 22%               | 51%                  | 13%                                    | 59%       | 28%            |
|                                                                               | Fall 2013 | 31%             | <b>86%</b>                  | 10%               | 59%                  | 14%                                    | 62%       | 25%            |
|                                                                               | Fall 2015 | 34%             | <b>90%</b>                  | 12%               | 54%                  | 10%                                    | 64%       | 26%            |
| Tutoring in Bldg 100 (Learning Connection, WRAC, ESL)                         | Fall 2017 | 40%             | <b>94%</b>                  | 10%               | 50%                  | 6%                                     | 63%       | 31%            |
| Tutoring in Bldg 100 (Learning Connection)                                    | Fall 2019 | 36%             | <b>90%</b>                  | 14%               | 50%                  | 10%                                    | 62%       | 28%            |
| WRAC Center, Library Mezzanine Rm 354                                         | Fall 2011 | 40%             | <b>90%</b>                  | 22%               | 38%                  | 10%                                    | 72%       | 18%            |
| WRAC Center, Library Mezzanine Rm 354                                         | Fall 2013 | 31%             | <b>89%</b>                  | 11%               | 58%                  | 11%                                    | 65%       | 24%            |
| WRAC Center in Bldg100 (reading/writing drop-in tutoring)                     | Fall 2019 | 38%             | <b>91%</b>                  | 15%               | 47%                  | 9%                                     | 63%       | 28%            |
| Math Lab, Rm 3906B                                                            | Fall 2011 | 36%             | <b>87%</b>                  | 20%               | 44%                  | 13%                                    | 65%       | 22%            |
| Math Lab, Rm 3906B                                                            | Fall 2013 | 32%             | <b>86%</b>                  | 18%               | 50%                  | 14%                                    | 61%       | 25%            |
|                                                                               | Fall 2015 | 33%             | <b>87%</b>                  | 16%               | 52%                  | 13%                                    | 60%       | 27%            |
| Tutoring in Room 3906 (Math, STEM)                                            | Fall 2017 | 41%             | <b>92%</b>                  | 11%               | 48%                  | 8%                                     | 61%       | 31%            |
| Tutoring in Room 3906 (STEM Center)                                           | Fall 2019 | 37%             | <b>88%</b>                  | 17%               | 46%                  | 12%                                    | 60%       | 28%            |
| Communications Lab, Rm 802                                                    | Fall 2013 | 21%             | <b>86%</b>                  | 29%               | 50%                  | 14%                                    | 59%       | 27%            |
| Communications Lab in Rm 803                                                  | Fall 2015 | 24%             | <b>87%</b>                  | 31%               | 45%                  | 13%                                    | 63%       | 25%            |
|                                                                               | Fall 2017 | 29%             | <b>91%</b>                  | 28%               | 43%                  | 9%                                     | 64%       | 27%            |
|                                                                               | Fall 2019 | 25%             | <b>87%</b>                  | 30%               | 45%                  | 13%                                    | 64%       | 24%            |

\*\* 'Helpful' used until 1999; 'Satisfied' used starting in 2001.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| Experience and Satisfaction with Student Services and Programs (continued) |                  | Percent who are |                             | Percent of all    |                      | Percentage of those who used service** |            |                |
|----------------------------------------------------------------------------|------------------|-----------------|-----------------------------|-------------------|----------------------|----------------------------------------|------------|----------------|
|                                                                            |                  | Used It         | Satisfied or Very Satisfied | Never heard of it | Heard of, never Used | Not Satisfied                          | Satisfied  | Very Satisfied |
|                                                                            |                  |                 |                             |                   |                      |                                        |            |                |
| Disabled Students Programs and Services (DSPS)                             | Fall 1995        | 20%             | <b>78%</b>                  | 35%               | 46%                  | 4%                                     | 11%        | 4%             |
|                                                                            | Fall 1997        | 13%             | <b>91%</b>                  | 27%               | 60%                  | 9%                                     | 55%        | 36%            |
|                                                                            | Fall 1999        | 12%             | <b>89%</b>                  | 27%               | 61%                  | 11%                                    | 56%        | 33%            |
|                                                                            | Fall 2001        | 14%             | <b>84%</b>                  | 23%               | 63%                  | 16%                                    | 63%        | 22%            |
|                                                                            | Fall 2003        | 8%              | <b>76%</b>                  | 29%               | 62%                  | 24%                                    | 58%        | 18%            |
|                                                                            | Fall 2005        | 14%             | <b>86%</b>                  | 23%               | 63%                  | 14%                                    | 59%        | 27%            |
|                                                                            | Fall 2007        | 16%             | <b>86%</b>                  | 28%               | 55%                  | 14%                                    | 58%        | 28%            |
|                                                                            | Fall 2009        | 16%             | <b>86%</b>                  | 27%               | 57%                  | 14%                                    | 57%        | 29%            |
|                                                                            | Fall 2011        | 18%             | <b>89%</b>                  | 28%               | 54%                  | 11%                                    | 63%        | 26%            |
|                                                                            | Fall 2013        | 19%             | <b>85%</b>                  | 26%               | 56%                  | 15%                                    | 54%        | 32%            |
|                                                                            | Fall 2015        | 18%             | <b>89%</b>                  | 27%               | 54%                  | 11%                                    | 58%        | 31%            |
|                                                                            | Fall 2017        | 23%             | <b>91%</b>                  | 24%               | 53%                  | 9%                                     | 57%        | 34%            |
|                                                                            | <b>Fall 2019</b> | <b>20%</b>      | <b>87%</b>                  | <b>28%</b>        | <b>52%</b>           | <b>13%</b>                             | <b>60%</b> | <b>27%</b>     |
| Extended Opportunity Programs and Services (EOPS)                          | Fall 1995        | 23%             | <b>76%</b>                  | 37%               | 39%                  | 6%                                     | 12%        | 5%             |
|                                                                            | Fall 1997        | 14%             | <b>89%</b>                  | 35%               | 51%                  | 11%                                    | 47%        | 42%            |
|                                                                            | Fall 1999        | 13%             | <b>87%</b>                  | 35%               | 52%                  | 13%                                    | 63%        | 24%            |
|                                                                            | Fall 2001        | 18%             | <b>83%</b>                  | 27%               | 55%                  | 17%                                    | 63%        | 20%            |
|                                                                            | Fall 2003        | 12%             | <b>75%</b>                  | 32%               | 55%                  | 25%                                    | 52%        | 23%            |
|                                                                            | Fall 2005        | 18%             | <b>80%</b>                  | 28%               | 54%                  | 20%                                    | 53%        | 27%            |
| Extended Opportunity Programs and Services (EOP&S)                         | Fall 2007        | 17%             | <b>84%</b>                  | 32%               | 50%                  | 16%                                    | 58%        | 26%            |
|                                                                            | Fall 2009        | 17%             | <b>82%</b>                  | 32%               | 52%                  | 18%                                    | 59%        | 23%            |
|                                                                            | Fall 2011        | 18%             | <b>82%</b>                  | 31%               | 51%                  | 18%                                    | 59%        | 23%            |
|                                                                            | Fall 2013        | 18%             | <b>82%</b>                  | 32%               | 50%                  | 18%                                    | 53%        | 29%            |
|                                                                            | Fall 2015        | 18%             | <b>85%</b>                  | 31%               | 51%                  | 15%                                    | 54%        | 31%            |
|                                                                            | Fall 2017        | 23%             | <b>90%</b>                  | 29%               | 48%                  | 10%                                    | 59%        | 31%            |
|                                                                            | <b>Fall 2019</b> | <b>22%</b>      | <b>88%</b>                  | <b>28%</b>        | <b>51%</b>           | <b>12%</b>                             | <b>55%</b> | <b>33%</b>     |
| Special Programs (e.g., EOPS, TRiO, ASPIRE, CalWORKs)                      | Fall 1995        | 17%             | <b>77%</b>                  | 49%               | 34%                  | 4%                                     | 10%        | 4%             |
| PACE                                                                       | Fall 1997        | 12%             | <b>89%</b>                  | 33%               | 55%                  | 11%                                    | 50%        | 39%            |
| PACE Program for Working Adults                                            | Fall 1999        | 10%             | <b>83%</b>                  | 26%               | 64%                  | 17%                                    | 63%        | 20%            |
|                                                                            | Fall 2001        | 14%             | <b>86%</b>                  | 23%               | 63%                  | 14%                                    | 63%        | 23%            |
|                                                                            | Fall 2003        | 10%             | <b>77%</b>                  | 29%               | 62%                  | 23%                                    | 54%        | 23%            |
|                                                                            | Fall 2005        | 13%             | <b>78%</b>                  | 27%               | 60%                  | 22%                                    | 55%        | 23%            |
|                                                                            | Fall 2007        | 16%             | <b>82%</b>                  | 28%               | 56%                  | 18%                                    | 60%        | 22%            |
|                                                                            | Fall 2009        | 14%             | <b>89%</b>                  | 29%               | 57%                  | 11%                                    | 67%        | 22%            |
|                                                                            | Fall 2011        | 18%             | <b>86%</b>                  | 29%               | 53%                  | 14%                                    | 63%        | 23%            |
| PACE Degree and Transfer Program for Working Adults                        | Fall 2013        | 16%             | <b>83%</b>                  | 32%               | 52%                  | 17%                                    | 56%        | 27%            |
|                                                                            | Fall 2015        | 13%             | <b>84%</b>                  | 37%               | 49%                  | 16%                                    | 63%        | 21%            |
|                                                                            | Fall 2017        | 19%             | <b>89%</b>                  | 32%               | 49%                  | 11%                                    | 58%        | 31%            |
|                                                                            | <b>Fall 2019</b> | <b>22%</b>      | <b>86%</b>                  | <b>26%</b>        | <b>52%</b>           | <b>14%</b>                             | <b>54%</b> | <b>32%</b>     |
| Learning Communities (CIN, FYE, PACE, Puente, Umoja)                       |                  |                 |                             |                   |                      |                                        |            |                |

Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019

| Experience and Satisfaction with Student Services and Programs (continued) |           | Percent who are |                             | Percent of all    |                      | Percentage of those who used service** |           |                |
|----------------------------------------------------------------------------|-----------|-----------------|-----------------------------|-------------------|----------------------|----------------------------------------|-----------|----------------|
|                                                                            |           | Used It         | Satisfied or Very Satisfied | Never heard of it | Heard of, never Used | Not Satisfied                          | Satisfied | Very Satisfied |
|                                                                            |           |                 |                             |                   |                      |                                        |           |                |
| El Centro (One-stop bilingual resource center)                             | Fall 2019 | 26%             | 90%                         | 28%               | 45%                  | 10%                                    | 53%       | 37%            |
| Veteran's Office                                                           | Fall 2013 | 14%             | 84%                         | 36%               | 50%                  | 16%                                    | 55%       | 29%            |
|                                                                            | Fall 2015 | 13%             | 86%                         | 40%               | 47%                  | 14%                                    | 57%       | 29%            |
|                                                                            | Fall 2017 | 19%             | 90%                         | 32%               | 49%                  | 10%                                    | 56%       | 34%            |
| Veteran's Center                                                           | Fall 2019 | 15%             | 89%                         | 37%               | 47%                  | 11%                                    | 59%       | 30%            |
| Children's Center                                                          | Fall 2011 | 16%             | 84%                         | 21%               | 63%                  | 16%                                    | 63%       | 21%            |
|                                                                            | Fall 2013 | 16%             | 85%                         | 23%               | 61%                  | 15%                                    | 55%       | 31%            |
|                                                                            | Fall 2015 | 14%             | 84%                         | 29%               | 58%                  | 16%                                    | 60%       | 24%            |
|                                                                            | Fall 2017 | 19%             | 91%                         | 29%               | 53%                  | 9%                                     | 58%       | 32%            |
|                                                                            | Fall 2019 | 15%             | 84%                         | 32%               | 53%                  | 16%                                    | 56%       | 28%            |
| Intercollegiate Athletics                                                  | Fall 1995 | 30%             | 84%                         | 24%               | 46%                  | 5%                                     | 15%       | 9%             |
|                                                                            | Fall 1997 | 17%             | 86%                         | 25%               | 57%                  | 14%                                    | 48%       | 38%            |
|                                                                            | Fall 1999 | 19%             | 90%                         | 24%               | 57%                  | 10%                                    | 53%       | 37%            |
|                                                                            | Fall 2001 | 20%             | 87%                         | 25%               | 55%                  | 13%                                    | 58%       | 29%            |
|                                                                            | Fall 2003 | 13%             | 83%                         | 29%               | 58%                  | 17%                                    | 53%       | 30%            |
|                                                                            | Fall 2005 | 19%             | 83%                         | 26%               | 55%                  | 17%                                    | 59%       | 24%            |
|                                                                            | Fall 2007 | 23%             | 86%                         | 27%               | 50%                  | 14%                                    | 62%       | 25%            |
|                                                                            | Fall 2009 | 21%             | 87%                         | 26%               | 52%                  | 13%                                    | 61%       | 25%            |
|                                                                            | Fall 2011 | 24%             | 86%                         | 26%               | 51%                  | 14%                                    | 59%       | 27%            |
|                                                                            | Fall 2013 | 23%             | 88%                         | 30%               | 46%                  | 12%                                    | 58%       | 30%            |
|                                                                            | Fall 2015 | 20%             | 89%                         | 33%               | 46%                  | 11%                                    | 62%       | 26%            |
|                                                                            | Fall 2017 | 22%             | 91%                         | 32%               | 46%                  | 9%                                     | 61%       | 30%            |
|                                                                            | Fall 2019 | 20%             | 85%                         | 36%               | 44%                  | 15%                                    | 57%       | 28%            |
| College Bookstore                                                          | Fall 1995 | 94%             | 82%                         | 2%                | 4%                   | 17%                                    | 55%       | 22%            |
|                                                                            | Fall 1997 | 94%             | 92%                         | 1%                | 5%                   | 8%                                     | 62%       | 30%            |
|                                                                            | Fall 1999 | 95%             | 91%                         | 1%                | 4%                   | 9%                                     | 67%       | 24%            |
|                                                                            | Fall 2001 | 92%             | 85%                         | 1%                | 7%                   | 15%                                    | 67%       | 17%            |
|                                                                            | Fall 2003 | 93%             | 84%                         | 1%                | 6%                   | 16%                                    | 68%       | 16%            |
|                                                                            | Fall 2005 | 93%             | 81%                         | 1%                | 6%                   | 19%                                    | 67%       | 15%            |
|                                                                            | Fall 2007 | 92%             | 83%                         | 2%                | 6%                   | 17%                                    | 65%       | 19%            |
|                                                                            | Fall 2009 | 93%             | 85%                         | 1%                | 6%                   | 15%                                    | 66%       | 19%            |
|                                                                            | Fall 2011 | 92%             | 85%                         | 2%                | 7%                   | 15%                                    | 67%       | 18%            |
|                                                                            | Fall 2013 | 89%             | 86%                         | 1%                | 9%                   | 14%                                    | 64%       | 22%            |
|                                                                            | Fall 2015 | 89%             | 84%                         | 2%                | 9%                   | 16%                                    | 62%       | 22%            |
|                                                                            | Fall 2017 | 89%             | 89%                         | 1%                | 10%                  | 11%                                    | 66%       | 23%            |
|                                                                            | Fall 2019 | 86%             | 91%                         | 3%                | 10%                  | 9%                                     | 65%       | 26%            |

\*\* 'Helpful' used until 1999; 'Satisfied' used starting in 2001.

Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019

| Experience and Satisfaction with Student Services and Programs (continued) |           | Percent who are |                             | Percent of all    |                      | Percentage of those who used service** |           |                |
|----------------------------------------------------------------------------|-----------|-----------------|-----------------------------|-------------------|----------------------|----------------------------------------|-----------|----------------|
|                                                                            |           | Used It         | Satisfied or Very Satisfied | Never heard of it | Heard of, never Used | Not Satisfied                          | Satisfied | Very Satisfied |
|                                                                            |           |                 |                             |                   |                      |                                        |           |                |
| Food Services                                                              | Fall 1995 | 82%             | <b>65%</b>                  | 5%                | 13%                  | 29%                                    | 44%       | 10%            |
|                                                                            | Fall 1997 | 76%             | <b>84%</b>                  | 2%                | 22%                  | 16%                                    | 71%       | 12%            |
|                                                                            | Fall 1999 | 80%             | <b>87%</b>                  | 3%                | 18%                  | 13%                                    | 74%       | 13%            |
|                                                                            | Fall 2001 | 76%             | <b>81%</b>                  | 3%                | 21%                  | 19%                                    | 69%       | 12%            |
|                                                                            | Fall 2003 | 71%             | <b>78%</b>                  | 5%                | 24%                  | 22%                                    | 69%       | 9%             |
|                                                                            | Fall 2005 | 76%             | <b>77%</b>                  | 4%                | 20%                  | 23%                                    | 66%       | 12%            |
|                                                                            | Fall 2007 | 74%             | <b>73%</b>                  | 5%                | 20%                  | 27%                                    | 62%       | 11%            |
|                                                                            | Fall 2009 | 76%             | <b>80%</b>                  | 4%                | 21%                  | 20%                                    | 66%       | 13%            |
|                                                                            | Fall 2011 | 73%             | <b>80%</b>                  | 5%                | 22%                  | 20%                                    | 66%       | 14%            |
|                                                                            | Fall 2013 | 70%             | <b>78%</b>                  | 5%                | 25%                  | 22%                                    | 63%       | 15%            |
|                                                                            | Fall 2015 | 72%             | <b>70%</b>                  | 6%                | 22%                  | 30%                                    | 58%       | 12%            |
|                                                                            | Fall 2017 | 72%             | <b>79%</b>                  | 6%                | 23%                  | 21%                                    | 62%       | 17%            |
|                                                                            | Fall 2019 | 77%             | <b>82%</b>                  | 3%                | 20%                  | 18%                                    | 64%       | 18%            |
| Cafeteria (Bldg 2300, 1st floor)                                           |           |                 |                             |                   |                      |                                        |           |                |
| Security/Safety Services                                                   | Fall 1995 | 64%             | <b>71%</b>                  | 5%                | 31%                  | 19%                                    | 37%       | 8%             |
| Campus Safety and Security                                                 | Fall 1997 | 69%             | <b>79%</b>                  | 2%                | 29%                  | 21%                                    | 60%       | 20%            |
|                                                                            | Fall 1999 | 64%             | <b>83%</b>                  | 2%                | 34%                  | 17%                                    | 64%       | 19%            |
|                                                                            | Fall 2001 | 75%             | <b>86%</b>                  | 2%                | 23%                  | 14%                                    | 72%       | 15%            |
|                                                                            | Fall 2003 | 64%             | <b>80%</b>                  | 4%                | 32%                  | 20%                                    | 66%       | 14%            |
|                                                                            | Fall 2005 | 68%             | <b>79%</b>                  | 3%                | 29%                  | 21%                                    | 66%       | 13%            |
|                                                                            | Fall 2007 | 76%             | <b>77%</b>                  | 3%                | 21%                  | 23%                                    | 64%       | 13%            |
|                                                                            | Fall 2009 | 79%             | <b>84%</b>                  | 2%                | 19%                  | 16%                                    | 68%       | 16%            |
|                                                                            | Fall 2011 | 77%             | <b>86%</b>                  | 3%                | 20%                  | 14%                                    | 67%       | 18%            |
|                                                                            | Fall 2013 | 73%             | <b>86%</b>                  | 3%                | 24%                  | 14%                                    | 68%       | 18%            |
|                                                                            | Fall 2015 | 74%             | <b>85%</b>                  | 4%                | 22%                  | 15%                                    | 68%       | 17%            |
|                                                                            | Fall 2017 | 75%             | <b>86%</b>                  | 3%                | 22%                  | 14%                                    | 66%       | 21%            |
|                                                                            | Fall 2019 | 64%             | <b>88%</b>                  | 6%                | 30%                  | 13%                                    | 68%       | 20%            |
| Wireless access on campus                                                  | Fall 2015 | 85%             | <b>55%</b>                  | 5%                | 10%                  | 45%                                    | 42%       | 13%            |
|                                                                            | Fall 2017 | 87%             | <b>63%</b>                  | 4%                | 9%                   | 38%                                    | 47%       | 16%            |
|                                                                            | Fall 2019 | 77%             | <b>82%</b>                  | 10%               | 14%                  | 18%                                    | 60%       | 22%            |

\*\* 'Helpful' used until 1999; 'Satisfied' used starting in 2001.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| <b>Financial Hardships</b>                                 | <b>Books</b>                 | <b>Transportation</b> | <b>Food</b> | <b>Fees</b>  | <b>Housing</b> |             |
|------------------------------------------------------------|------------------------------|-----------------------|-------------|--------------|----------------|-------------|
| <b>This semester, I'm having a hard time paying for:</b>   |                              |                       |             |              |                |             |
| Fall 2015                                                  | 58%                          | 26%                   | 19%         | -            | 19%            |             |
| Fall 2017                                                  | 50%                          | 20%                   | 21%         | 33%          | 16%            |             |
| Fall 2019                                                  | 42%                          | 23%                   | 16%         | 30%          | 16%            |             |
| <b>Students with these numbers of financial hardships:</b> | <b>At least one hardship</b> | <b>One</b>            | <b>Two</b>  | <b>Three</b> | <b>Four</b>    | <b>Five</b> |
| Fall 2015                                                  | 74%                          | 41%                   | 19%         | 9%           | 6%             | -           |
| Fall 2017                                                  | 80%                          | 44%                   | 20%         | 9%           | 4%             | 3%          |
| Fall 2019                                                  | 73%                          | 40%                   | 19%         | 8%           | 3%             | 3%          |

| <b>Effects of Financial Hardships on Success</b> | <b>Pct success affected somewhat or a lot</b> | <b>How much success is affected</b> |                  |              |
|--------------------------------------------------|-----------------------------------------------|-------------------------------------|------------------|--------------|
|                                                  |                                               | <b>Not at all</b>                   | <b>Some what</b> | <b>A lot</b> |
| Fall 2015                                        | 84%                                           |                                     |                  | -            |
| Fall 2017                                        | 81%                                           |                                     |                  |              |
| Fall 2019                                        | 83%                                           | 17%                                 | 63%              | 20%          |

| <b>Financial Hardships of students with each number of hardships:</b> | <b>Pct success affected somewhat or a lot</b> | <b>How much success is affected</b> |                  |              |
|-----------------------------------------------------------------------|-----------------------------------------------|-------------------------------------|------------------|--------------|
|                                                                       |                                               | <b>Not at all</b>                   | <b>Some what</b> | <b>A lot</b> |
| <b>One Financial Hardship</b>                                         |                                               |                                     |                  |              |
| Fall 2015                                                             | 76%                                           |                                     |                  |              |
| Fall 2017                                                             | 74%                                           |                                     |                  |              |
| Fall 2019                                                             | 75%                                           | 25%                                 | 64%              | 11%          |
| <b>Two Financial Hardships</b>                                        |                                               |                                     |                  |              |
| Fall 2015                                                             | 90%                                           |                                     |                  |              |
| Fall 2017                                                             | 88%                                           |                                     |                  |              |
| Fall 2019                                                             | 90%                                           | 10%                                 | 71%              | 18%          |
| <b>Three Financial Hardships</b>                                      |                                               |                                     |                  |              |
| Fall 2015                                                             | 96%                                           |                                     |                  |              |
| Fall 2017                                                             | 93%                                           |                                     |                  |              |
| Fall 2019                                                             | 97%                                           | 3%                                  | 36%              | 62%          |
| <b>Four Financial Hardships</b>                                       |                                               |                                     |                  |              |
| Fall 2015                                                             | 97%                                           |                                     |                  |              |
| Fall 2017                                                             | 98%                                           |                                     |                  |              |
| Fall 2019                                                             | 97%                                           | 3%                                  | 36%              | 62%          |
| <b>Five Financial Hardships</b>                                       |                                               |                                     |                  |              |
| Fall 2015                                                             | -                                             |                                     |                  |              |
| Fall 2017                                                             | 95%                                           |                                     |                  |              |
| Fall 2019                                                             | 97%                                           | 3%                                  | 32%              | 66%          |

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| <b>Campus Climate</b>                                                               |                  | <b>Percentage who agree or strongly agree</b> | <b>Percentage of those responding</b> |                 |                                    |              |                       |
|-------------------------------------------------------------------------------------|------------------|-----------------------------------------------|---------------------------------------|-----------------|------------------------------------|--------------|-----------------------|
|                                                                                     |                  |                                               | <b>Strongly Disagree</b>              | <b>Disagree</b> | <b>Neither Disagree nor Agree*</b> | <b>Agree</b> | <b>Strongly Agree</b> |
|                                                                                     |                  |                                               |                                       |                 |                                    |              |                       |
| I feel welcome at Chabot.                                                           | Fall 1995        | <b>65%</b>                                    | 2%                                    | 4%              | 28%                                | 48%          | 18%                   |
|                                                                                     | Fall 1997        | <b>79%</b>                                    | 1%                                    | 4%              | 17%                                | 65%          | 13%                   |
|                                                                                     | Fall 1999        | <b>77%</b>                                    | 2%                                    | 4%              | 17%                                | 64%          | 13%                   |
|                                                                                     | Fall 2001        | <b>85%</b>                                    | 1%                                    | 3%              | 10%                                | 64%          | 21%                   |
|                                                                                     | Fall 2003        | <b>66%</b>                                    | 1%                                    | 4%              | 29%                                | 54%          | 12%                   |
|                                                                                     | Fall 2005        | <b>73%</b>                                    | 1%                                    | 4%              | 22%                                | 59%          | 14%                   |
|                                                                                     | Fall 2007        | <b>73%</b>                                    | 2%                                    | 5%              | 21%                                | 59%          | 14%                   |
|                                                                                     | Fall 2009        | <b>74%</b>                                    | 1%                                    | 4%              | 21%                                | 58%          | 16%                   |
|                                                                                     | Fall 2011        | <b>71%</b>                                    | 2%                                    | 6%              | 21%                                | 54%          | 17%                   |
|                                                                                     | Fall 2013        | <b>76%</b>                                    | 1%                                    | 2%              | 21%                                | 58%          | 18%                   |
|                                                                                     | Fall 2015        | <b>76%</b>                                    | 1%                                    | 3%              | 20%                                | 56%          | 19%                   |
|                                                                                     | Fall 2017        | <b>81%</b>                                    | 1%                                    | 2%              | 16%                                | 59%          | 23%                   |
|                                                                                     | <b>Fall 2019</b> | <b>79%</b>                                    | <b>1%</b>                             | <b>2%</b>       | <b>17%</b>                         | <b>59%</b>   | <b>20%</b>            |
| I feel a sense of belonging at Chabot                                               | <b>Fall 2019</b> | <b>61%</b>                                    | <b>2%</b>                             | <b>5%</b>       | <b>31%</b>                         | <b>47%</b>   | <b>15%</b>            |
| I feel physically safe and secure on this campus.<br>Overall, I feel safe at Chabot | Fall 1995        | <b>55%</b>                                    | 6%                                    | 13%             | 26%                                | 44%          | 11%                   |
|                                                                                     | Fall 1997        | <b>66%</b>                                    | 2%                                    | 8%              | 23%                                | 57%          | 9%                    |
|                                                                                     | Fall 1999        | <b>76%</b>                                    | 2%                                    | 6%              | 16%                                | 62%          | 14%                   |
|                                                                                     | Fall 2001        | <b>82%</b>                                    | 1%                                    | 5%              | 12%                                | 63%          | 19%                   |
|                                                                                     | Fall 2003        | <b>67%</b>                                    | 2%                                    | 5%              | 26%                                | 52%          | 16%                   |
|                                                                                     | Fall 2005        | <b>72%</b>                                    | 2%                                    | 6%              | 20%                                | 57%          | 15%                   |
|                                                                                     | Fall 2007        | <b>64%</b>                                    | 4%                                    | 10%             | 22%                                | 52%          | 12%                   |
|                                                                                     | Fall 2009        | <b>73%</b>                                    | 2%                                    | 6%              | 20%                                | 54%          | 19%                   |
|                                                                                     | Fall 2011        | <b>71%</b>                                    | 2%                                    | 6%              | 21%                                | 54%          | 17%                   |
|                                                                                     | Fall 2013        | <b>75%</b>                                    | 1%                                    | 4%              | 20%                                | 53%          | 22%                   |
|                                                                                     | Fall 2015        | <b>78%</b>                                    | 1%                                    | 3%              | 17%                                | 57%          | 22%                   |
|                                                                                     | Fall 2017        | <b>83%</b>                                    | 1%                                    | 3%              | 14%                                | 57%          | 26%                   |
|                                                                                     | <b>Fall 2019</b> | <b>77%</b>                                    | <b>1%</b>                             | <b>3%</b>       | <b>19%</b>                         | <b>59%</b>   | <b>18%</b>            |
| I am treated with respect by faculty, administrators, and other college staff.      | Fall 1995        | <b>73%</b>                                    | 2%                                    | 5%              | 21%                                | 55%          | 18%                   |
|                                                                                     | Fall 1997        | <b>79%</b>                                    | 1%                                    | 6%              | 14%                                | 62%          | 17%                   |
| I am treated with respect by faculty and other college staff                        | Fall 1999        | <b>81%</b>                                    | 1%                                    | 5%              | 13%                                | 67%          | 14%                   |
|                                                                                     | Fall 2001        | <b>86%</b>                                    | 1%                                    | 3%              | 10%                                | 65%          | 21%                   |
| I am treated with respect by faculty, administrators, and other college staff.      | Fall 2003        | <b>72%</b>                                    | 1%                                    | 4%              | 23%                                | 55%          | 17%                   |
|                                                                                     | Fall 2005        | <b>73%</b>                                    | 1%                                    | 4%              | 22%                                | 59%          | 14%                   |
|                                                                                     | Fall 2007        | <b>80%</b>                                    | 1%                                    | 4%              | 15%                                | 60%          | 20%                   |
| I am treated with respect by faculty, administrators, and other college staff.      | Fall 2009        | <b>84%</b>                                    | 1%                                    | 4%              | 10%                                | 61%          | 23%                   |
|                                                                                     | Fall 2011        | <b>86%</b>                                    | 1%                                    | 3%              | 11%                                | 62%          | 24%                   |
|                                                                                     | Fall 2013        | <b>84%</b>                                    | 1%                                    | 3%              | 12%                                | 60%          | 24%                   |
| I am treated with respect by instructors, administrators, and other staff           | Fall 2015        | <b>87%</b>                                    | 1%                                    | 2%              | 10%                                | 61%          | 26%                   |
|                                                                                     | Fall 2017        | <b>89%</b>                                    | 0%                                    | 2%              | 9%                                 | 60%          | 29%                   |
|                                                                                     | <b>Fall 2019</b> | <b>85%</b>                                    | <b>1%</b>                             | <b>2%</b>       | <b>12%</b>                         | <b>59%</b>   | <b>26%</b>            |



**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| <b>Campus Climate (continued)</b>                                         |                                                                                | <b>Percentage who agree or strongly agree</b> | <b>Percentage of those responding</b> |                 |                                    |              |                       |
|---------------------------------------------------------------------------|--------------------------------------------------------------------------------|-----------------------------------------------|---------------------------------------|-----------------|------------------------------------|--------------|-----------------------|
|                                                                           |                                                                                |                                               | <b>Strongly Disagree</b>              | <b>Disagree</b> | <b>Neither Disagree nor Agree*</b> | <b>Agree</b> | <b>Strongly Agree</b> |
| At Chabot, there is general respect for differences in:<br>race-ethnicity | Fall 1995                                                                      | <b>66%</b>                                    | 3%                                    | 6%              | 25%                                | 52%          | 14%                   |
|                                                                           | Fall 1997                                                                      | <b>68%</b>                                    | 2%                                    | 7%              | 23%                                | 55%          | 12%                   |
|                                                                           | Fall 1999                                                                      | <b>75%</b>                                    | 1%                                    | 5%              | 19%                                | 61%          | 13%                   |
|                                                                           | Fall 2001                                                                      | <b>81%</b>                                    | 1%                                    | 3%              | 15%                                | 61%          | 20%                   |
|                                                                           | Fall 2003                                                                      | <b>70%</b>                                    | 2%                                    | 4%              | 24%                                | 53%          | 17%                   |
|                                                                           | Fall 2005                                                                      | <b>80%</b>                                    | 1%                                    | 4%              | 15%                                | 62%          | 18%                   |
|                                                                           | Fall 2007                                                                      | <b>78%</b>                                    | 2%                                    | 4%              | 16%                                | 58%          | 20%                   |
|                                                                           | Fall 2009                                                                      | <b>80%</b>                                    | 1%                                    | 3%              | 16%                                | 58%          | 22%                   |
|                                                                           | Fall 2011                                                                      | <b>82%</b>                                    | 1%                                    | 3%              | 14%                                | 60%          | 22%                   |
|                                                                           | Fall 2013                                                                      | <b>84%</b>                                    | 1%                                    | 2%              | 12%                                | 58%          | 27%                   |
|                                                                           | Fall 2015                                                                      | <b>87%</b>                                    | 0%                                    | 2%              | 11%                                | 59%          | 28%                   |
|                                                                           | Fall 2017                                                                      | <b>88%</b>                                    | 0%                                    | 2%              | 10%                                | 56%          | 32%                   |
|                                                                           | Fall 2019                                                                      | <b>87%</b>                                    | <b>1%</b>                             | <b>2%</b>       | <b>11%</b>                         | <b>55%</b>   | <b>31%</b>            |
|                                                                           | At Chabot, there is general respect for differences in:<br>physical disability | Fall 1995                                     | <b>70%</b>                            | 2%              | 3%                                 | 25%          | 54%                   |
| Fall 1997                                                                 |                                                                                | <b>67%</b>                                    | 1%                                    | 5%              | 27%                                | 53%          | 14%                   |
| Fall 1999                                                                 |                                                                                | <b>76%</b>                                    | 1%                                    | 2%              | 21%                                | 62%          | 14%                   |
| Fall 2001                                                                 |                                                                                | <b>81%</b>                                    | 1%                                    | 2%              | 15%                                | 60%          | 21%                   |
| Fall 2003                                                                 |                                                                                | <b>69%</b>                                    | 1%                                    | 3%              | 27%                                | 50%          | 20%                   |
| Fall 2005                                                                 |                                                                                | <b>79%</b>                                    | 1%                                    | 2%              | 18%                                | 59%          | 20%                   |
| Fall 2007                                                                 |                                                                                | <b>76%</b>                                    | 1%                                    | 3%              | 19%                                | 56%          | 20%                   |
| Fall 2009                                                                 |                                                                                | <b>80%</b>                                    | 1%                                    | 2%              | 17%                                | 57%          | 23%                   |
| Fall 2011                                                                 |                                                                                | <b>81%</b>                                    | 1%                                    | 2%              | 16%                                | 57%          | 24%                   |
| Fall 2013                                                                 |                                                                                | <b>84%</b>                                    | 1%                                    | 2%              | 13%                                | 55%          | 29%                   |
| Fall 2015                                                                 |                                                                                | <b>86%</b>                                    | 1%                                    | 1%              | 12%                                | 57%          | 29%                   |
| Fall 2017                                                                 |                                                                                | <b>86%</b>                                    | 0%                                    | 1%              | 12%                                | 55%          | 31%                   |
| Fall 2019                                                                 |                                                                                | <b>85%</b>                                    | <b>1%</b>                             | <b>1%</b>       | <b>13%</b>                         | <b>54%</b>   | <b>30%</b>            |
| gender                                                                    |                                                                                | Fall 1995                                     | <b>67%</b>                            | 2%              | 4%                                 | 27%          | 54%                   |
|                                                                           | Fall 1997                                                                      | <b>71%</b>                                    | 1%                                    | 5%              | 23%                                | 59%          | 12%                   |
|                                                                           | Fall 1999                                                                      | <b>77%</b>                                    | 1%                                    | 4%              | 19%                                | 64%          | 12%                   |
|                                                                           | Fall 2001                                                                      | <b>83%</b>                                    | 1%                                    | 3%              | 14%                                | 64%          | 19%                   |
|                                                                           | Fall 2003                                                                      | <b>72%</b>                                    | 1%                                    | 3%              | 24%                                | 56%          | 17%                   |
|                                                                           | Fall 2005                                                                      | <b>81%</b>                                    | 1%                                    | 3%              | 15%                                | 63%          | 18%                   |
|                                                                           | Fall 2007                                                                      | <b>80%</b>                                    | 1%                                    | 3%              | 15%                                | 60%          | 20%                   |
|                                                                           | Fall 2009                                                                      | <b>82%</b>                                    | 1%                                    | 2%              | 15%                                | 59%          | 23%                   |
|                                                                           | Fall 2011                                                                      | <b>83%</b>                                    | 1%                                    | 2%              | 14%                                | 61%          | 22%                   |
|                                                                           | Fall 2013                                                                      | <b>84%</b>                                    | 1%                                    | 2%              | 13%                                | 57%          | 37%                   |
|                                                                           | Fall 2015                                                                      | <b>87%</b>                                    | 0%                                    | 1%              | 11%                                | 60%          | 27%                   |

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

|                                                                                                                                          |                    | Fall 2017                              | 87%                            | 1%       | 1%                          | 11%   | 57%            | 31% |
|------------------------------------------------------------------------------------------------------------------------------------------|--------------------|----------------------------------------|--------------------------------|----------|-----------------------------|-------|----------------|-----|
| gender (men/women)                                                                                                                       |                    | Fall 2019                              | 85%                            | 1%       | 2%                          | 12%   | 55%            | 31% |
| *Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used starting in Fall 2005. |                    |                                        |                                |          |                             |       |                |     |
| Campus Climate (continued)                                                                                                               |                    | Percentage who agree or strongly agree | Percentage of those responding |          |                             |       |                |     |
|                                                                                                                                          |                    |                                        | Strongly Disagree              | Disagree | Neither Disagree nor Agree* | Agree | Strongly Agree |     |
| At Chabot, there is general respect for differences in:<br>transgender/queer identities                                                  | Fall 2015          | 76%                                    | 0%                             | 1%       | 22%                         | 53%   | 24%            |     |
|                                                                                                                                          | Fall 2017          | 80%                                    | 1%                             | 2%       | 18%                         | 52%   | 28%            |     |
| gender (transgender, gender nonbinary, genderqueer)                                                                                      | Fall 2019          | 80%                                    | 1%                             | 2%       | 17%                         | 51%   | 29%            |     |
| age                                                                                                                                      | Fall 1997          | 71%                                    | 1%                             | 4%       | 23%                         | 57%   | 14%            |     |
|                                                                                                                                          | Fall 1999          | 78%                                    | 1%                             | 4%       | 18%                         | 65%   | 13%            |     |
|                                                                                                                                          | Fall 2001          | 82%                                    | 1%                             | 3%       | 14%                         | 62%   | 20%            |     |
|                                                                                                                                          | Fall 2003          | 71%                                    | 1%                             | 3%       | 24%                         | 54%   | 17%            |     |
|                                                                                                                                          | Fall 2005          | 79%                                    | 1%                             | 3%       | 17%                         | 61%   | 18%            |     |
|                                                                                                                                          | Fall 2007          | 80%                                    | 1%                             | 3%       | 16%                         | 60%   | 20%            |     |
|                                                                                                                                          | Fall 2009          | 81%                                    | 1%                             | 2%       | 15%                         | 59%   | 23%            |     |
|                                                                                                                                          | Fall 2011          | 83%                                    | 0%                             | 2%       | 15%                         | 60%   | 23%            |     |
|                                                                                                                                          | Fall 2013          | 83%                                    | 1%                             | 1%       | 14%                         | 56%   | 27%            |     |
|                                                                                                                                          | Fall 2015          | 85%                                    | 0%                             | 2%       | 13%                         | 58%   | 27%            |     |
|                                                                                                                                          | Fall 2017          | 87%                                    | 0%                             | 1%       | 12%                         | 56%   | 31%            |     |
|                                                                                                                                          | Fall 2019          | 85%                                    | 1%                             | 1%       | 13%                         | 55%   | 30%            |     |
|                                                                                                                                          | sexual orientation | Fall 1995                              | 59%                            | 3%       | 7%                          | 31%   | 48%            | 12% |
|                                                                                                                                          |                    | Fall 1997                              | 58%                            | 1%       | 7%                          | 34%   | 48%            | 10% |
| Fall 1999                                                                                                                                |                    | 62%                                    | 1%                             | 4%       | 33%                         | 51%   | 11%            |     |
| Fall 2001                                                                                                                                |                    | 74%                                    | 1%                             | 4%       | 21%                         | 57%   | 17%            |     |
| Fall 2003                                                                                                                                |                    | 64%                                    | 2%                             | 4%       | 31%                         | 48%   | 15%            |     |
| Fall 2005                                                                                                                                |                    | 72%                                    | 1%                             | 4%       | 23%                         | 56%   | 16%            |     |
| Fall 2007                                                                                                                                |                    | 73%                                    | 2%                             | 4%       | 21%                         | 56%   | 18%            |     |
| Fall 2009                                                                                                                                |                    | 77%                                    | 1%                             | 2%       | 20%                         | 56%   | 21%            |     |
| Fall 2011                                                                                                                                |                    | 79%                                    | 1%                             | 2%       | 18%                         | 58%   | 21%            |     |
| Fall 2013                                                                                                                                |                    | 81%                                    | 1%                             | 2%       | 16%                         | 56%   | 26%            |     |
| Fall 2015                                                                                                                                |                    | 80%                                    | 0%                             | 1%       | 18%                         | 55%   | 25%            |     |
| Fall 2017                                                                                                                                |                    | 83%                                    | 0%                             | 1%       | 15%                         | 54%   | 30%            |     |
| Fall 2019                                                                                                                                |                    | 83%                                    | 1%                             | 1%       | 15%                         | 54%   | 29%            |     |

\*Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used starting in Fall 2005.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| <b>Campus Climate (continued)</b>                                                    |                  | <b>Percentage who agree or strongly agree</b> | <b>Percentage of those responding</b> |                 |                                    |              |                       |
|--------------------------------------------------------------------------------------|------------------|-----------------------------------------------|---------------------------------------|-----------------|------------------------------------|--------------|-----------------------|
|                                                                                      |                  |                                               | <b>Strongly Disagree</b>              | <b>Disagree</b> | <b>Neither Disagree nor Agree*</b> | <b>Agree</b> | <b>Strongly Agree</b> |
| At Chabot, there is general respect for differences in:<br>native language           | Fall 1995        | <b>63%</b>                                    | 3%                                    | 6%              | 28%                                | 50%          | 13%                   |
|                                                                                      | Fall 1997        | <b>63%</b>                                    | 2%                                    | 6%              | 29%                                | 52%          | 11%                   |
|                                                                                      | Fall 1999        | <b>69%</b>                                    | 1%                                    | 4%              | 26%                                | 57%          | 11%                   |
|                                                                                      | Fall 2001        | <b>75%</b>                                    | 1%                                    | 4%              | 20%                                | 58%          | 18%                   |
|                                                                                      | Fall 2003        | <b>64%</b>                                    | 2%                                    | 4%              | 30%                                | 49%          | 15%                   |
|                                                                                      | Fall 2005        | <b>73%</b>                                    | 1%                                    | 4%              | 22%                                | 56%          | 17%                   |
|                                                                                      | Fall 2007        | <b>72%</b>                                    | 2%                                    | 3%              | 23%                                | 56%          | 17%                   |
|                                                                                      | Fall 2009        | <b>77%</b>                                    | 1%                                    | 3%              | 19%                                | 55%          | 21%                   |
|                                                                                      | Fall 2011        | <b>78%</b>                                    | 1%                                    | 3%              | 18%                                | 57%          | 21%                   |
|                                                                                      | Fall 2013        | <b>81%</b>                                    | 1%                                    | 2%              | 16%                                | 55%          | 26%                   |
|                                                                                      | Fall 2015        | <b>81%</b>                                    | 0%                                    | 2%              | 17%                                | 55%          | 25%                   |
|                                                                                      | Fall 2017        | <b>84%</b>                                    | 1%                                    | 1%              | 15%                                | 54%          | 29%                   |
|                                                                                      | <b>Fall 2019</b> | <b>83%</b>                                    | <b>1%</b>                             | <b>1%</b>       | <b>14%</b>                         | <b>54%</b>   | <b>29%</b>            |
| religion                                                                             | Fall 1995        | <b>59%</b>                                    | 3%                                    | 5%              | 32%                                | 47%          | 13%                   |
|                                                                                      | Fall 1997        | <b>55%</b>                                    | 2%                                    | 5%              | 39%                                | 45%          | 10%                   |
|                                                                                      | Fall 1999        | <b>66%</b>                                    | 2%                                    | 3%              | 29%                                | 56%          | 11%                   |
|                                                                                      | Fall 2001        | <b>73%</b>                                    | 1%                                    | 3%              | 22%                                | 55%          | 18%                   |
|                                                                                      | Fall 2003        | <b>63%</b>                                    | 2%                                    | 3%              | 32%                                | 47%          | 16%                   |
|                                                                                      | Fall 2005        | <b>72%</b>                                    | 1%                                    | 3%              | 23%                                | 56%          | 16%                   |
|                                                                                      | Fall 2007        | <b>72%</b>                                    | 2%                                    | 3%              | 24%                                | 55%          | 17%                   |
|                                                                                      | Fall 2009        | <b>75%</b>                                    | 2%                                    | 3%              | 20%                                | 54%          | 21%                   |
|                                                                                      | Fall 2011        | <b>76%</b>                                    | 1%                                    | 3%              | 19%                                | 56%          | 21%                   |
|                                                                                      | Fall 2013        | <b>79%</b>                                    | 1%                                    | 2%              | 17%                                | 54%          | 25%                   |
|                                                                                      | Fall 2015        | <b>78%</b>                                    | 1%                                    | 3%              | 18%                                | 54%          | 24%                   |
|                                                                                      | Fall 2017        | <b>81%</b>                                    | 1%                                    | 2%              | 16%                                | 54%          | 28%                   |
|                                                                                      | <b>Fall 2019</b> | <b>80%</b>                                    | <b>1%</b>                             | <b>2%</b>       | <b>18%</b>                         | <b>52%</b>   | <b>28%</b>            |
| There is an emotionally supportive climate at Chabot for students                    | <b>Fall 2019</b> | <b>54%</b>                                    | <b>2%</b>                             | <b>5%</b>       | <b>40%</b>                         | <b>39%</b>   | <b>15%</b>            |
| Chabot College promotes positive interactions among different ethnic/cultural groups | Fall 2015        | <b>72%</b>                                    | 1%                                    | 2%              | 25%                                | 53%          | <b>19%</b>            |
|                                                                                      | Fall 2017        | <b>81%</b>                                    | 1%                                    | 2%              | 17%                                | 58%          | 23%                   |
|                                                                                      | <b>Fall 2019</b> | <b>72%</b>                                    | <b>1%</b>                             | <b>3%</b>       | <b>25%</b>                         | <b>52%</b>   | <b>19%</b>            |
| My contributions are dismissed or devalued because of my racial or ethnic background | <b>Fall 2019</b> | <b>19%</b>                                    | <b>24%</b>                            | <b>30%</b>      | <b>27%</b>                         | <b>13%</b>   | <b>5%</b>             |

\*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used starting in Fall 2005.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| <b>Campus Climate (continued)</b>                                                                                                                |           | <b>Percentage who agree or strongly agree</b> | <b>Percentage of those responding</b> |                 |                                    |              |                       |
|--------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-----------------------------------------------|---------------------------------------|-----------------|------------------------------------|--------------|-----------------------|
|                                                                                                                                                  |           |                                               | <b>Strongly Disagree</b>              | <b>Disagree</b> | <b>Neither Disagree nor Agree*</b> | <b>Agree</b> | <b>Strongly Agree</b> |
| Other people make assumptions about my intelligence and abilities because of my race or ethnicity                                                | Fall 2019 | <b>22%</b>                                    | 20%                                   | 29%             | 29%                                | 17%          | 6%                    |
| My classes teach me to work with people from diverse groups: cultures, sexualities, ages, etc.                                                   | Fall 2015 | <b>74%</b>                                    | 1%                                    | 3%              | 22%                                | 52%          | 21%                   |
|                                                                                                                                                  | Fall 2017 | <b>78%</b>                                    | 1%                                    | 3%              | 18%                                | 53%          | 25%                   |
|                                                                                                                                                  | Fall 2019 | <b>72%</b>                                    | 1%                                    | 3%              | 24%                                | 49%          | 23%                   |
| Campus activities increase my understanding of people of diverse groups                                                                          | Fall 2015 | <b>57%</b>                                    | 1%                                    | 5%              | 37%                                | 43%          | 14%                   |
|                                                                                                                                                  | Fall 2017 | <b>67%</b>                                    | 1%                                    | 3%              | 29%                                | 46%          | 20%                   |
|                                                                                                                                                  | Fall 2019 | <b>58%</b>                                    | 2%                                    | 4%              | 36%                                | 40%          | 17%                   |
| I value making friends with students of other cultural /ethnic groups                                                                            | Fall 2015 | <b>77%</b>                                    | 1%                                    | 1%              | 21%                                | 50%          | 27%                   |
|                                                                                                                                                  | Fall 2017 | <b>82%</b>                                    | 1%                                    | 1%              | 15%                                | 50%          | 33%                   |
|                                                                                                                                                  | Fall 2019 | <b>77%</b>                                    | 1%                                    | 2%              | 20%                                | 48%          | 29%                   |
| At Chabot, there is a college-wide commitment to helping students learn<br><br>At Chabot, there is a college-wide commitment to student learning | Fall 2011 | <b>65%</b>                                    | 2%                                    | 6%              | 28%                                | 49%          | 15%                   |
|                                                                                                                                                  | Fall 2013 | <b>71%</b>                                    | 1%                                    | 4%              | 23%                                | 53%          | 18%                   |
|                                                                                                                                                  | Fall 2015 | <b>72%</b>                                    | 1%                                    | 4%              | 23%                                | 54%          | 18%                   |
|                                                                                                                                                  | Fall 2017 | <b>77%</b>                                    | 0%                                    | 3%              | 20%                                | 54%          | 23%                   |
|                                                                                                                                                  | Fall 2019 | <b>74%</b>                                    | 1%                                    | 2%              | 23%                                | 53%          | 21%                   |
| I would encourage others to attend this college                                                                                                  | Fall 1997 | <b>75%</b>                                    | 1%                                    | 3%              | 21%                                | 54%          | 21%                   |
|                                                                                                                                                  | Fall 1999 | <b>73%</b>                                    | 2%                                    | 4%              | 21%                                | 54%          | 19%                   |
|                                                                                                                                                  | Fall 2001 | <b>80%</b>                                    | 2%                                    | 4%              | 15%                                | 59%          | 21%                   |
|                                                                                                                                                  | Fall 2003 | <b>68%</b>                                    | 3%                                    | 5%              | 24%                                | 48%          | 20%                   |
|                                                                                                                                                  | Fall 2005 | <b>71%</b>                                    | 3%                                    | 4%              | 22%                                | 52%          | 19%                   |
|                                                                                                                                                  | Fall 2007 | <b>70%</b>                                    | 3%                                    | 6%              | 21%                                | 52%          | 18%                   |
|                                                                                                                                                  | Fall 2009 | <b>73%</b>                                    | 2%                                    | 4%              | 20%                                | 51%          | 23%                   |
|                                                                                                                                                  | Fall 2011 | <b>69%</b>                                    | 3%                                    | 5%              | 23%                                | 49%          | 20%                   |
|                                                                                                                                                  | Fall 2013 | <b>72%</b>                                    | 2%                                    | 4%              | 22%                                | 51%          | 22%                   |
|                                                                                                                                                  | Fall 2015 | <b>75%</b>                                    | 2%                                    | 3%              | 20%                                | 51%          | 24%                   |
|                                                                                                                                                  | Fall 2017 | <b>81%</b>                                    | 1%                                    | 2%              | 17%                                | 51%          | 30%                   |
|                                                                                                                                                  | Fall 2019 | <b>79%</b>                                    | 2%                                    | 2%              | 17%                                | 52%          | 27%                   |

\*'Neutral' used in 1995 and 2003; 'Not sure' used from 1997 to 2001; 'Neither dissatisfied nor satisfied' was used starting in Fall 2005.

**Chabot College Student Survey Results: Comparing similar questions in Fall surveys from Fall 1995 to Fall 2019**

| <b>Challenges to Progress at Chabot</b>                                            |           | <b>Pct success affected somewhat or a lot</b> | <b>How much success is affected</b> |             |              |
|------------------------------------------------------------------------------------|-----------|-----------------------------------------------|-------------------------------------|-------------|--------------|
|                                                                                    |           |                                               | <b>Not at all</b>                   | <b>Some</b> | <b>A lot</b> |
| <b>How much do these issues slow your progress to reach your educational goal?</b> |           |                                               |                                     |             |              |
| Job issues (hours, schedule, responsibilities)                                     | Fall 2017 | 69%                                           | 31%                                 | 46%         | 23%          |
|                                                                                    | Fall 2019 | 73%                                           | 27%                                 | 50%         | 23%          |
| Financial Pressures (money for college/living)                                     | Fall 2017 | 69%                                           | 31%                                 | 42%         | 27%          |
|                                                                                    | Fall 2019 | 74%                                           | 26%                                 | 42%         | 32%          |
| Family pressures or responsibilities                                               | Fall 2017 | 69%                                           | 31%                                 | 42%         | 27%          |
|                                                                                    | Fall 2019 | 71%                                           | 29%                                 | 42%         | 28%          |
| Health or personal problems                                                        | Fall 2017 | 45%                                           | 55%                                 | 32%         | 13%          |
|                                                                                    | Fall 2019 | 35%                                           | 65%                                 | 27%         | 8%           |
| Mental Health                                                                      | Fall 2019 | 50%                                           | 50%                                 | 32%         | 17%          |
| Citizenship issues                                                                 | Fall 2017 | 13%                                           | 87%                                 | 9%          | 4%           |
|                                                                                    | Fall 2019 | 16%                                           | 84%                                 | 11%         | 4%           |
| Classes: length, start times, days of week                                         | Fall 2017 | 54%                                           | 46%                                 | 44%         | 11%          |
|                                                                                    | Fall 2019 | 57%                                           | 43%                                 | 45%         | 12%          |
| Lack of access to campus services                                                  | Fall 2017 | 27%                                           | 73%                                 | 21%         | 5%           |
|                                                                                    | Fall 2019 | 31%                                           | 69%                                 | 26%         | 6%           |
| Food insecurity (lack of or uncertain access to food)                              | Fall 2019 | 24%                                           | 76%                                 | 18%         | 6%           |
| Housing insecurity (lack of a stable place to live, couch surfing, etc.)           | Fall 2019 | 21%                                           | 79%                                 | 15%         | 5%           |
| Unsure what classes to sign up for to complete my educational goal                 | Fall 2019 | 53%                                           | 47%                                 | 37%         | 16%          |

| <b>Transportation</b>                                               |           | <b>Walk</b>              | <b>Drive myself</b> | <b>Bicycle</b> | <b>Have a regular ride</b> | <b>Bus</b>    | <b>Get different rides</b> | <b>BART</b> |
|---------------------------------------------------------------------|-----------|--------------------------|---------------------|----------------|----------------------------|---------------|----------------------------|-------------|
| <b>How do you usually get to Chabot?</b>                            | Fall 2017 | 7%                       | 76%                 | 3%             | 13%                        | 19%           | 11%                        | 5%          |
|                                                                     | Fall 2019 | 7%                       | 71%                 | 3%             | 15%                        | 15%           | 11%                        | 3%          |
| <b>Can you depend on the model(s) of transportation you usually</b> |           | <b>Pct.can depend on</b> |                     | <b>Never</b>   | <b>Sometimes</b>           | <b>Always</b> |                            |             |
| Pct of all responding                                               | Fall 2017 | 99%                      |                     | 1%             | 23%                        | 76%           |                            |             |
|                                                                     | Fall 2019 | 96%                      |                     | 4%             | 28%                        | 68%           |                            |             |