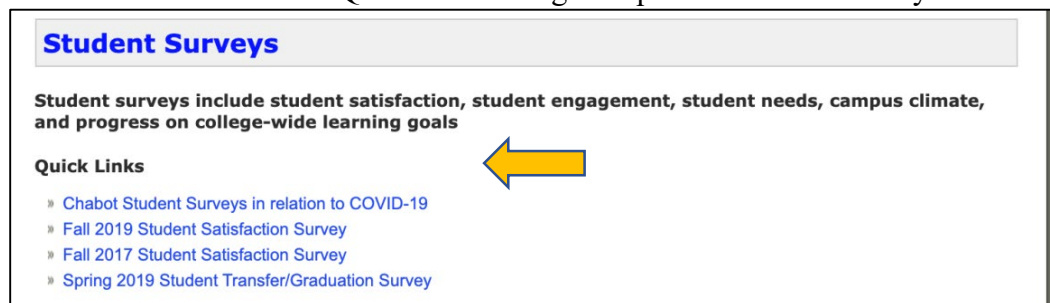# Visual Guide on
Data Available to Assess your Service Area Outcomes

What are the data available to assess your Service Area Outcomes?

1. Examples:
   a. Data* that your service area regularly collects and stores in Banner or some other campus storage system
   b. Focus groups and/or Surveys conducted by your area
   c. Data published by the Chabot Office of Institutional Research (OIR)
      i. IR also conducts campus-wide **student and employee surveys**
      ii. Student demographics, course success rates, throughput rates, persistence rates, certificates, degrees, transfers, and results from the biennial student satisfaction survey and graduation/transfer survey.

2. Example: To go to Campus-wide Surveys collected by OIR
   a. Go to OIR website: http://www.chabotcollege.edu/ir/
   b. Links to Surveys are on left-hand banner
      i. Links to Results from campus-wide **student surveys**
      ii. Results from campus-wide **employee surveys**
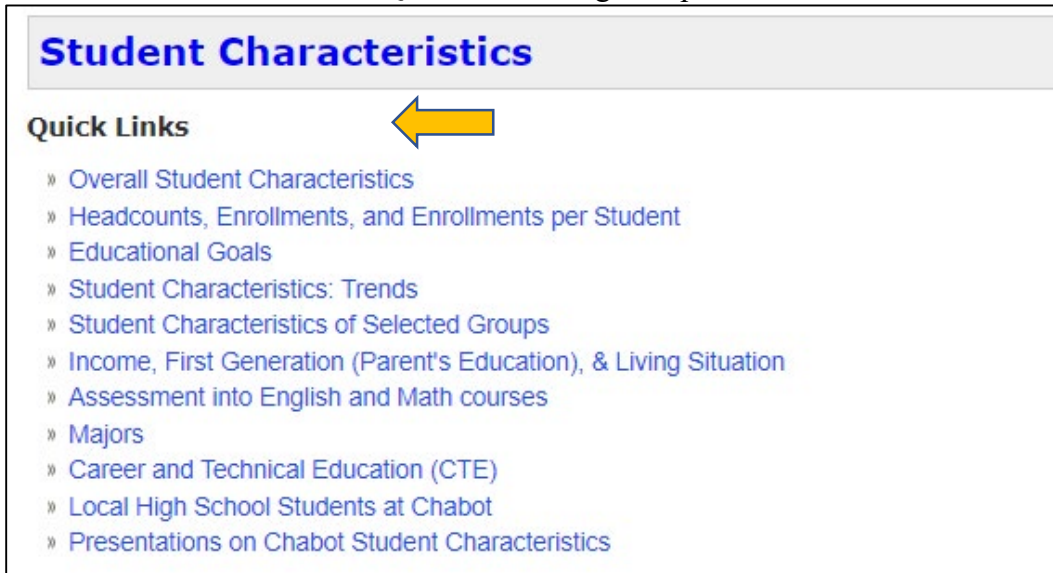

   c. Click on links under "Quick Links" to go to specific Student Surveys

3. Example: To view student demographics data, go to "Student Data: Student Characteristics" on the left-hand navigation panel on IR's website

a. Click on links under "Quick Links" to go to specific data selections

4. Example: To view student achievement-related data, go to "Student Data: Student Success and Outcomes" on the left-hand navigation panel on IR's website

    a. Click on links under "Quick Links" to go to specific data selections