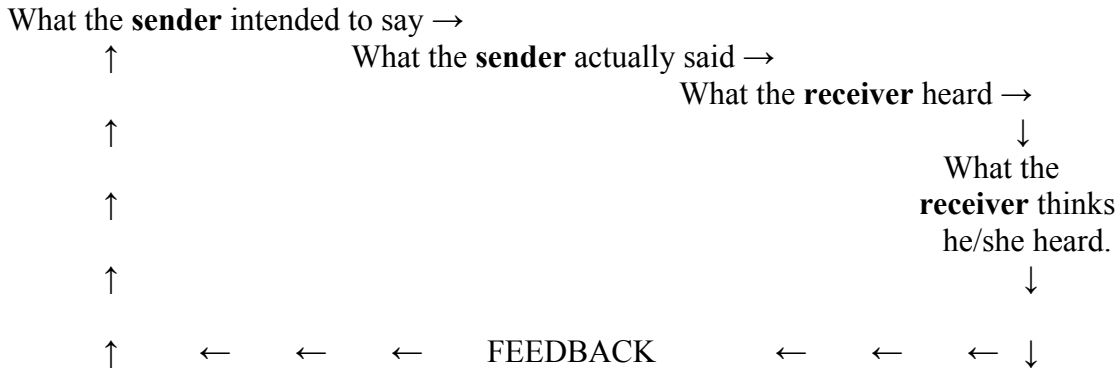


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## Communication Flow

Communication takes place only if the receiver understands the **SENDER'S MESSAGE**. It requires the participation of both **SENDER** and **RECEIVER**. Review the chart below of the actual flow of communication.

### THE ACTUAL FLOW OF COMMUNICATION



### Skill Check

Review the actual process listed above. What method do you use to communicate messages? Think about any recent mix-ups or misunderstandings in communicating you have had with someone. Answer the following questions.

1. Who was the main sender?  
Answer: \_\_\_\_\_
2. Who was the main receiver?  
Answer: \_\_\_\_\_
3. What was the misunderstanding?  
Answer: \_\_\_\_\_
4. Why did it happen?  
Answer: \_\_\_\_\_